



Olam Agri

MASTERINGSAP Collaborate

8 – 9 MAY 2025

PARKROYAL ON BEACH ROAD | SINGAPORE

**Olam Agri's ERP Overhaul with RISE:
Lessons in AI Enablement and Business
Modernisation**

Shivram Ramakrishnan

Chief Digital and
Information Officer, Olam Agri

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Olam Agri

We have over 35 years of experience in supply chains across the world with foundations built from our on-the-ground presence in Asia and Africa.

Our operating capabilities in global origination, processing, trading, logistics, distribution, and risk management set us apart from our peers. While our strategic manufacturing assets in key destination markets strengthen our service to customers

Sustainable Growth

We offer our farmers, our customers and every member of our global supply chains, a robust, and forward-looking approach to worldwide food, feed and fiber distribution.

Our global practices are firmly rooted in experience and understanding second to none.



60

Manufacturing
& Processing
Facilities



10,600

Customers



35+

Countries



10,000+

Employees

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Collaborate



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“Our goal with the implementation of this new technology is to drive greater agility and innovation within our organization and ensure that we are well placed to meet the evolving needs of our customers and all other stakeholders.”

OLAM SAP Transformation to the Cloud

Scalability

- Exponential Organic and inorganic growth
- Quick Scale up with long term visions to grow the company
- IT systems to handle multiple x times of growth with business at speed

Operational Excellence

- Commodity Business – speed and agility is key
- Transformed systems allows faster development cycles to improve efficiencies in business operations

Governance Risk Compliance

- Enhance financial outcomes by minimizing controllable inefficiencies and leakages
- Risk management and catch anomalies and RISK carry in the books at any time
- Diverse geographies – minimise controllable losses



S/4HANA cloud migration with AWS for :

Immediate Benefits



- Set for 2X growth, cloud enables us to scale the system quickly and without limits
- Segregation from the rest of Operating Groups makes us ready for potential divestment
- Limited but new functionalities will be introduced which will make our processes more efficient (e.g., financial simulation, faster and easier reporting, real-time MRP, Faster Month close)
- Internal IT team can focus more on business functionality improvement as infrastructure management will be done by SAP

Future Benefits



- Ability to introduce latest technology innovations from SAP R&D team (150+ Gen AI based screens, sustainability ledger)
- Ability to review and optimize business processes continuously
- Implement new processes/solutions. E.g.
 - Reduce Days in inventory - First Expiry First out
 - Improve Sales days outstanding - Sales Rebate Management
 - Risk Monitoring – Sanction Screening, Customer Scoring and Limit determination

Systems in Scope for Transformation enabled through **MINDSPRINT**

Systems that will migrate to S/4HANA RISE Platform

SAP GT
(ECC EhP7)

Document Management
System

Web Dispatcher

BTP Cloud Connector

Snowflake JCO instance

Dedicated Gateway (EMP)
to embedded Gateway

Systems that will remain On Premise

BW/BOBJ/BPC

S/4HANA v2020

Solution Manager

Governance, Risk and
Compliance (GRC)

SAP TDF/NFE*

Brazil PO



34
Countries



89
Legal Entities



810
Plants



2200+
User base

MINDSPRINT overview

MINDSPRINT is a leading technology provider that continuously innovates purpose-built digital and business services solutions, enabling global enterprises to be future-ready.

OUR PURPOSE

Reimagine business with talent, technology and insights-driven services.

SERVICES

MINDSPRINT's industry-agnostic fit-for-purpose solutions are adaptable to a broad industry spectrum, cutting across supply chain, sustainability, smart manufacturing, procurement, spend analytics, enterprise applications and more.



OUR SERVICES



**TECHNOLOGY
SERVICES**



**BUSINESS PROCESS
SERVICES**



**CYBER
SECURITY**

WHAT DIFFERENTIATES US?



SOLUTIONS

Powerful combination of industry-adaptable, fit-for-purpose technology solutions and strong business process expertise rooted in emerging technology and partnerships.



PEOPLE

Adaptable solutions and offerings, crafted by 2600+ strong domain experts, aligned to the needs of our global clientele.











PERSONA

Discipline and foundations of a large enterprise and the agility of a nimble startup.




Mindsprint SAP Practice


Provide **impactful and transformational services** to ensure business value to customers and provide superior experience through **uniquely tailored methodology, adopting latest technology** and **relevant expertise**

Scale & complexity

 900+ SAP experts	 60+ Countries served	 200+ SAP S/4 HANA Certified Professionals	 120+ Projects Complex rollouts
 60+ Applications & Cloud	 150+ SAP BTP Certified Professionals	 32K+ Annual support ticket	 200+ Business Scenarios

Differentiator

 SAP Center of Excellence	 Project accelerators & Domain expertise	 Robust program/project management skills
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Awards

	 Distinguished Champion of the Key Business Leader	 Outstanding Business Transformation Award for SAP Global Template	 Express Computer Award under Innovation/IP creation category for SAP CBII	 BPC - Best Enterprise Performance Management Award	 Best Foreign Exchange Solution Award Asia
	 Next Gen BTP Innovator at SAP NOW SEA	 SAP ALM Excellence Award INDUS	 Business AI SAP GTMKOM APAC		



Shivram Ramakrishnan

Chief Digital and Information Officer, Olam Agri

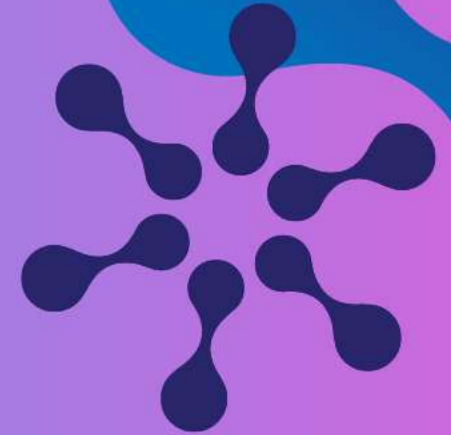
A qualified accountant with a diploma in business administration, Shivram brings over 20 years of experience, including 12 at Olam. As CDIO of Olam Agri, he leads the company's technology strategy to enable sustainable growth, operational efficiency, and data-driven decision-making. Passionate about technology, he has architected several large-scale enterprise solutions. Outside work, he enjoys chess, mystery novels, and equity investing.



Suji Thampi

Vice President, Mindsprint

Suji leads Mindsprint's global partnerships with major enterprise application vendors, hyperscalers, and consulting firms. With deep expertise in SAP solutions, digital transformation, and strategic alliances, he drives global revenue initiatives and market expansion. Suji has advised Fortune 50 companies on technology transformation and digital currency initiatives.



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