MASTERINGSAP
An SAPinsider Company

Mastering SAP Collaborate
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Crown Promenade, Melbourne

Managing Quality and Efficiency with SAP Cloud ALM

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Eastland Group

#MasteringSAP #MasteringSAPCollaborate

Eastland Group

Context to SAP ALM

- Overview of Eastland Group and it’s operations
- How we landed with SAP & Project Scope
- SAP Partner – Realtech. Why we appointed Realtech
- Look at Eastland's SAP Solution
- Cloud ALM and benefits it has delivered

Eastland Network

Eastland Generation

Eastland Port

Gisborne Airport

SAP: How we got here…

- 2020 ELG deployed S/4HANA on premise solution
- Project Scope
  - Asset Management
  - Finance
  - Procurement
  - Sales
  - HR mini master
  - Timesheets
- Expense Management (SAP Concur)

Realtech

- 2022 Realtech selected as AMS support partner
- Realtech takes a proactive approach to our SAP landscape
  - They are responsive, attentive and offer local support
- Realtech recommended we deploy SAP Cloud ALM

REALTECH

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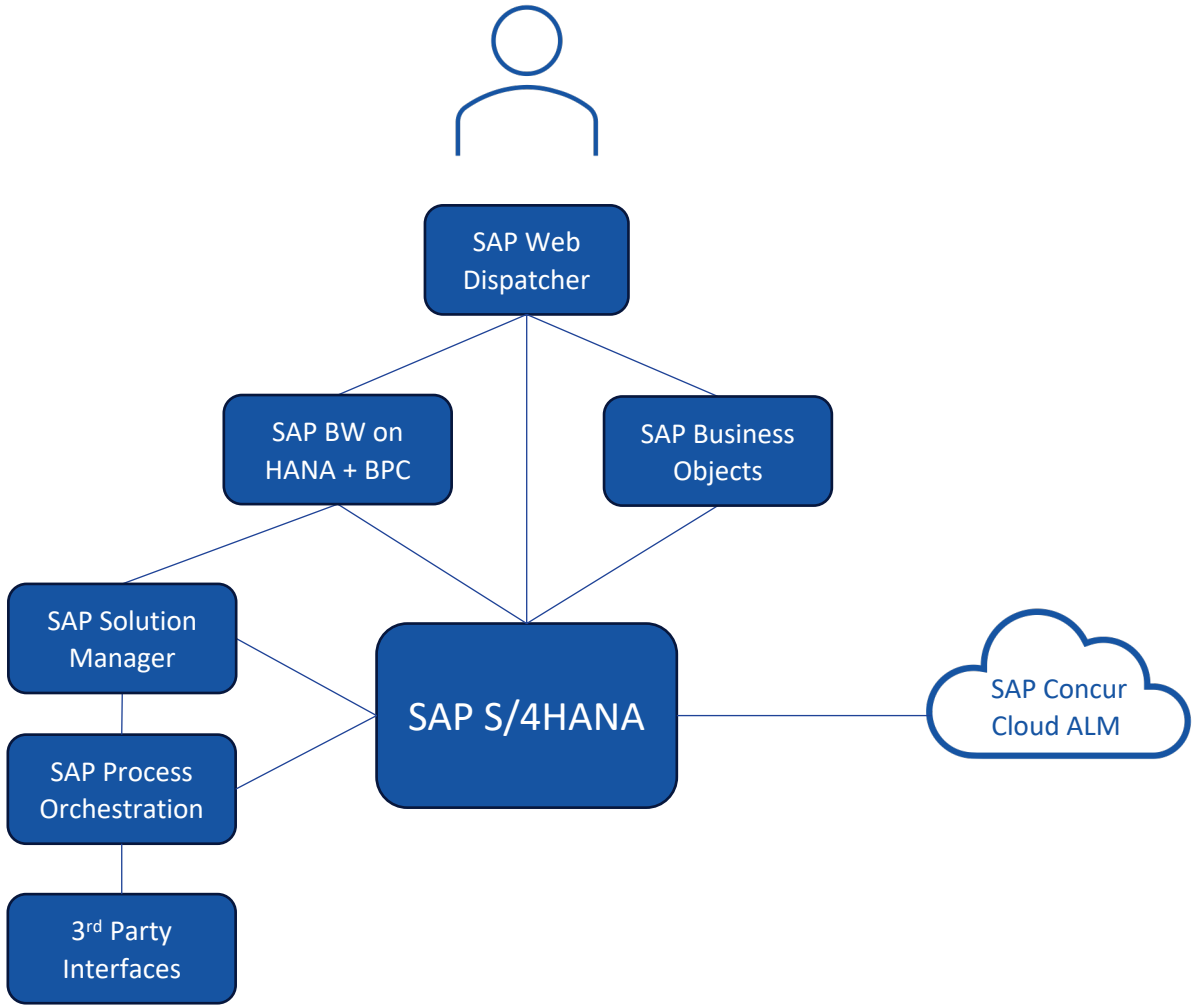
SAP Landscape



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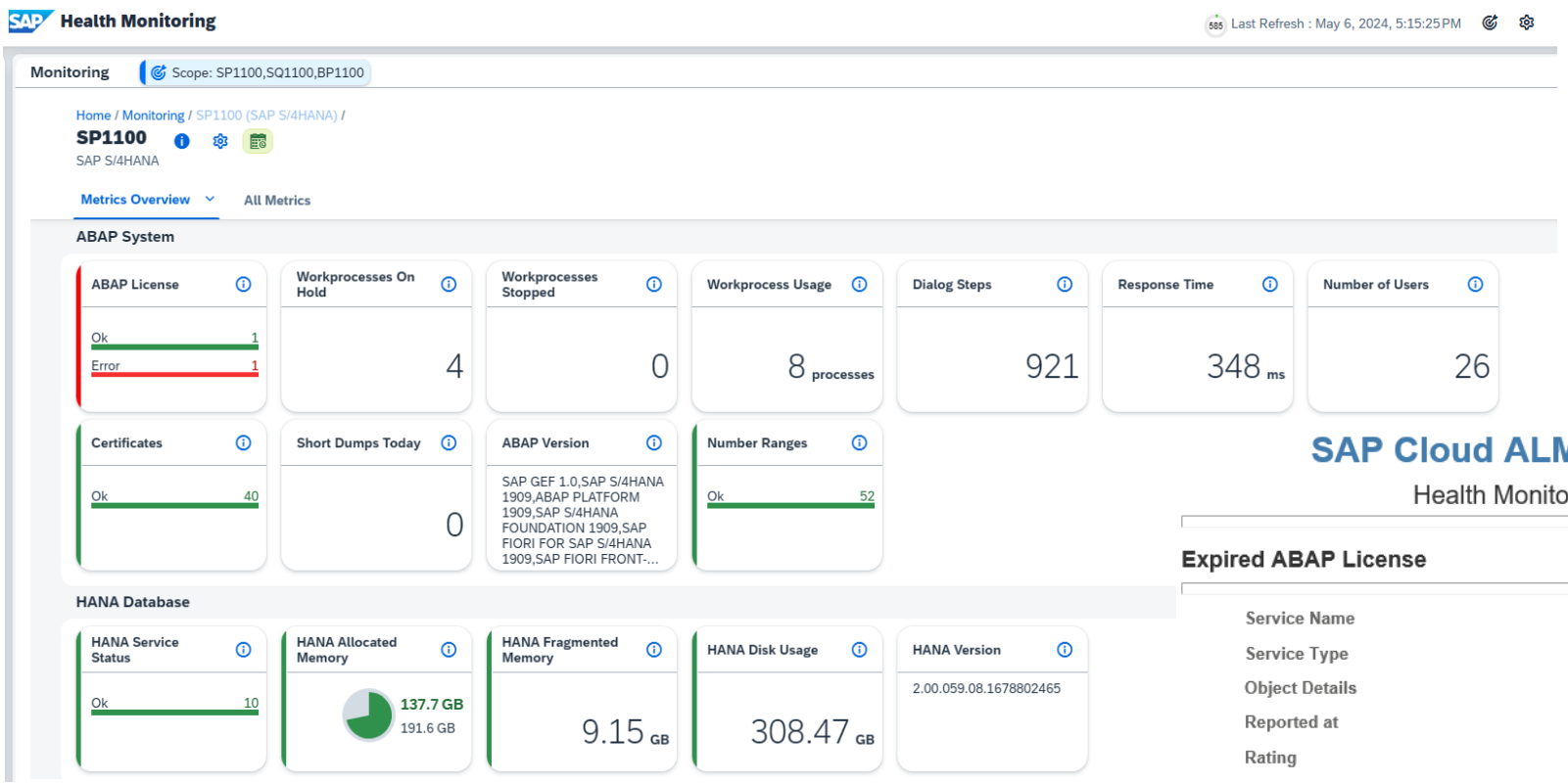
SAP Systems hosted in Azure.

- SAP S/4HANA
- SAP BW on HANA + BPC
- SAP Business Objects
- SAP Process Orchestration
- SAP Solution Manager
- SAP Web Dispatcher

SAP Cloud Services

- SAP Concur
- SAP Cloud Application Lifecycle Management

Health Monitoring



SAP Cloud ALM Notification

Health Monitoring Event

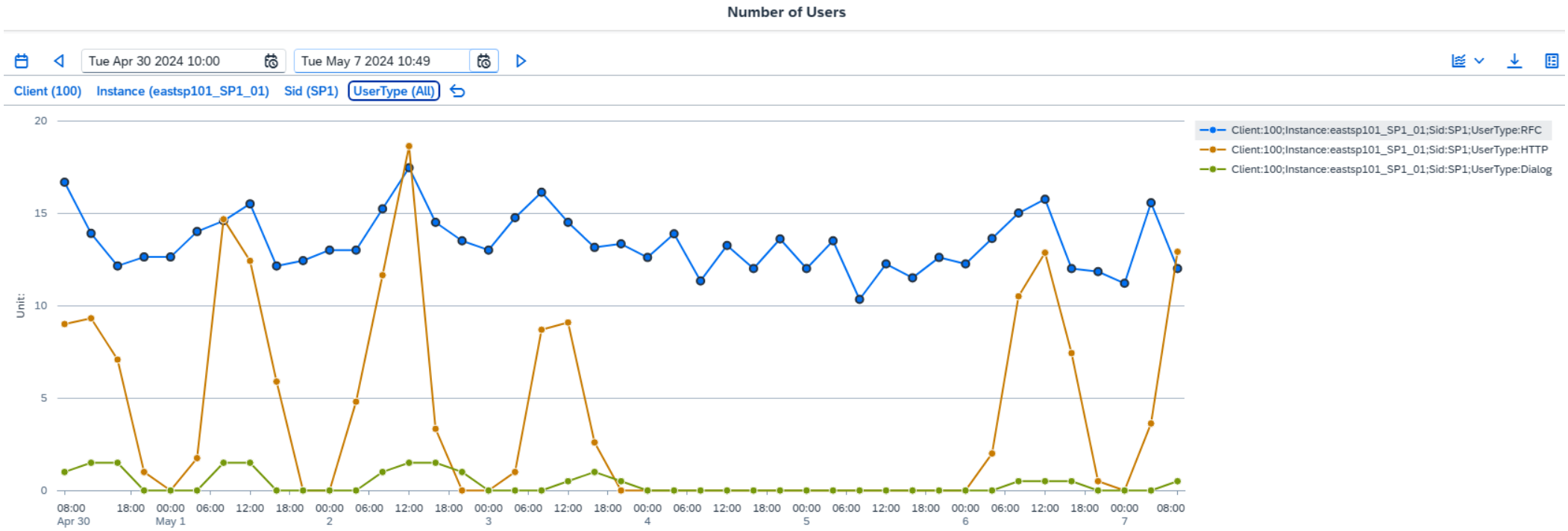
Expired ABAP License

Service Name	SP1100
Service Type	SAP S/4HANA
Object Details	
Reported at	01-May-2024 19:38:03
Rating	Critical

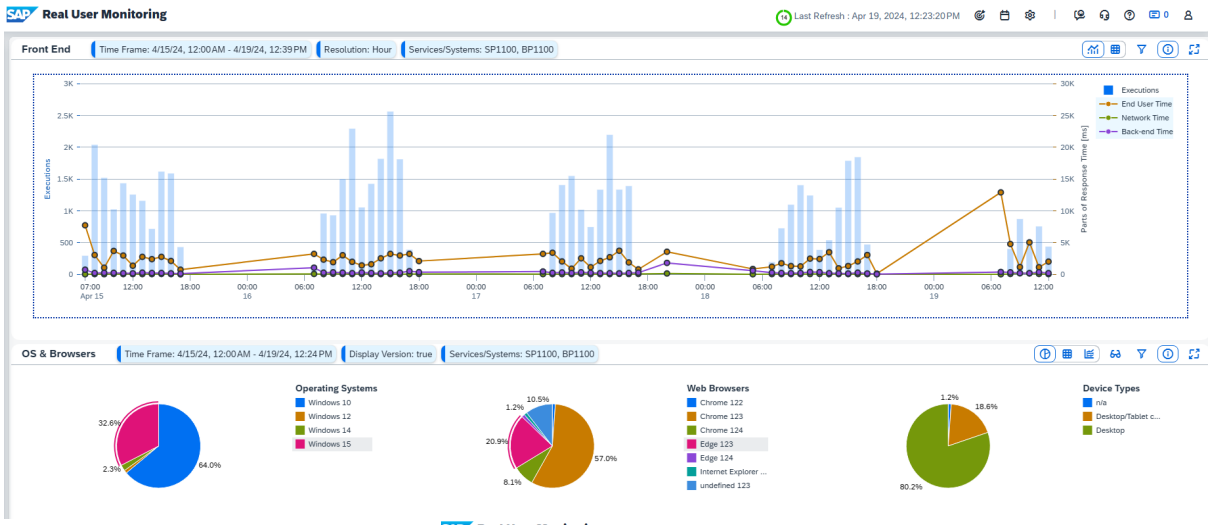
Additional Information

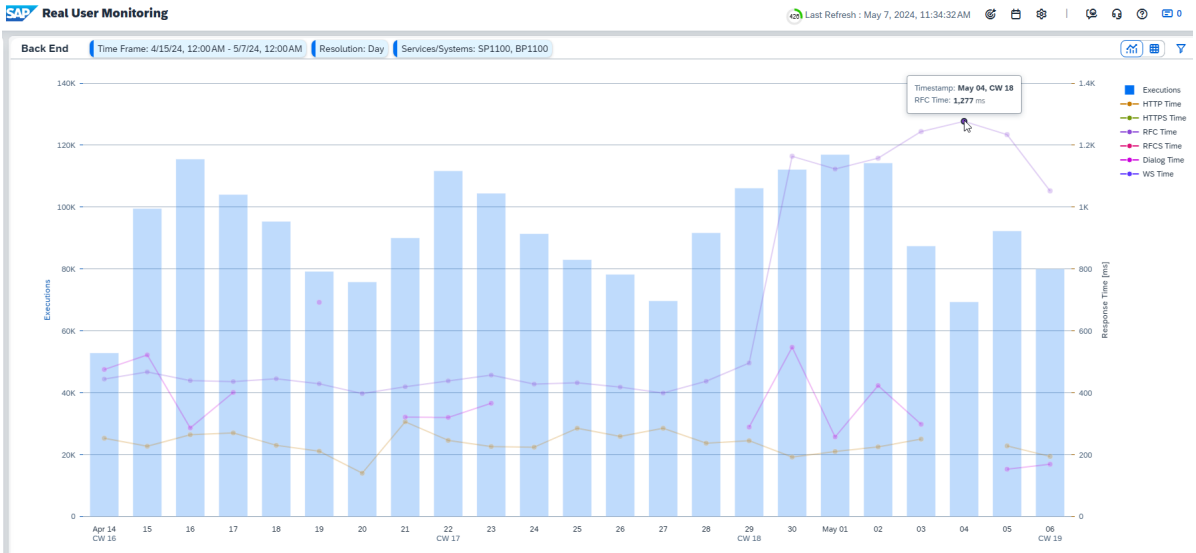
Name	Hardwarekey	Licensename	Sid	Timestamp	Rating	Value
ABAP License	R0168667373	Maintenance_HDB	SP1	01-May-2024 19:36:08	Critical	0.0 days

Health Monitoring



Real User Monitoring





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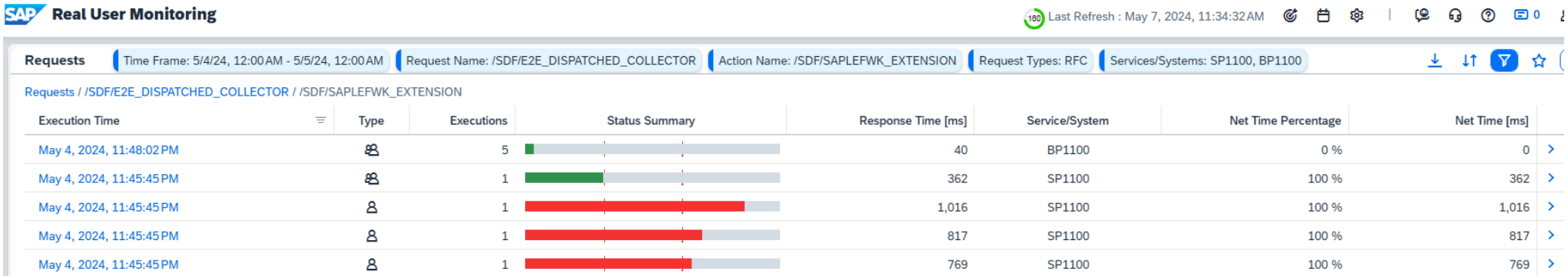
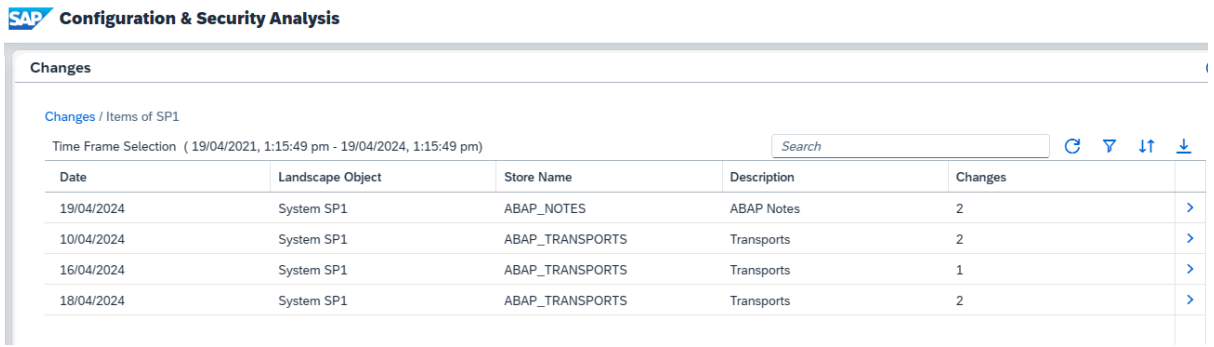
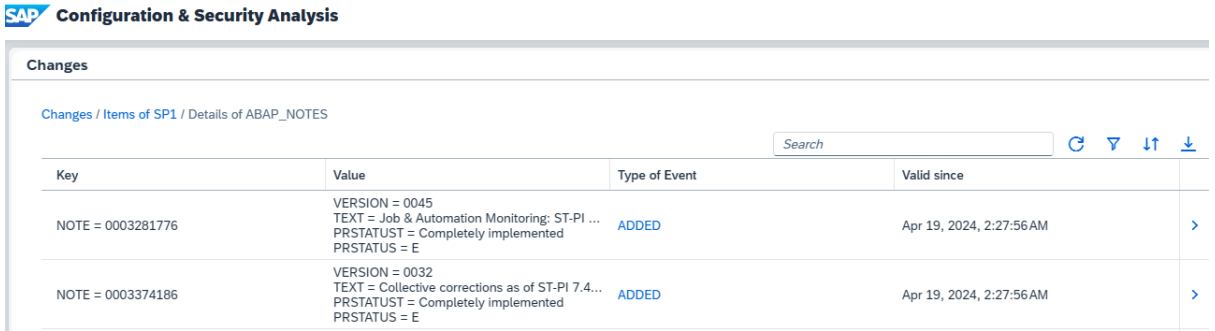
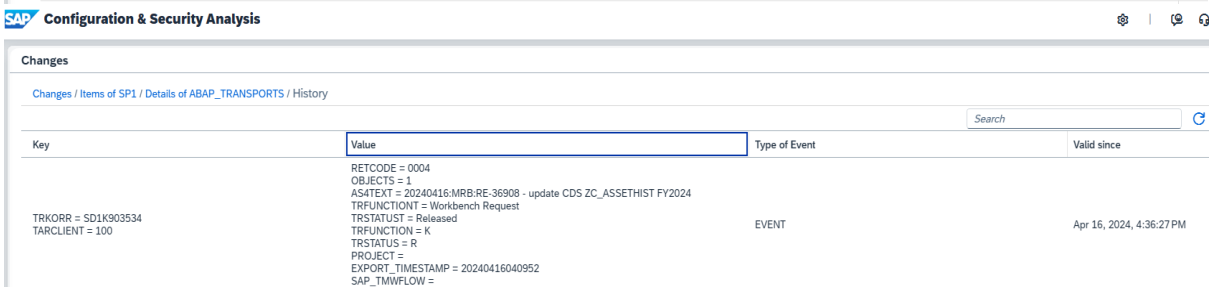


Configuration & Security Analysis

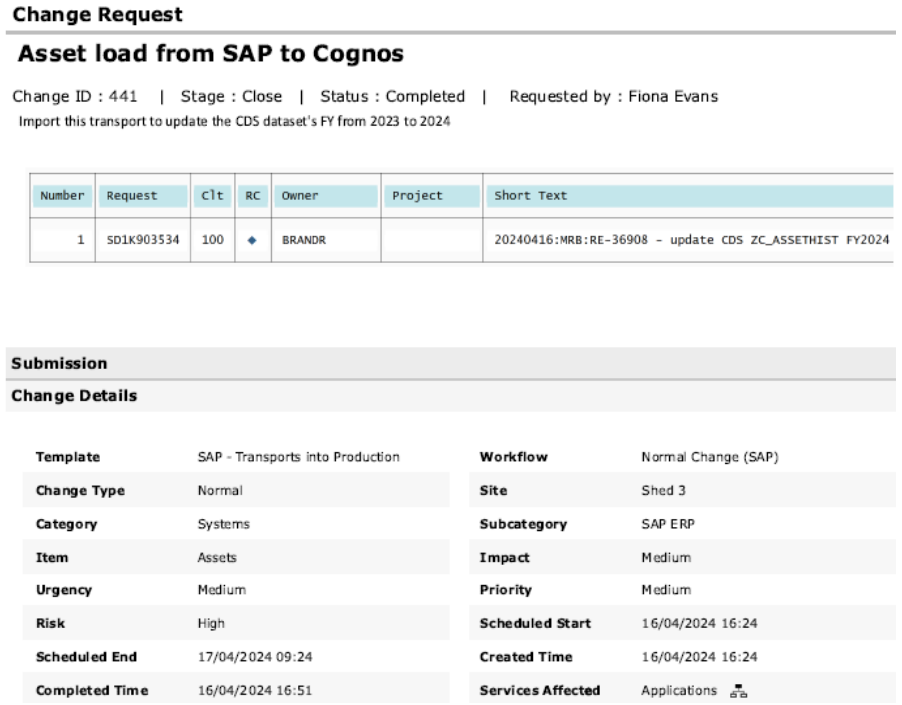
SAP Cloud ALM







Eastland Change Record



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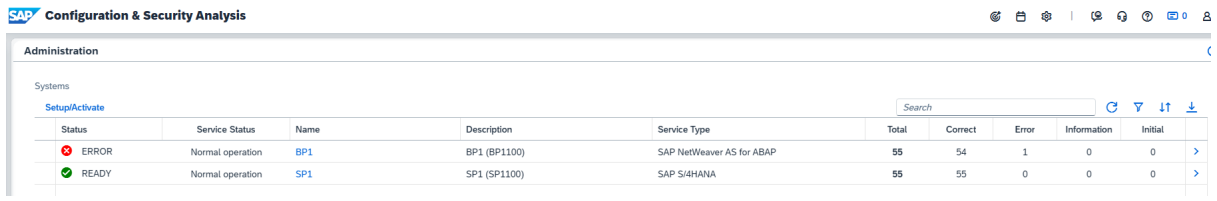
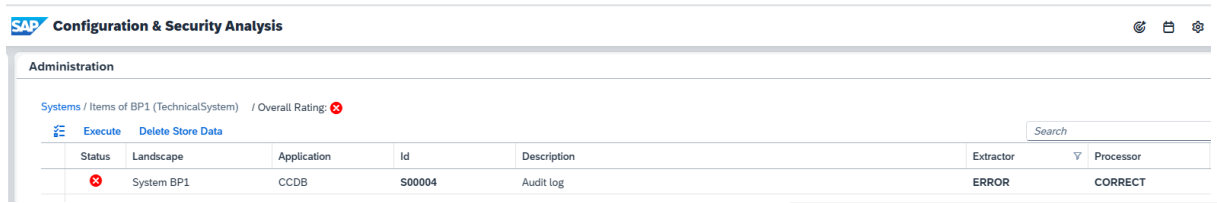
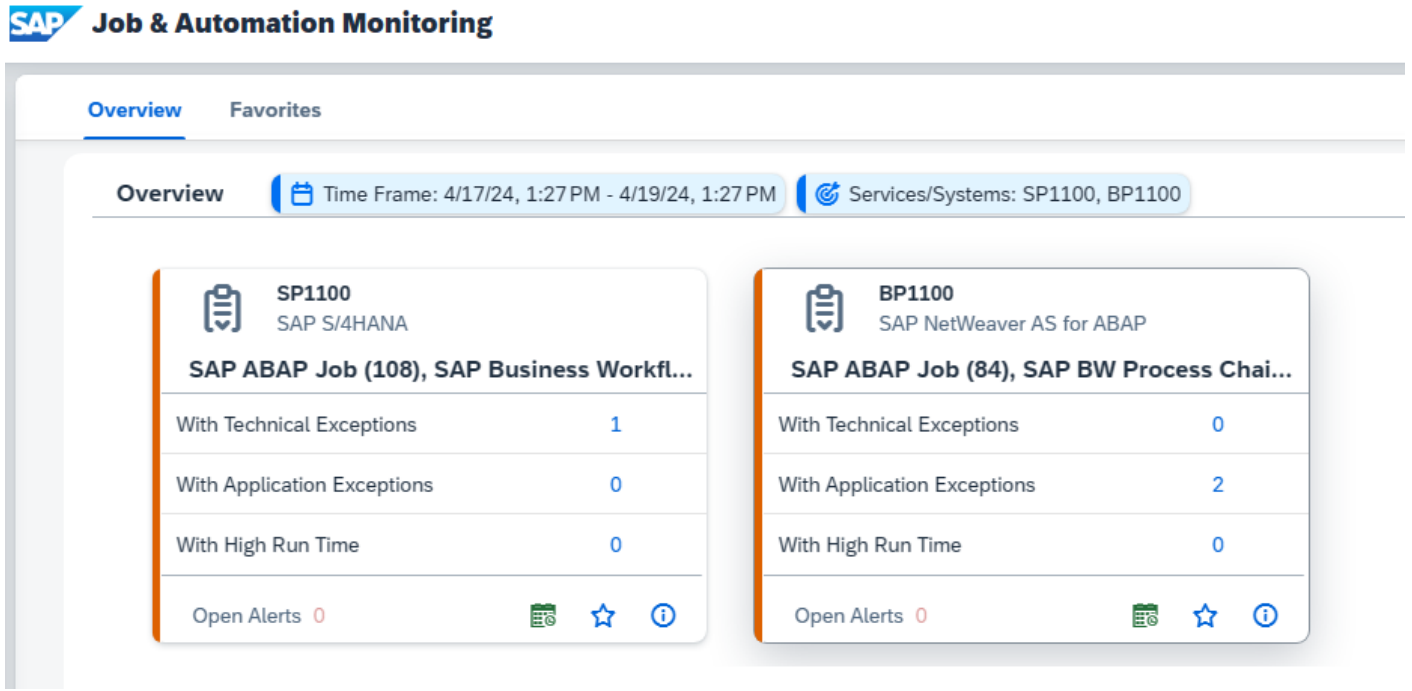
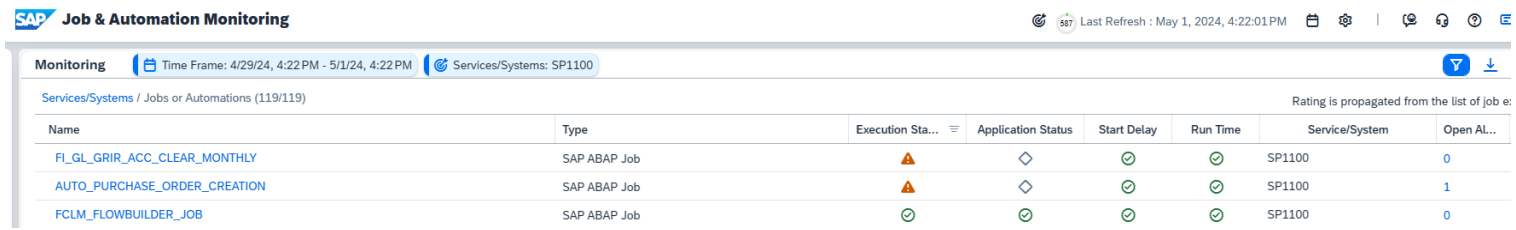




Job Monitoring





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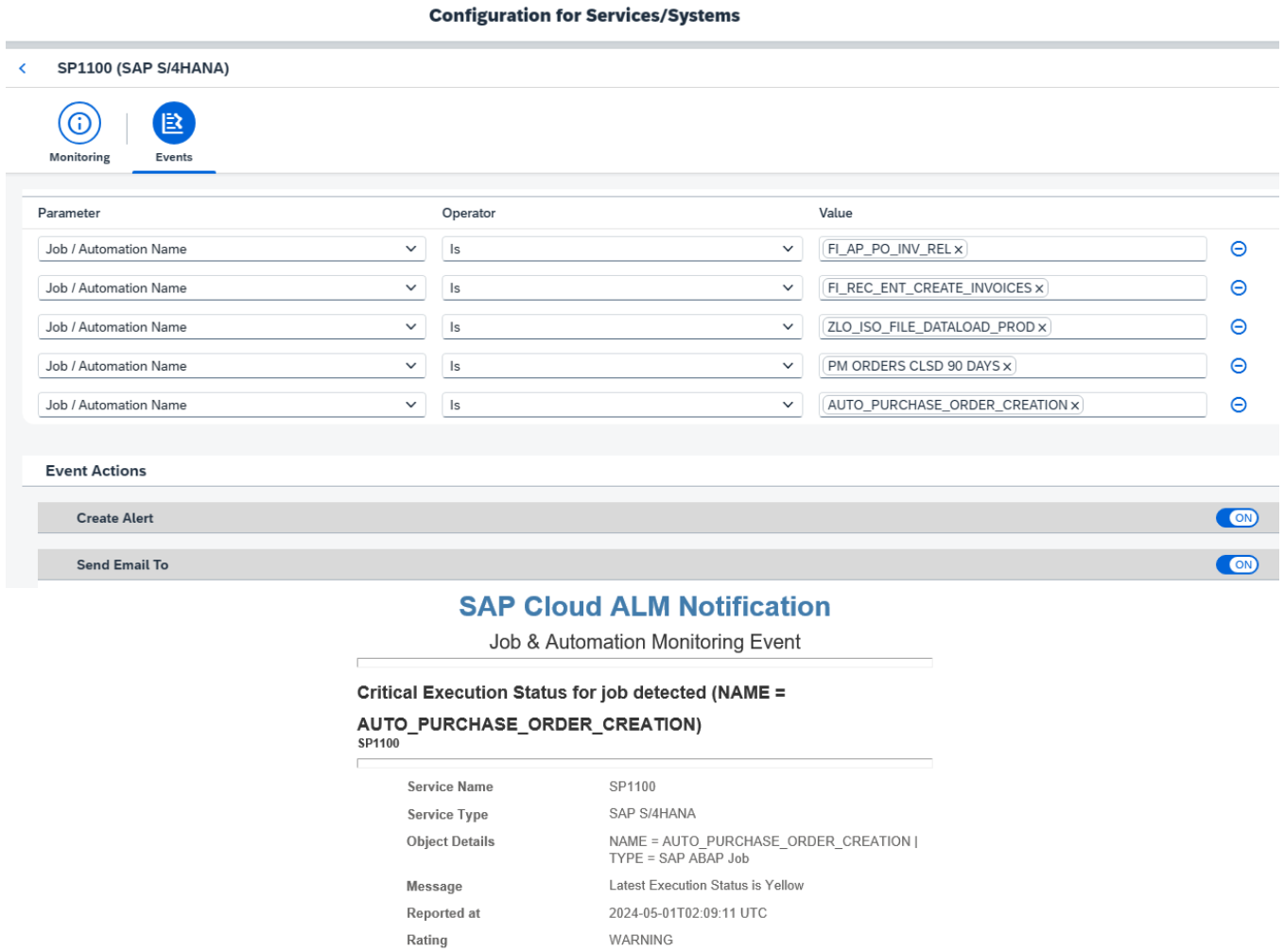

Key Takeaways

- Gained improved insights into system performance and identified potential issues.
- Drilling down into relevant details through the intuitive customer dashboards.
- Increased solution reliability by highlighting potential problems and key action dates, including certificate renewals
- SAP Cloud ALM can support, regardless of your SAP systems, e.g. ECC/S4HANA, Cloud, On-Prem, other SAP solutions.

SAP Roadmap: what's next…

- S/4HANA is due for upgrade at the end of 2024.
- A decision is pending if an upgrade will be performed or to move to S/4HANA Cloud Edition (RISE)
- ELG will next add SAP PO to SAP Cloud ALM monitoring and Integration Monitoring.
- Current SAP S/4HANA version doesn't provide the functionality to add integration monitoring with SAP Concur. ELG will add this on SAP Cloud ALM after upgrading.
- Enable and configure Business Process Monitoring in SAP Cloud ALM.

How to Connect

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