

## Collaborate

8 - 9 MAY 2025

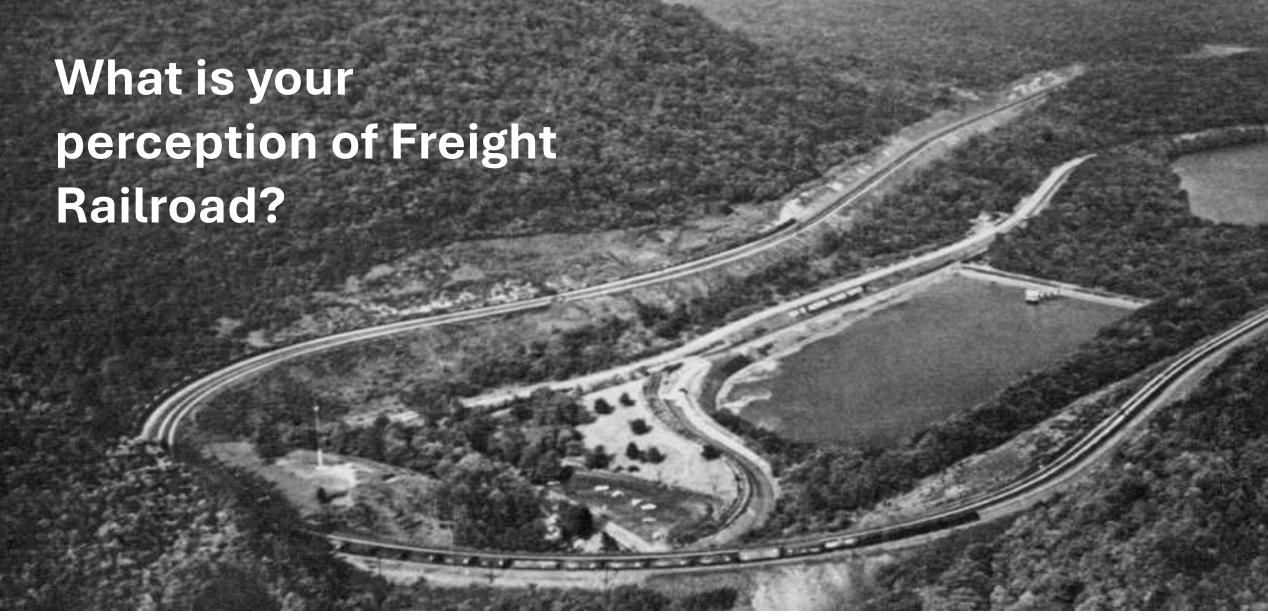
PARKROYAL ON BEACH ROAD | SINGAPORE

How Norfolk Southern Optimized Financial Consolidation, Forecasting, and Strategic Planning with Automation and Al

## Zaineb Muneeb

Sr. Manager – Norfolk Southern

MASTERING**SAP** 











### Moving the US Economy



**6.7M Shipments** 

across a diverse portfolio





Extensive Rail Network reaches more than

50% of the minimum

U.S. Population

Greener for the Globe

NS Trains get 440+ MPG

per ton of freight









**Mission:** Move the goods that power the economy — safely, efficiently, and sustainably

- Fortune 500 freight railroad company
- Generates over \$12 billion in annual revenue
- Employs approximately 19,000 people
- Safety comes first.







## What Was Slowing Us Down?

Data
Inconsistencies
Across
Subsidiaries

Labor-Intensive Close Cycles

Limited Visibility and Insights

Compliance
Risks and Audit
Pressure

**Growth Blind Spots** 

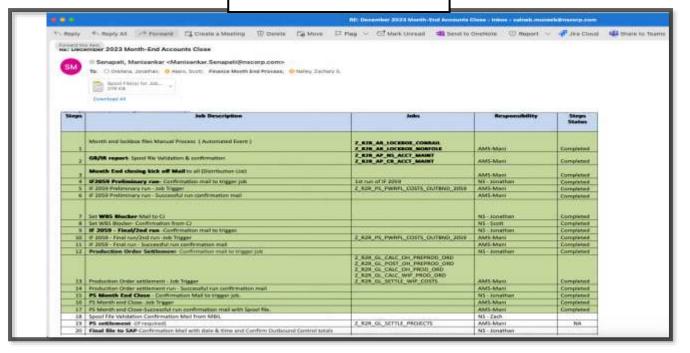
**Collaboration Barriers** 

Training and Adoption Gaps

**Integration Bottlenecks** 

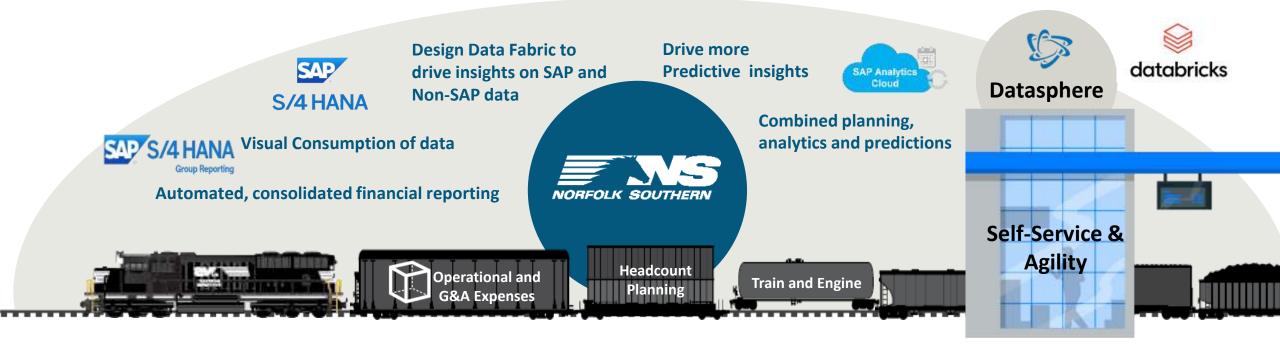
**Upgrade Reluctance** 

#### Actual close email





## STRATEGIC APPROACH TO TRANSFORMATION

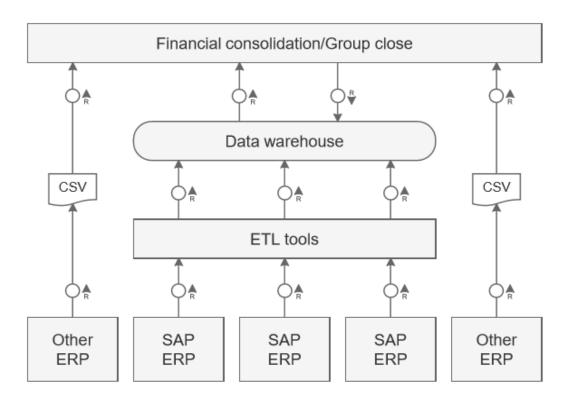




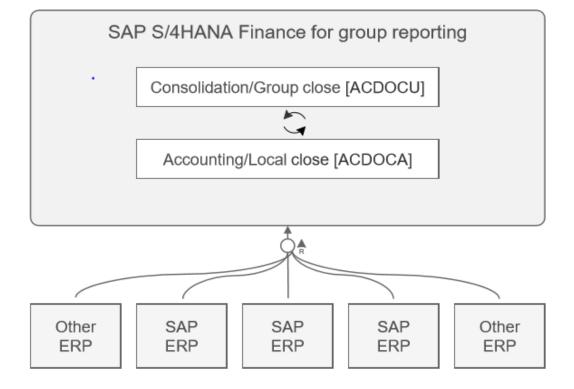


## **Group Reporting Architecture**

## BPC LANDSCAPE

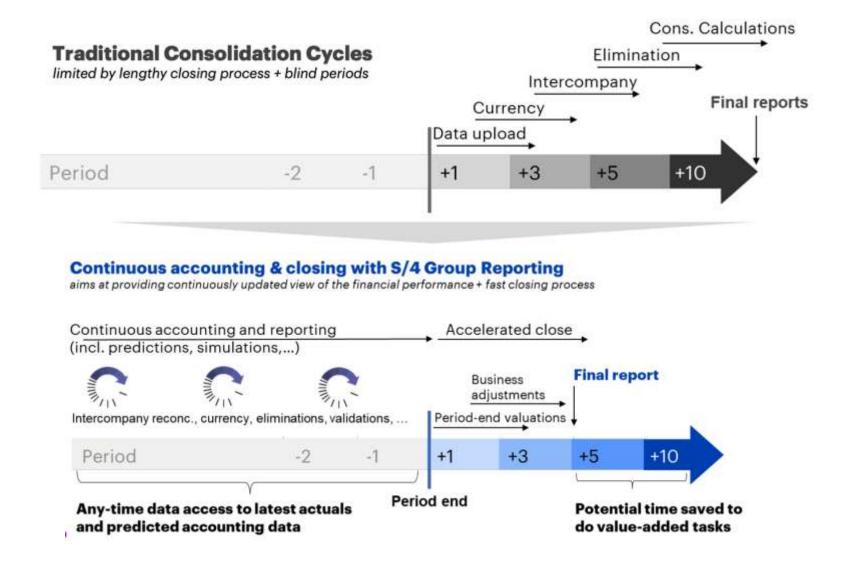


## S/4HANA LANDSCAPE



## Shifting to the new paradigm of continuous closing

How has Norfolk Southern transformed its financial close process by moving from traditional consolidation cycles to a continuous closing model?"



## Value proposition



Time saving (40–70%) during **group** closing cycles

- •...heading towards the objective of realtime continuous & predictive closing
- Increased regulatory compliance and reduction of audit costs
- •Elimination of **data reconciliations** through integrated consolidation in S4
- •Increased **confidence** in consolidated data (ability to drill-down to source line items in S/4 accounting)
- •More **granular insights** (any dimension in S/4 available for reporting)
- •Fully automated **intercompany reconciliation** at transactional and aggregated level

## Roadmap updates

SAP is continuously investing in GR and releasing new capabilities on a quarterly basis

2023 2024



#### **Data collection:**

- APIs to run group reporting data collection (GRDC) mapping jobs
- Extraction of data from forms to excel spreadsheets
- · Ability to enter data for dimensions total
- Integrate manual data collection with Group Reporting process control
- · New app to check unreleased data in prior periods
- Additional line-item validations during data release



#### Consolidation logic enhancements:

- Goodwill calculation in LC
- Automated distribution of dividends in the activitybased consolidation of investments
- Consolidation rules enhancements (e.g. conditions, script language, % from prior period, etc..)
- One-click consolidation monitor



#### **Data migration**

Additional support functions



#### **Data collection:**

- Ability of accountants to create new master-data driven rows while entering data in a form
- Ability to load attachment into answers to questions in forms for group reporting data collection
- · Custom formatting in forms
- New data monitor with better transparency on data collection tasks status



#### Consolidation logic enhancements:

- Further automation of dividends eliminations
- Further automation of goodwill treatment (incl. amortization)



#### Reporting

 Review booklet enhancements (incl. reporting of text comments)



#### **Workflow & Monitoring**

 Adopt Financial Closing cockpit in Group Reporting (incl. linkage between local and group close)

2025/2026



#### Continuous accounting

 "Continuous Group Reporting" – real-time view of consolidated data in accounting



#### Reporting

- Review booklet enhancements incl. new designer to create customized reports with validations, jump-to reports, calculation formulas, etc..
- Process-and data-related quality measures to enhance user knowledge of the quality of a specific report



#### **Efficiency & Productivity**

 Group Reporting assistant with NLP (natural language processing



# SAC in Action: Forecasting for Railroads



Real-time forecasting for infrastructure spend, fuel usage, and asset optimization

**Capital Investment Simulation** 

**Proactive headcount strategic planning** 

**Predictive Models** 

**Connected Systems View** 



**Budgeted Expenditures Summary** 

22222 (TERM OPNS-GREENSBORO)

December 2023

Holliday, Jonathan David | Seg 9, 2024

Current Month Actual Total Expenses and Other Income

Carrent Medicia Consider 2000

% A to Budget

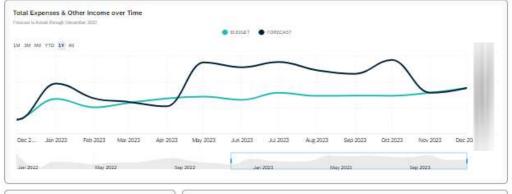
Facilitation

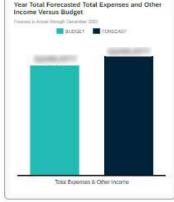
(22.4%) (43.6%)

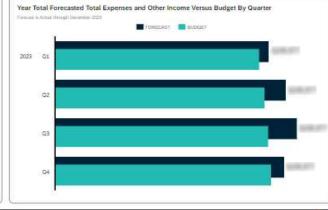
Vear-To-Date Actual Total Expenses and Other Income

Vear To-Date Actual Total Expenses and Other Income









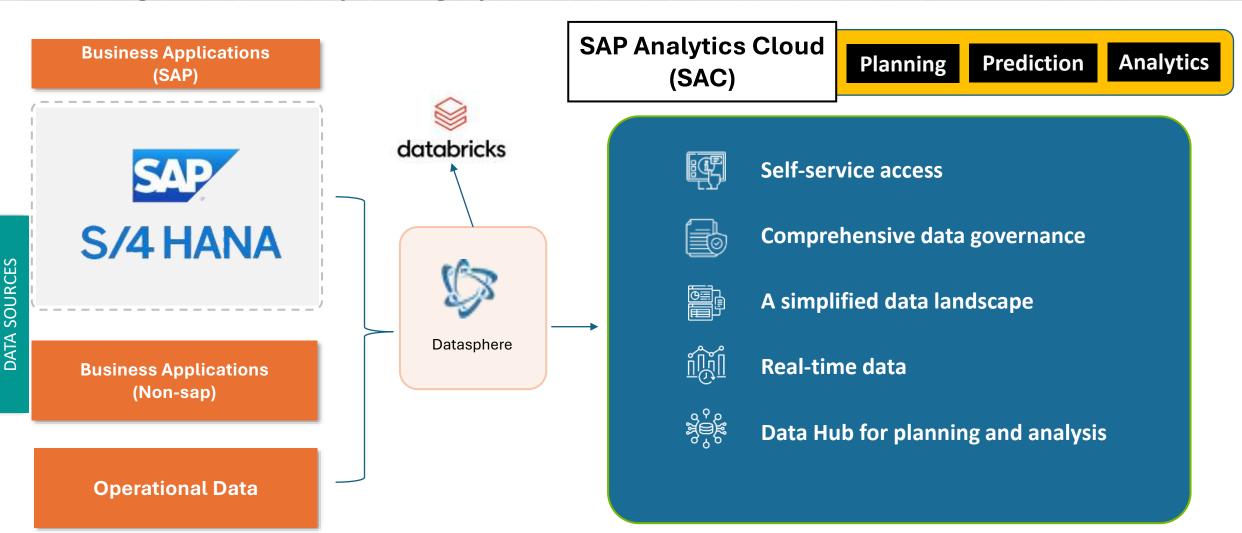
A BETTER WAY





## ROAD AHEAD...

### **Enabling Self Service Analytics & Agility with Databricks**



## **LESSONS LEARNED & STRATEGIC VIEW ON** SAP GROUP REPORTING + SAC

## **Key Lessons Learned**

#### **Clear Strategy and Roadmap**

Start with a roadmap covering data migration, SAC integration, and real-time reporting goals.

#### Integrated Design with S/4HANA & SAC

Align data models and reporting between Group Reporting, SAC, and SAP DataSphere.

#### **Holistic Process View**

Understand the E2E flow—from transactional input to predictive dashboards and close automation.

## **Strengths & Opportunities**

- ✓ Real-time forecasting and rolling plans
- ✓ Seamless integration with S/4 and SAC
- ✓ Intercompany reconciliation automation
- ✓ Drill-down to source transactions
- ✓ Flexible & scalable data models
- ✓ Enhanced audit and compliance readiness

## **Improvement Areas**

- ✓ Automate recurring validations and checks
- ✓ Expand predictive templates to more business areas
- ✓ Refine approval workflows for manual entries
- ✓ Improve support for non-SAP data handling
- ✓ Enable more flexible consolidation logic (e.g., investments)







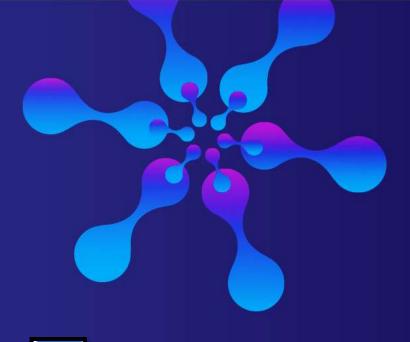


Final Thoughts – Q&A

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