sunwater

What's So Cool About Fiori?

15 November 2022 Vicki Hlinovsky Business Process Lead, EAM

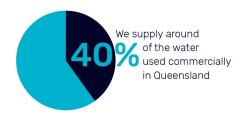
Agenda

- Introduction
- Fiori Launch Pad
- Fiori Apps
- Find Apps
- Saved Tiles
- Technical Objects
- Maintenance Plans/Items & Task Lists
- Notifications and Work Orders

Our purpose

Delivering water for prosperity

We service more than 5000 customers









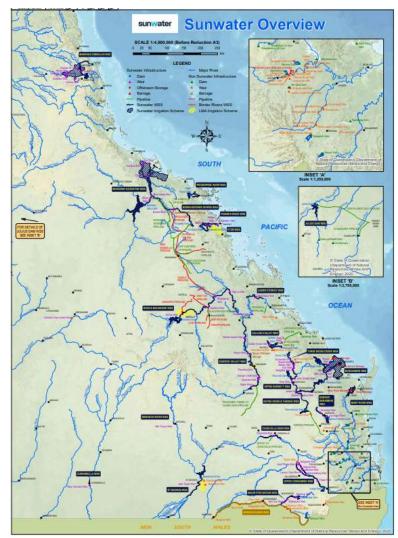






Our Regions

- 4 Regions
- 11 Depots:
 - Mareeba
 - Townsville
 - Clare
 - Mackay
 - Moranbah
 - Emerald
 - Biloela
 - Bundaberg
 - Maryborough
 - Goondiwindi
 - Pittsworth
- \$13 Billion worth of assets
- ~600 Employees
- ~70,000 Functional Locations
- ~40,000 Equipment





Our water infrastructure assets

Each type of water infrastructure serves a particular purpose















595 KM OF WATER CHANNELS



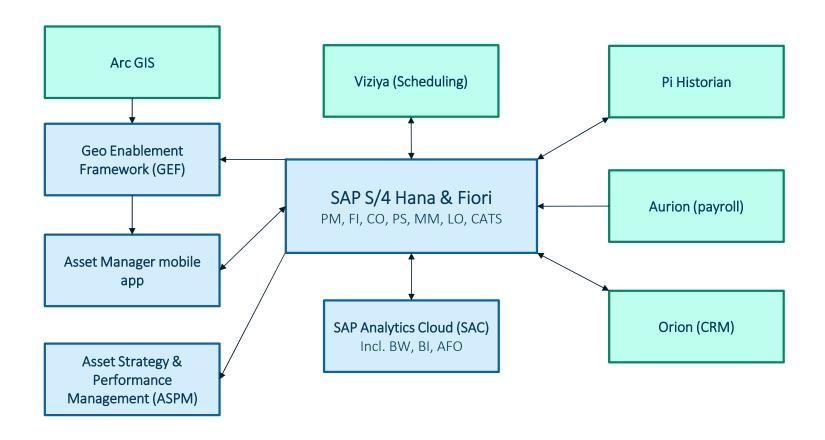
70 MAJOR PUMPING STATIONS



6 WATER
TREATMENT
PLANTS

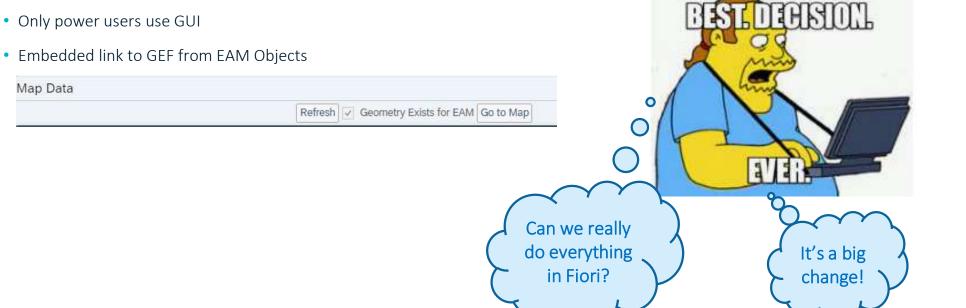


S4 System Architecture



Decision - Fiori or GUI?

- Project team decided to use Fiori as much as possible
- Approx 95% of transacting is done via Fiori Launchpad
- One method of accessing SAP for most users
- Take advantage of new functionality



Fiori is

new and

scary!

But I know

and love

GUI...

Or do I?

Day 1 using Fiori







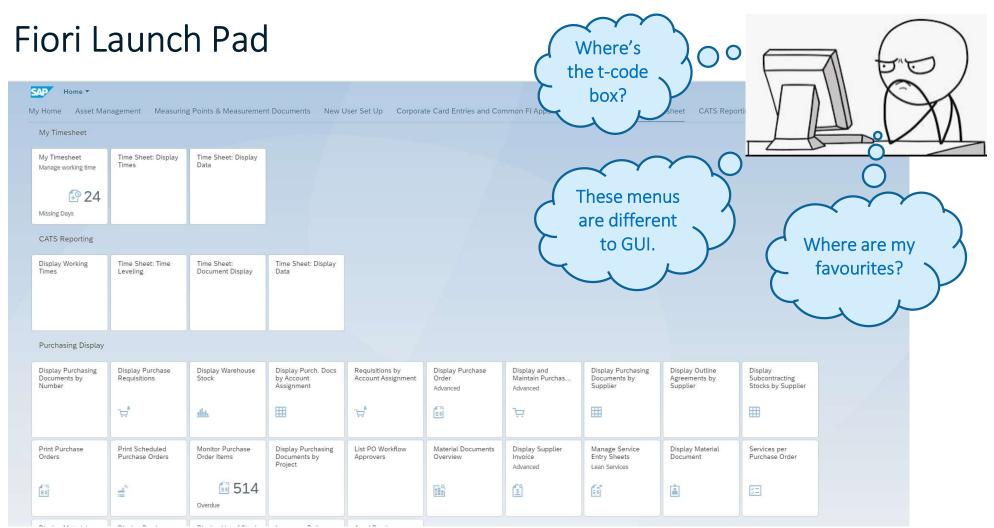


Fiori is making me Fiori-ous!!! ° O



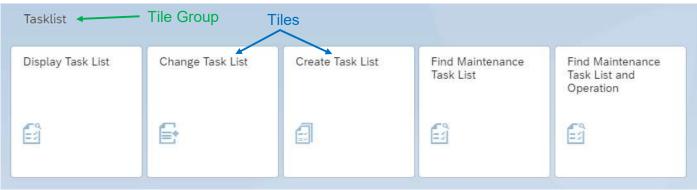


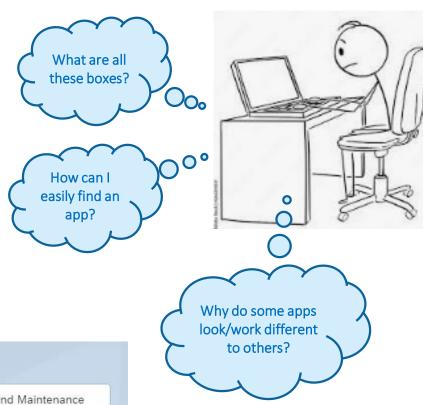




Tiles / Apps

- Tiles represent apps or transactions in Fiori
- Tiles can be grouped into a Tile Group
- Users are assigned Tiles & Tile Groups via SAP Business Roles/security
- Three types of apps:
 - Fiori
 - Web Dynpro
 - GUI Wrapper

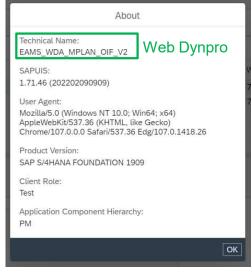


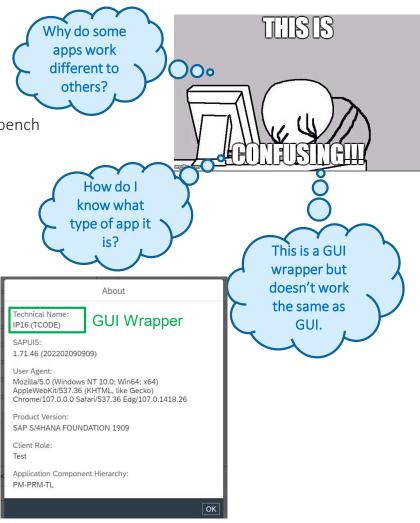


Fiori, Web Dynpro or GUI Wrapper?

- Fiori apps are built on UI5 technology
- Web Dynpro is a standard SAP UI technology integrated with ABAP workbench
- GUI Wrappers are GUI transactions delivered via the Fiori launchpad
- Use **About** in **Profile** menu to see what type of app it is

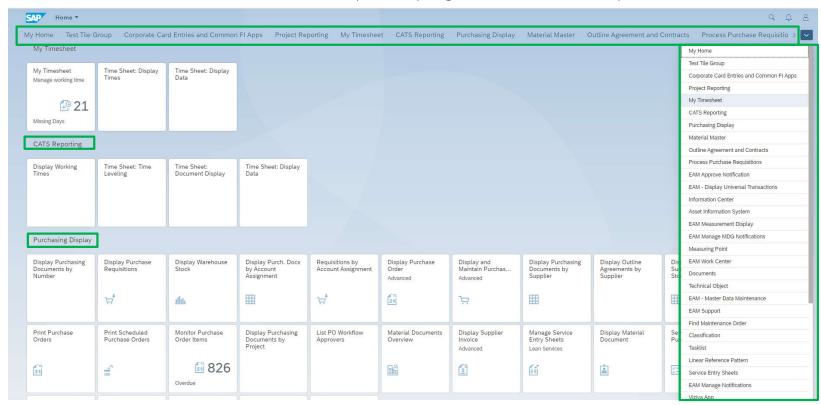






Tile Groups

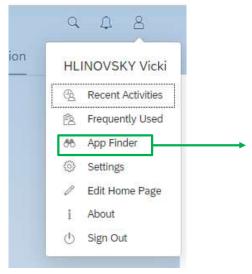
- Tiles can be grouped into a Tile Group
- Tile Groups listed along the top of the launchpad, in a drop-down menu on the right-hand side and down the page
- Users can create their own Tiles and Tile Groups to help organize their Fiori Launchpad

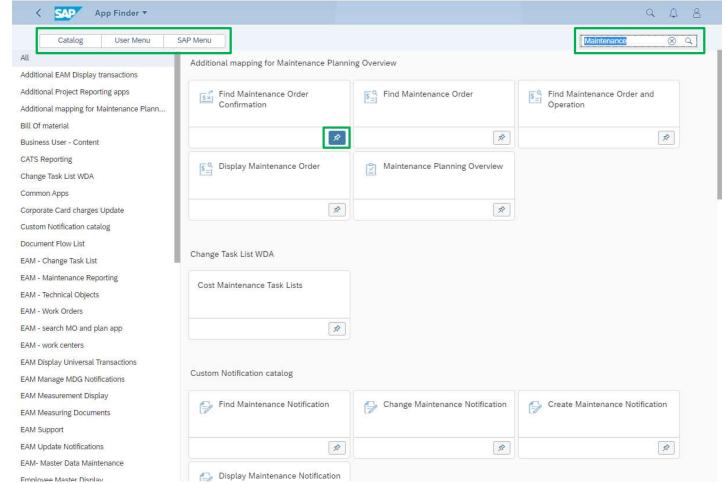




App Finder

- Search for apps or t-codes in:
 - Catalog (Fiori/WDA)
 - User Menu
 - SAP Menu (GUI)
- Pin to Tile Group

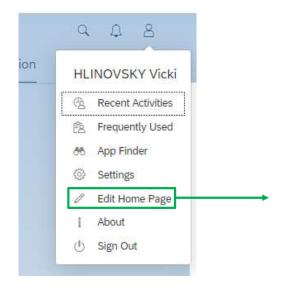


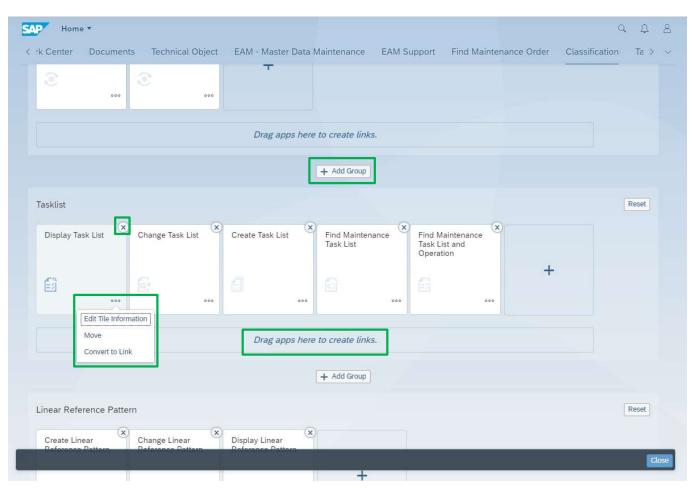




Edit Home Page

- Create Tile Groups
- Edit Tile Information
- Move Tiles
- Delete Tiles







Maintenance Order:

- Fiori apps used to search & report (similar to List Edit transactions)
- Variant = search fields in top section

⟨ SAP Maintenance Notifications ▼

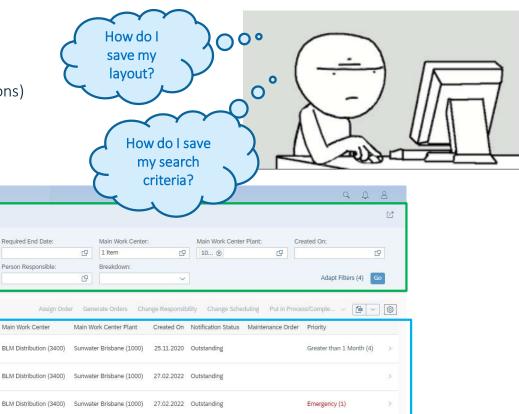
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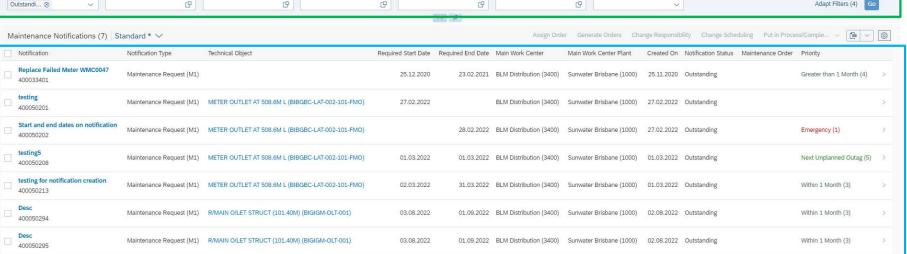
Notification Status:

Search

Layout = reported fields in bottom section



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5

5

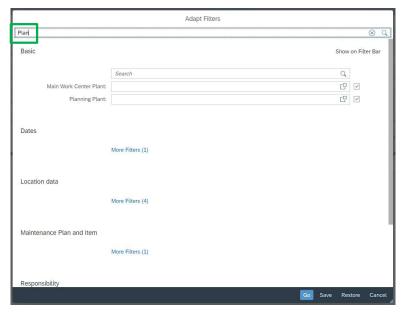
Planning Plant:

Find Apps – Adapt Filters

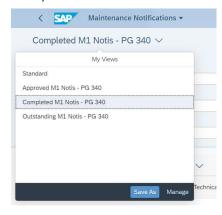
• Use Adapt Filters to add/remove fields to search fields



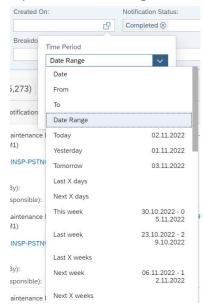
• Keyword search automatically filters as you type



• Easily select saved Variants



• Dynamic Date Ranges



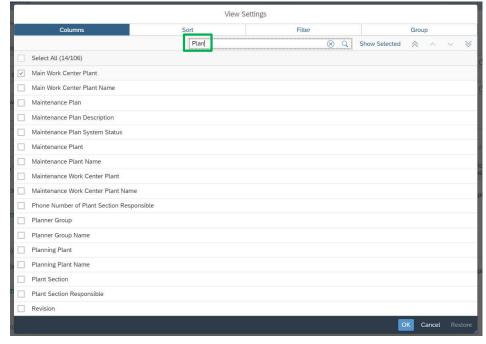


Find Apps – Settings (Layouts)

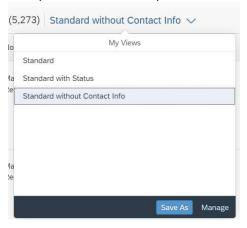
• Use Settings to add/remove fields to report layout, sort, filter and group



• Search automatically filters as you type.



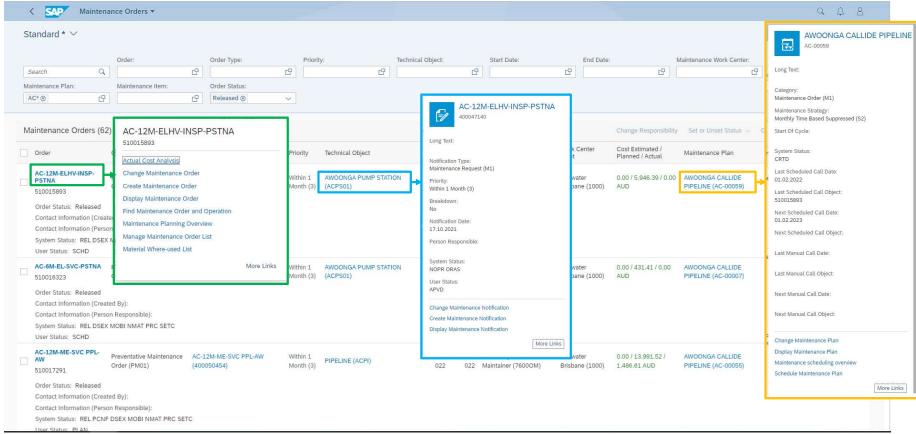
Easily select saved Layouts





Find Apps – Links to Apps

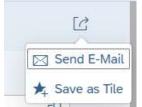
• Blue words are links to other apps



Saved Tiles

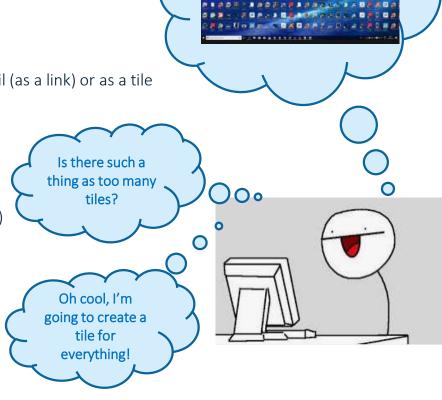
- Fiori Find apps can be saved as a tile with:
 - Variants (search criteria)
 - Layouts (report layout)

• Fiori Find app with saved Variant and/or Layout can be shared via email (as a link) or as a tile



• Number of search results appears on the Saved Tile (refresh to update)





Saved Tiles

• Caution – ensure you aren't missing anything by using Saved Tiles – check your search criteria

Good idea to add numbers together and compare to total

Tile Name	Number		
For Approval	20		
In Process	1,760		
Completed	5,273		
Total	7,053		
Demo Tile Group			
	Notifications	Notifications	
Motifications			Motifications
Notifications All	For Approval	In Process	Notifications Completed
1015000 015 VIV 000000 038 VIV 0000	2007 FRA 192 AV 192 FRA 192 AV	A CONTROL CONT	12.5000.0000.0000.000
1015000 015 VIV 000000 038 VIV 0000	2007 FRA 192 AV 192 FRA 192 AV	A CONTROL CONT	



Why don't these numbers add up?



WELL PLAYED OFFICE MAINTENANCE GUY...

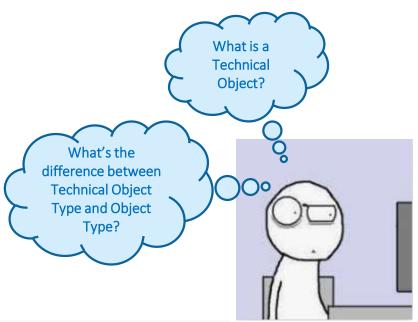


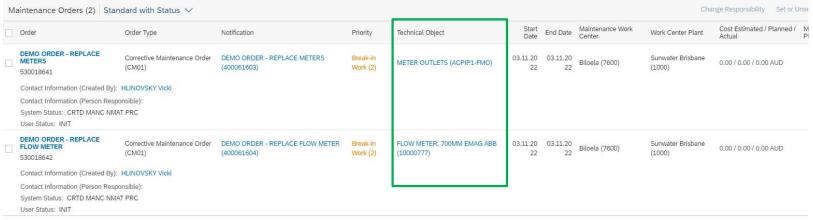
Live demo

Technical Objects

- Technical Objects are Functional Locations or Equipment
- Technical Object Type = Functional Location or Equipment
- Fiori Find apps all have Technical Object as a search/report field
- Work Order, Notification and Maintenance Item Web Dynpro screens have Technical Object field instead of Functional Location or Equipment

• E.g. List of Work Orders shows either Floc or EQ in Technical Object field

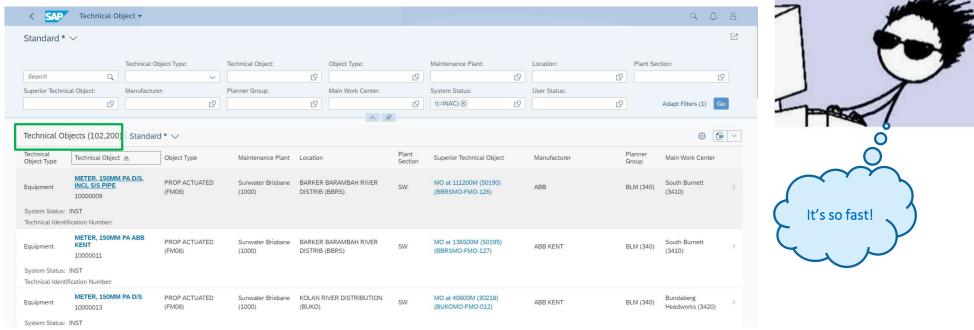






Find Technical Objects

- Find Technical Object app allows user to search both Functional Locations and Equipment AT THE SAME TIME!!!
- Search and count records quicker than GUI
- Edit search criteria and see results in one screen



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You mean I can search Flocs & EQ at the same

time?

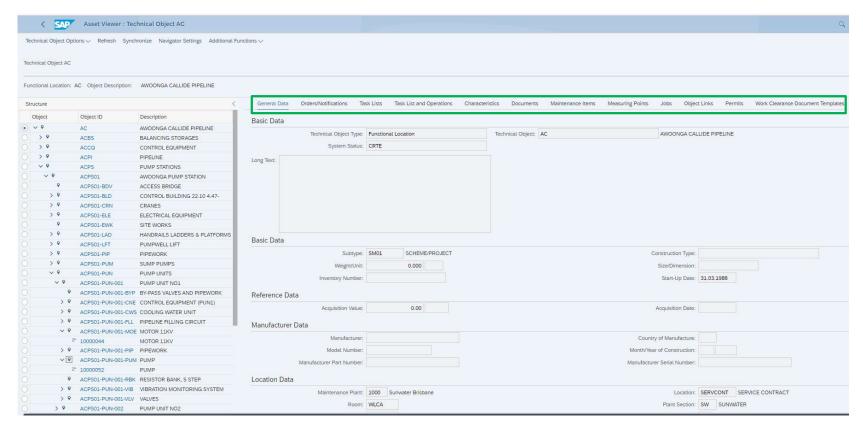
I don't have to

back out to

see/edit my search criteria!

Asset Viewer

• View hierarchy and General Data, Orders/Notifications, Task Lists, Characteristics, Documents, Maintenance Items, Measuring Points and Permits all in the one screen

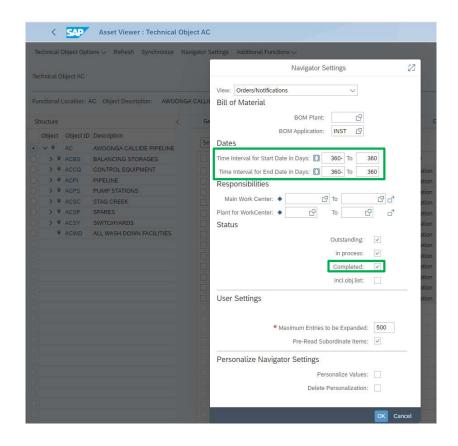




Asset Viewer – Settings

- Navigator Settings control how much data you will see on the tabs
- Default settings to be aware of:
 - Defaults to +/- 30 days for Order Start/End Dates
 - Default does not include Completed Status
- Users can personalize their settings, suggest:
 - +/- 360 days for Order Start/End Dates
 - Outstanding, In Process and Completed Status
- User Settings number of visible rows defaults to 10, suggest 30 rows (SAP Note to set the default can be applied)



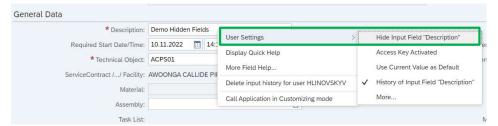




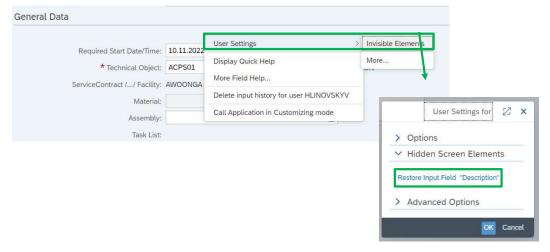
Where did my field go?

· Users have the ability to hide fields on Web Dynpro screens, whether on purpose or accidentally

• Right click on field > User Settings > Hide Input Field



• To restore hidden fields, right click where the field should be > User Settings > Invisible Elements > Restore Input Field





the...?



was a

Description field

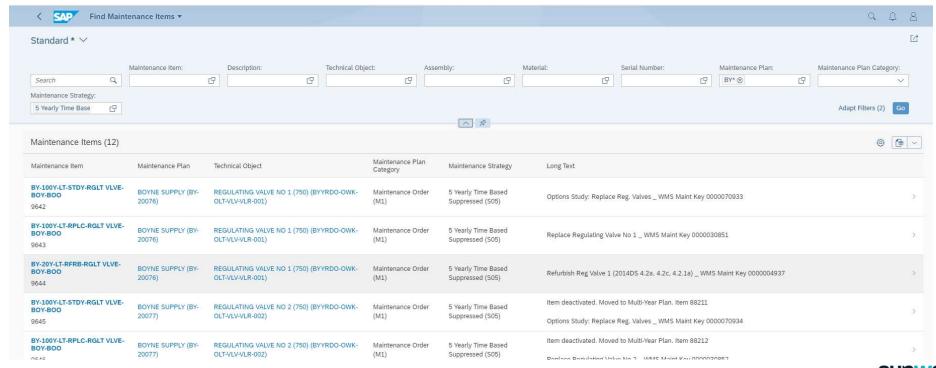




Live demo

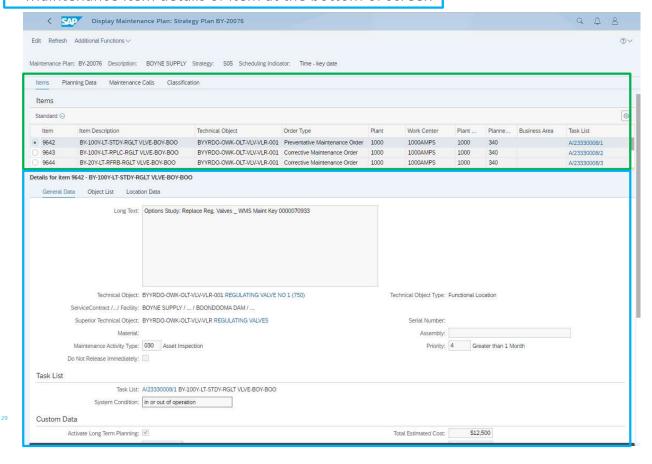
Find Maintenance Plans/Items

- Find Maintenance Item app to search
- Display/Change Maintenance Plan app to view and change
- Note: there is currently no Change Maintenance Plan Web Dynpro (it's coming!)

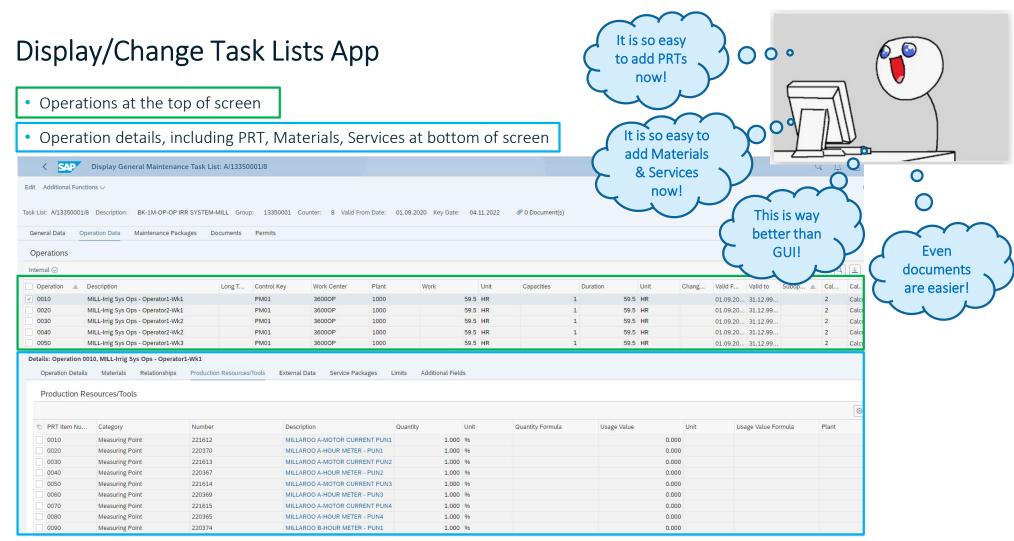


Display/Change Maintenance Plan

- Maintenance Items and Plan displayed at top of screen
- Maintenance Item details of Item at the bottom of screen





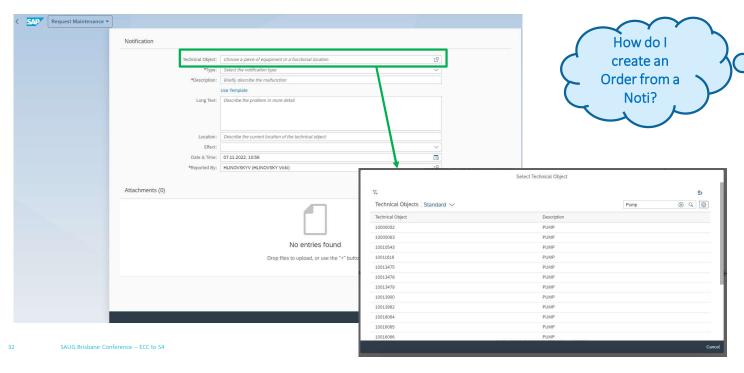




Live demo

Notifications

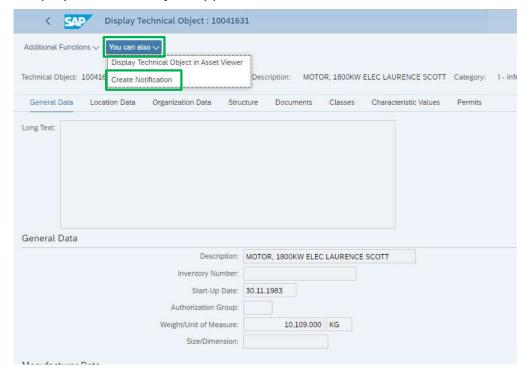
- Fiori apps have the word "Maintenance" in the title for Notifications, Orders and Task Lists
- How to create a Maintenance Notification:
 - Request Maintenance app No! (Select Technical Object is awful)
 - o Create Maintenance Notification accessed from Asset Viewer or Display Technical Object Yes!

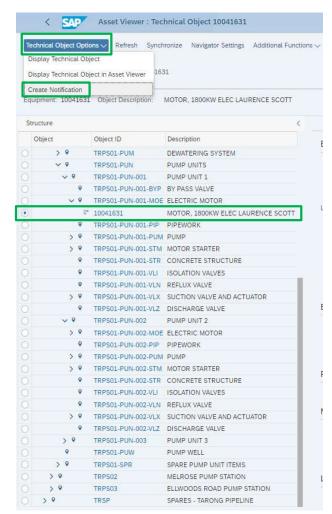


Why is the word "maintenance" in front of everything now? **HOW DO I SUBMIT A MAINTENANCE** But I want to create a Noti from the hierarchy!

Notifications – Creating

- SAP Asset Manager mobile app
- Create Maintenance Notification app (Web Dynpro) accessed via Asset Viewer or Display Technical Object app

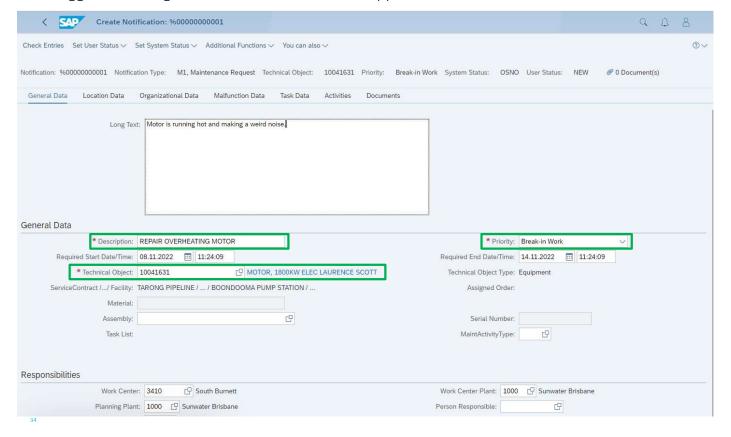






Notifications - Creating

- Create Maintenance Notification app (Web Dynpro)
- Toggles to Change Maintenance Notification app on save of a new Notification



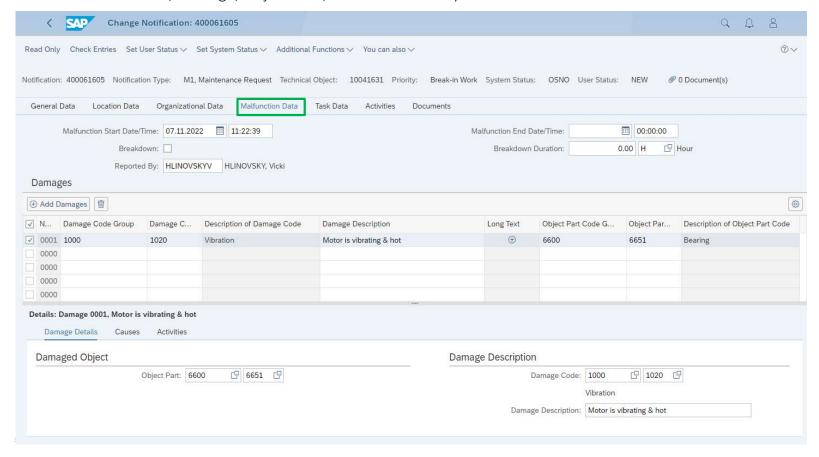


- * Configure mandatory fields:
- **Description** otherwise you can't open the Noti from the Find apps!
- Priority to ensure Start & End Dates are populated
- Technical Object to ensure Plant, Work Centre and Planner Group inherits to the Noti



Notifications – Malfunction Data

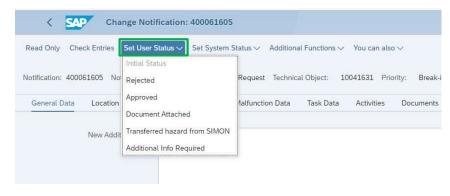
• Malfunction Dates, Damage, Object Part, Cause and Activity all on one tab

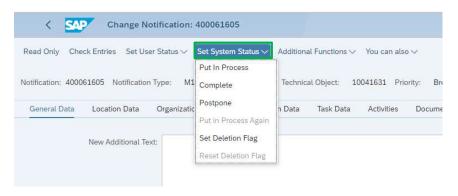




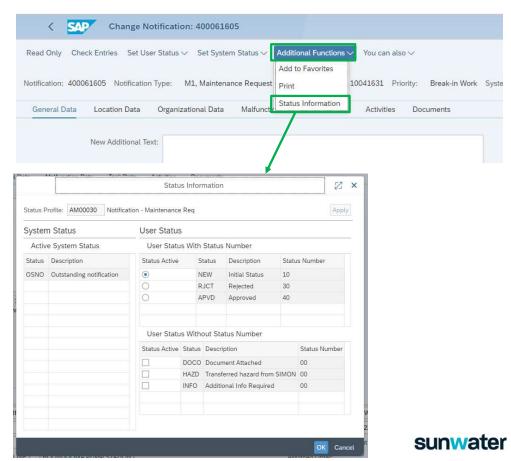
Notifications – Set Status

• Drop down menus to set System and User Status



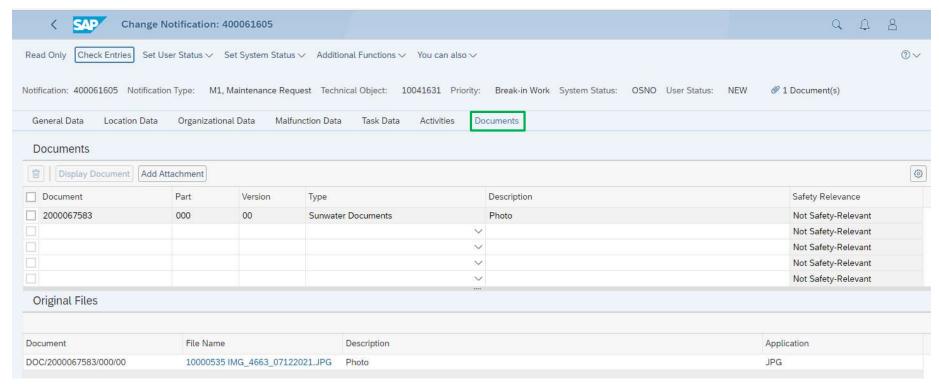


• Additional Functions > Status Information to see all Status



Notifications – Attachments

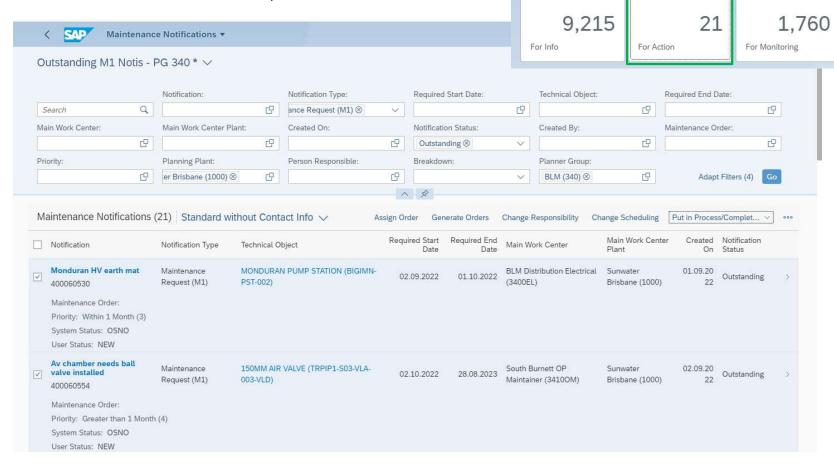
- Web Dynpro apps do not have the Services for Object (GOS)
- Use SAP Document Management System (DMS)





Find Maintenance Notifications

• Use Saved Tiles and Variants to easily search



Demo Tile Group

Notifications

For Approval

Notifications

In Process

Notifications

5,273

Completed

For Info

Notifications



Find Maintenance Notifications

- Perform actions such as:
 - o Generate Multiple Orders at the same time
 - o Combine multiple Notis to one order at the same time

Maintenance Notifications ▼

Filtered By (4): Notification Type, Notification Status, Planning Plant, Planner Group

Maintenance Notifications (21) Standard without Contact Info V

Notification Type

Maintenance

Request (M1)

Technical Object

PST-002)

- Mass change Status
- Mass change Priority

SAP

Notification

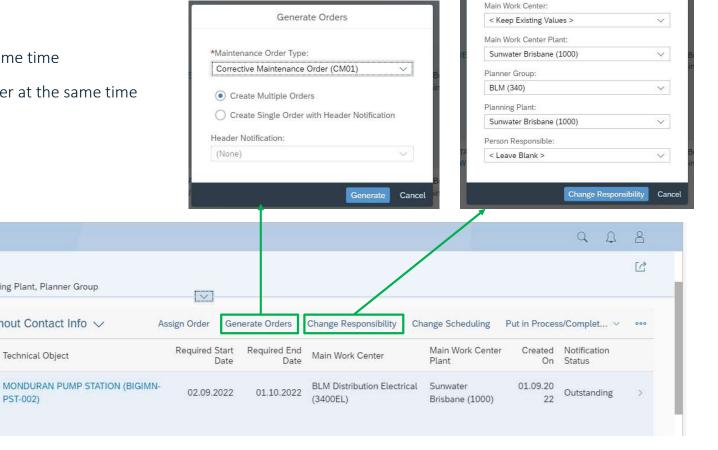
400060530

Monduran HV earth mat

Maintenance Order:

Mass change Responsibility

Outstanding M1 Notis - PG 340 * V





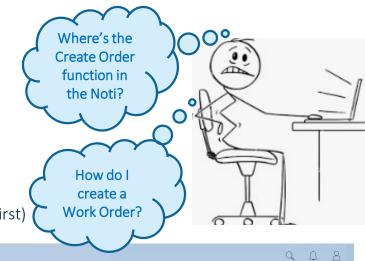
Change Responsibility

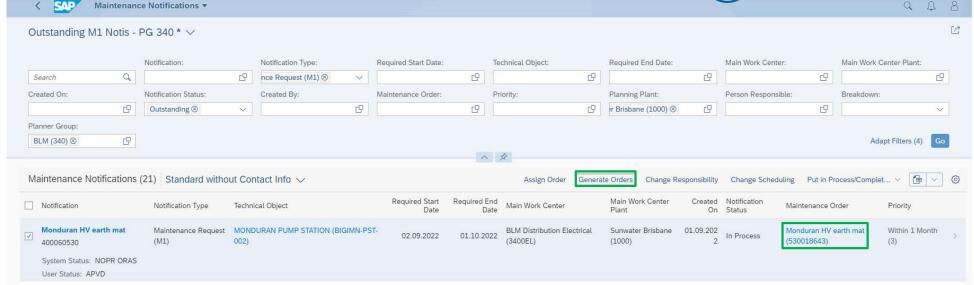


Live demo

Work Orders - Creating

- Create Work Order using:
 - Find Maintenance Notification app Generate Orders function
 - Maintenance Plans Deadline Monitoring or Manual Call
 - o Create Maintenance Order app (not used at Sunwater as Noti must be approved first)

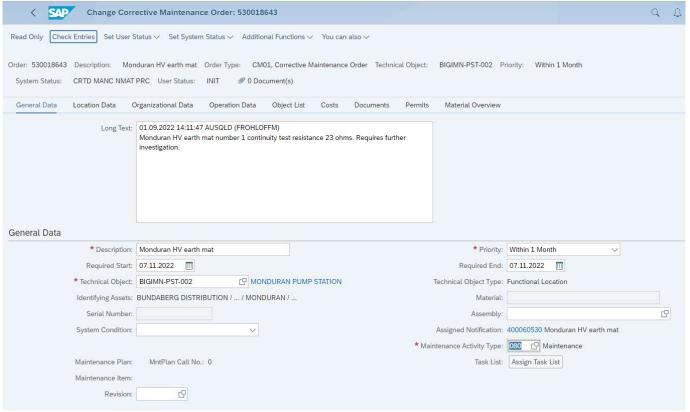


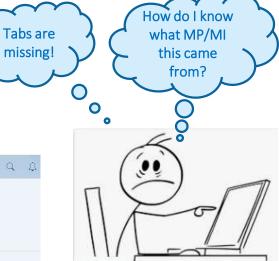




Work Orders – Display/Change

- Display/Change Maintenance Order app (Web Dynpro)
- Had to add Maintenance Plan & Maintenance Item fields to General Data tab
- Find Maintenance Order app has a link to Maintenance Plan





- * Configure mandatory fields:
- **Description** otherwise you can't open the Order from the Find apps!
- **Priority** to ensure Start & End Dates are populated
- Technical Object to ensure Plant, Work Centre and Planner Group inherits to the Order
- Maintenance Activity Type to ensure valid combination of Order Type and MAT

Work Orders – Tabs

	T au		they've moved everything!
Web Dynpro	GUI	Comments	
General Data	Header Data		0
	Planning	Custom fields for Maintenance Plan & Item. Task List is standard.	4
Operation Data	Operations		0°°(())
Material Overview	Components	The tabs are in a different	TO STATE OF THE ST
Costs	Costs	Includes Settlement Rule order!	
Organizational Data	Partner	Includes Account Assignment from Location tab in GUI	
	Additional Data	Some fields only	0
	Control	Overhead key & Costing Sheet only	Some fields
Object List	Objects		are missing!
Location Data	Location	Includes link to GEF map	
Permits		Instead of via menus in GUI	
Documents		Document Assignments section from Additional Data tab in GUI	

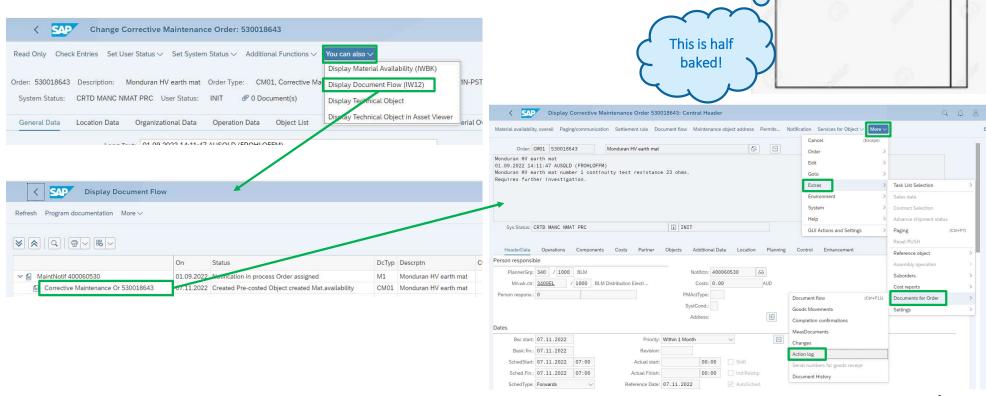


Ahhh –

Work Orders – Action Log

Display/Change Maintenance Order app (Web Dynpro)

· Action Log is available through Display Document Flow (still quicker than logging in to GUI!)

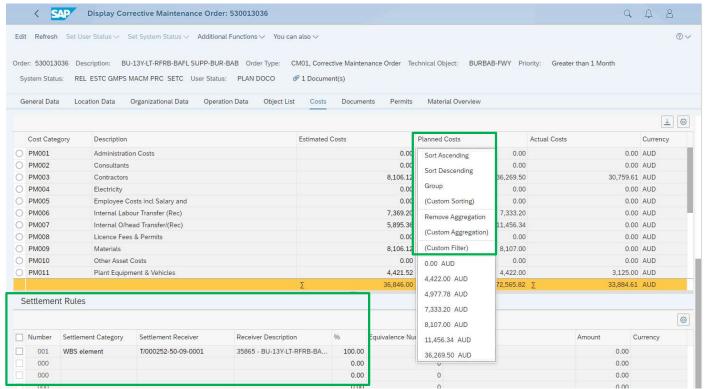


Where is the Action Log?



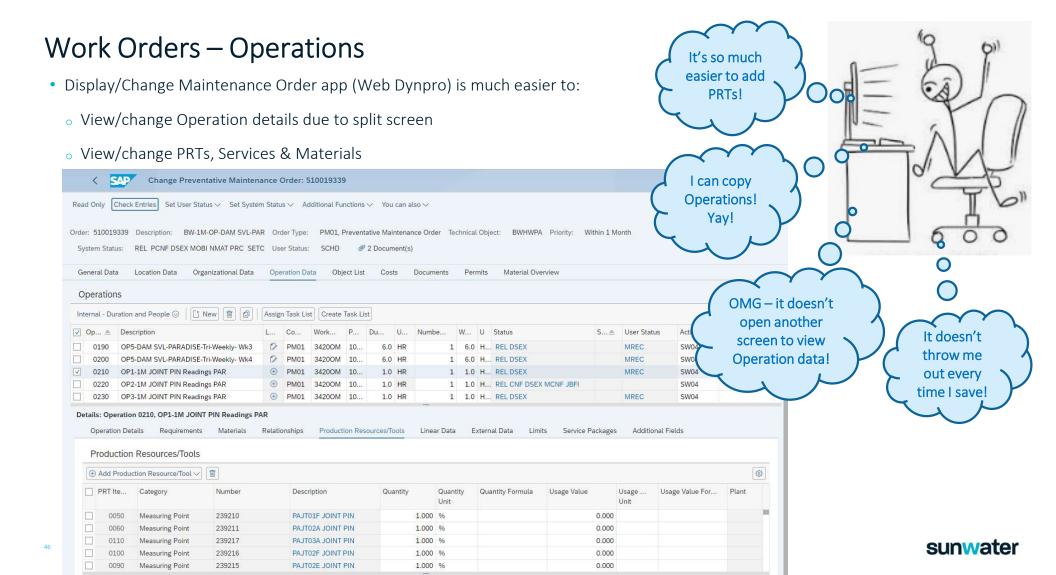
Work Orders – Costs

- Use Settings or left click heading to sum costs
- Settlement Rule at bottom of screen.
- No Report Plan/Actual button

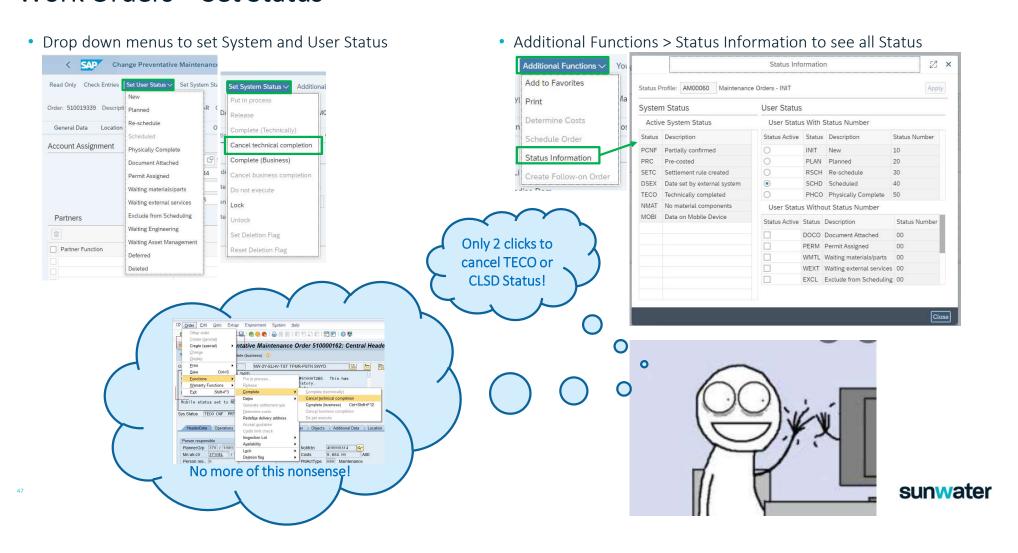








Work Orders – Set Status





Live demo





Actually, Fiori is pretty cool.

Delivering water for prosperity