

# Global SAP Review

## Leveraging SAP for business improvement

### Project Synopsis

Project covered all functions of SAP including PM, MM, P2P, FICO, PS, Optimisation Tools, and IT-OT System Strategy.

*“The beauty of having PM Eleven is that they know what “good” looks like, and they are not tied to SAP like the bigger S.I.’s”*

Glencore Management

### Glencore Copper Global Worldwide review of SAP

Glencore Copper had successfully implemented the industry proven business systems (SAP) and processes across the business in readiness for greater productivity improvements.

The technology foundation for business improvement & efficiencies has been laid through the rapid implementation of SAP across the business.

Due to the rapid deployment, management has identified an opportunity to **significantly improve its efficiency and effectiveness and requires a third party to review the systems and processes** in place and provide recommendations for improvement.

PM Eleven delivered an independent review which focused on:

- Understanding an “current state” SAP usage and adoption
- Understanding of the potential future state

Through this process, uncover:

- Gaps, opportunities & initiatives for improvement that can be pursued by Glencore.
- Proposed prioritization of future SAP improvement measures & extensions for Glencore’s consideration.

### Value

Engaging PM Eleven provided Glencore with an independent comprehensive review of the current SAP processes and systems and a set of recommendations that will provide direction and scope for Glencore to realize significant operational enhancements and financial savings.

PM Eleven delivered real operational and financial value to Glencore. This value will be delivered in numerous ways:

- Independent & Objective - PM Eleven is independent from SAP, all key Vendors and from the Glencore implementation.
- We understand the Asset Intensive Industry – the PM Eleven Team has extensive experience in the asset intensive sector – providing ongoing services to Rio Tinto, Fortescue Metals, Anglo American and OZ Minerals to name a few. We know what good looks like!
- We know Glencore Assets - This minimizes the time to gain understanding and allowing us to deliver more effective recommendations.
- International Capability – PM Eleven has extensive experience working on all continents, ensuring the deliverables are relevant to where the assets reside.
- Proven – successful in delivering to large customers with SAP in the past.

### Delivery

The outcome was a new roadmap and vision for the usage of SAP inside Glencore Copper. This foundation of deliverables included:

- An understanding of any gaps which need to be filled immediately, including low hanging fruit & immediate remediation items,
- Glencore Copper improvement measures & initiatives (including extensions or enhancements),
- Prioritization of measures which will provide high “uplift” potential for the business.

### Benefits

The business recognised that they had delivered a rapidly implemented SAP system which not always catered for the needs of the business. The challenge was to use this baseline and realise benefits for the operations. The shift PM Eleven enabled was to change the focus to the Business users and the systems design to ensure that business efficiency was maximised.