Tactical wins in managing asset master data for data strategy realisation

Charlie Sleiman – Mastering SAP 2023





About Endeavour Energy



2.7 million people

living and working in Sydney's Greater West, Blue Mountains, Southern Highlands, Illawarra and South Coast of NSW



25,000 square kms across



20,000

new customers per year



60,000 km of powerlines



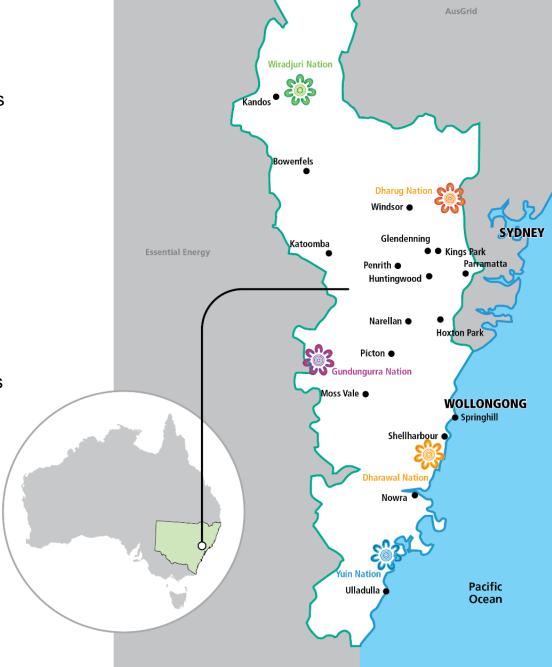
225,000 customers with renewable energy generation



207

major substations

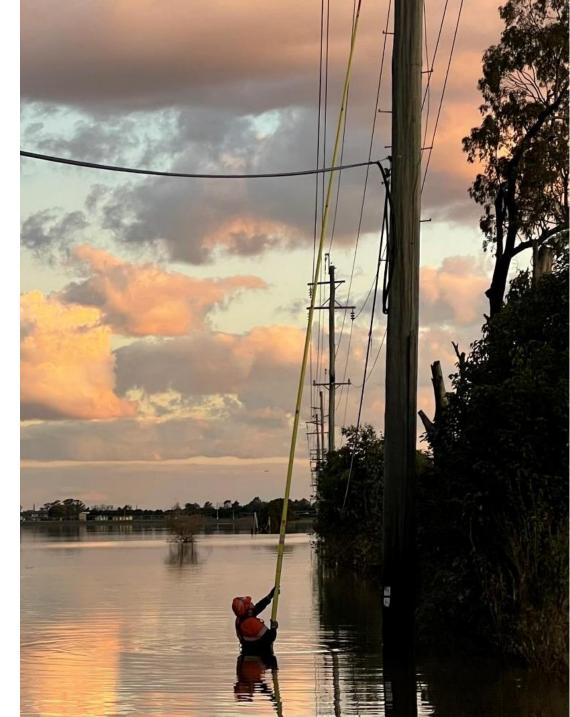
Powering communities for a brighter future



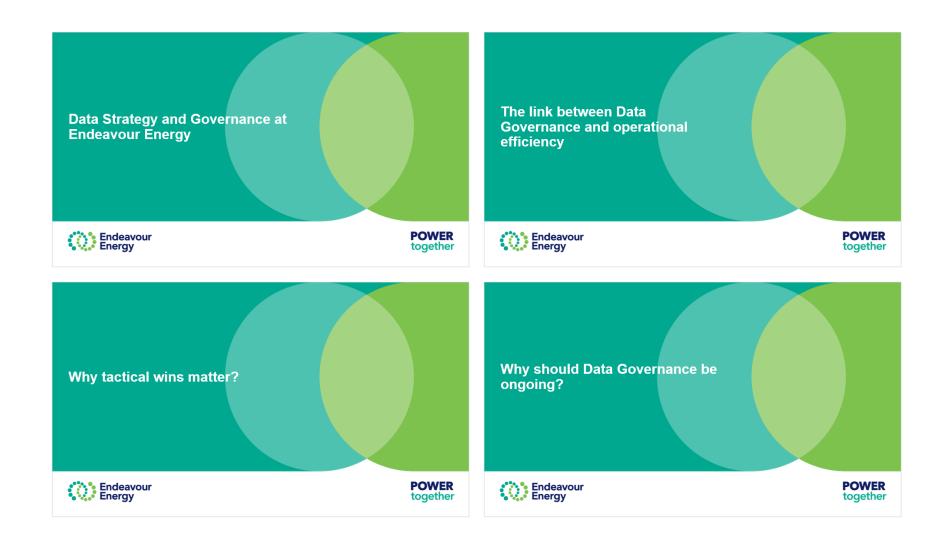


Agenda

- Data Strategy and Governance at Endeavour Energy
- The link between Data Governance and operational efficiency
- Why tactical wins matter?
- Why should Data Governance be ongoing?









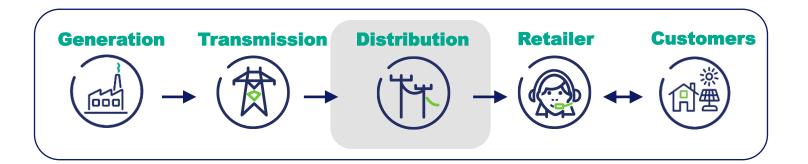
Data Strategy and Governance at Endeavour Energy



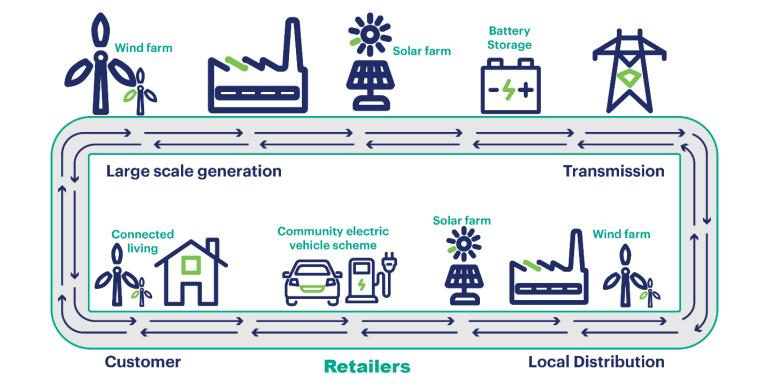


Our changing role in the energy supply chain as a dynamic services operator. All industries are undergoing disruption

Traditional supply chain



The supply chain today



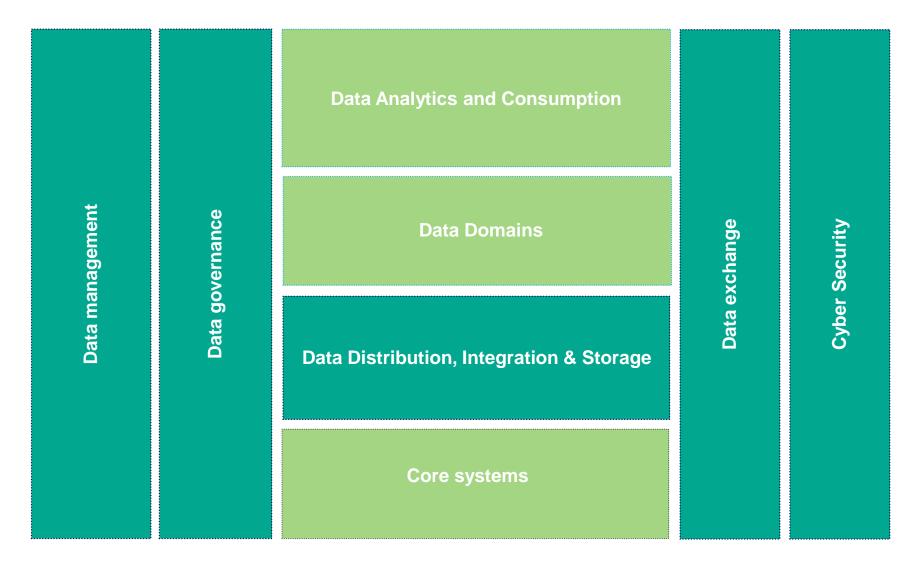


Our strategy & capability model

Core principles for our stakeholders

- Trust the data
- Make the data accessible
- Self-service



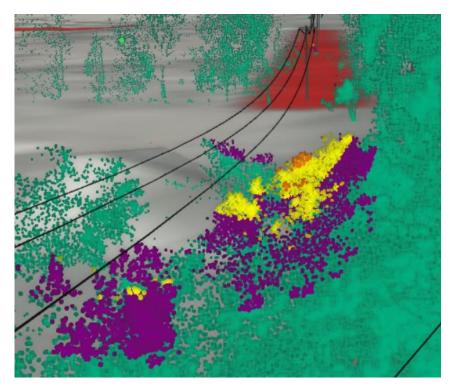






Our world is complex – assets are even more so! Analytics is a tool to deal with complexity

As industries are disrupted and the world moves at pace our incredibly smart people don't have the capacity to work as we have. Granular data from new sources combined with new ways of analysing lets us work smarter and be more precise then ever before. Automating these insights lets our people build strategies and be confident in decisions

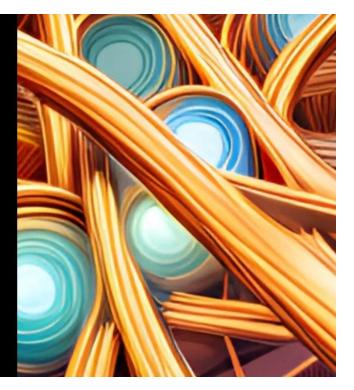


Automated scanning and analytics allows us to predict vegetation grow in minimising bushfire risk

Navigating the Complex World of Assets with Analytics

As we navigate the complex world of assets, one thing is clear: the challenges we face are numerous and multifaceted. From managing large-scale systems to dealing with a constantly changing landscape, it can be difficult to make sense of it all. That's where analytics comes in.

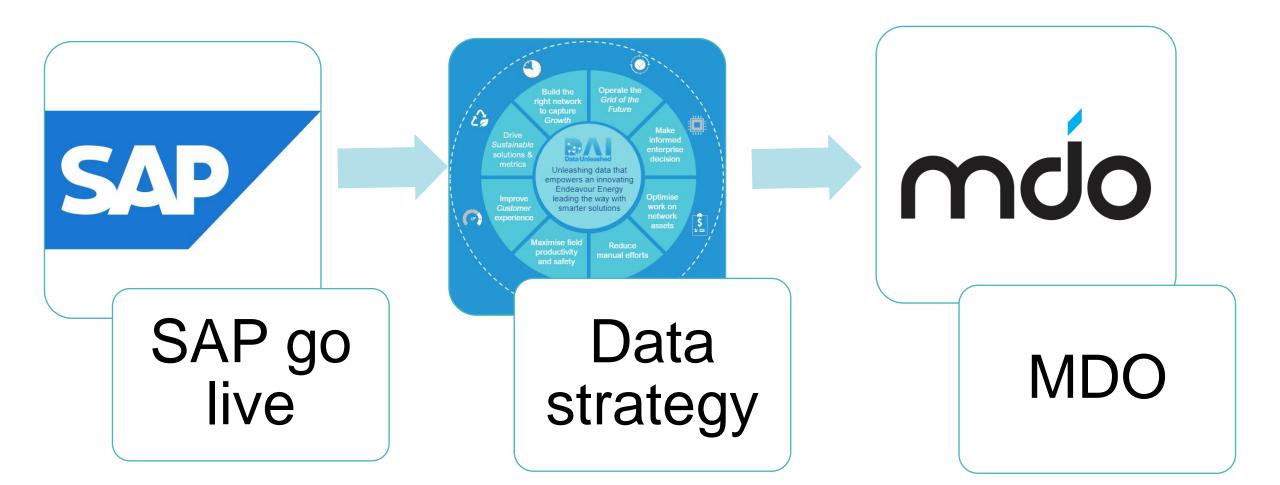
By leveraging data and advanced algorithms, analytics can help us gain insights into our assets that would otherwise be impossible to obtain. Whether we're looking at performance metrics or predicting future trends, analytics allows us to make informed decisions that can have a significant impact on our asset management strategy.



Description auto-generated with AI. Tech is moving at pace and enables complex concepts/analytics to be generated near real time



Our journey



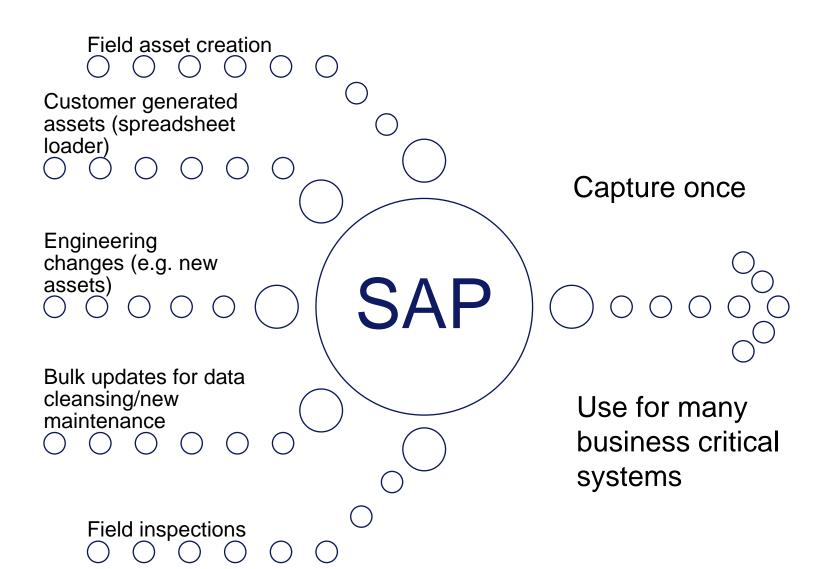


The link between Data Governance and operational efficiency





How do we gather data





Public safety systems



Operational systems



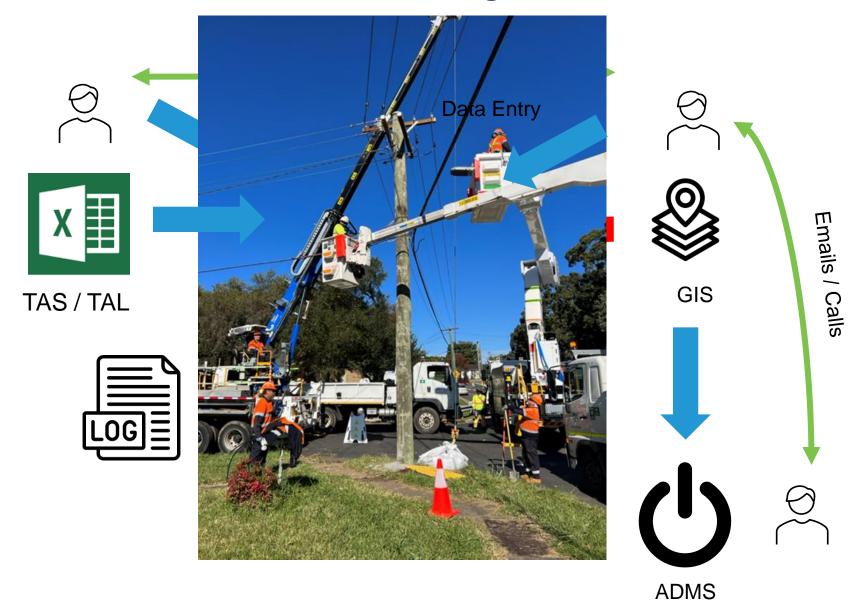
Investment planning



Customer notifications

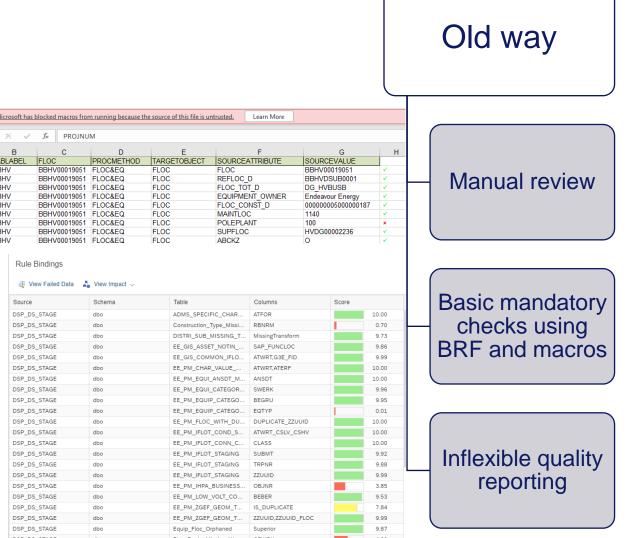


Case Study – Master Data Asset Data Loading





How do we ensure quality

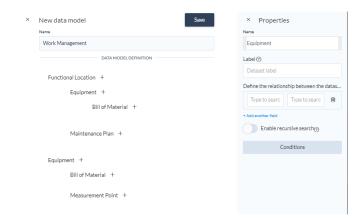


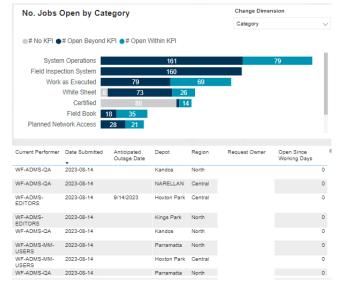
Transformation

Automated/prefilled entry

Utilise PowerBI and flexible tools to report on progress

Workflow and responsibility systemised







Improving the data quality

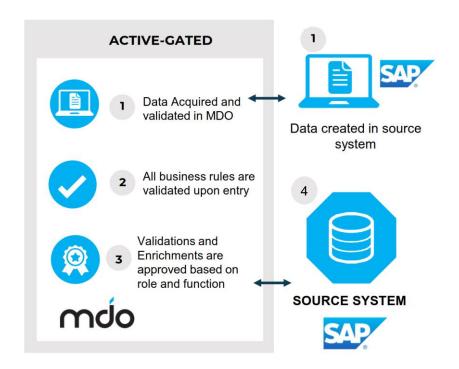


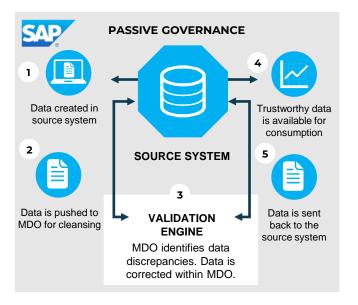
Active governance

- Workflows (not emails or workflows, but automated/more efficient) processes
- Controls on data entry (Promoting good data)
- Simple process for our people to do in field offices

Passive governance

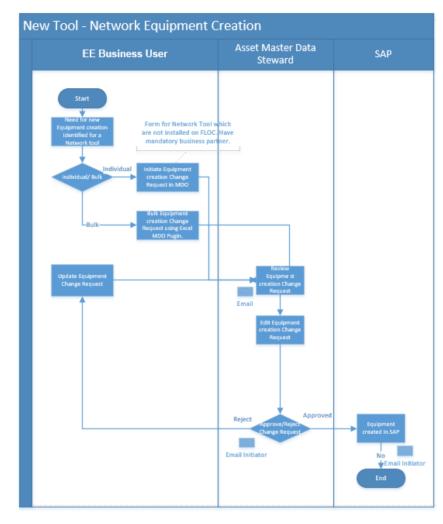
- Monitoring the quality (Identifying bad data)
- Must be intuitive and accessible
- Dashboard reports for Data Quality Assessment

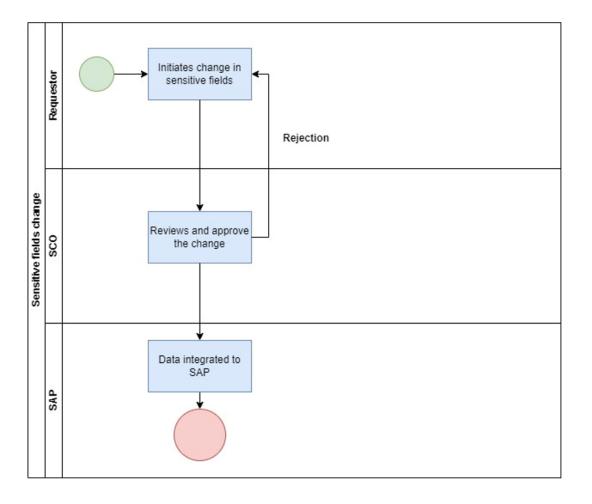






Defined processes







Progress with MDO to date

Lessons Learnt

Stakeholder engagement varied

Data Custodians

Timeboxing didn't work

Worked Well

Buy in

Partnerships

Efficiencies didn't work



Why tactical wins matter?





Why do tactical wins matter

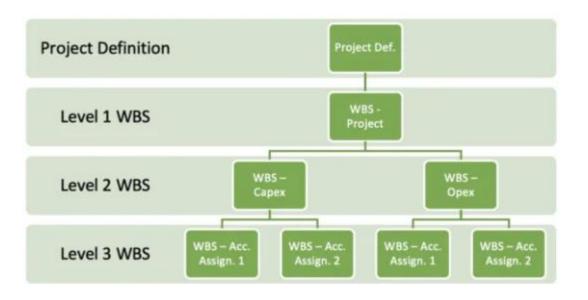






Tactical wins

Staff training



\$200k / year savings with no capital outlay





Why should Data Governance be ongoing?





Why should data governance be ongoing?

Compliance

Quality

Security

Innovation

Decision making



