Conference Essentials:
Understanding the basics of SAP S/4 HANA Application and Cyber Security, Access, Process Control and Identity and Access Governance (IAG)

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SAPinsider Las Vegas

2023





About the speaker



~19 years
of SAP Security / SAP GRC / SAP
Controls experience
17 years

in Big 4 consulting



Attendee Poll (1 of 4)



What role do you play in your organization?

- SAP Security / SAP Access Control (AC) Admin
- SAP Basis / Developer / Other SAP Technical
- Internal Audit
- Business / Finance
- Other

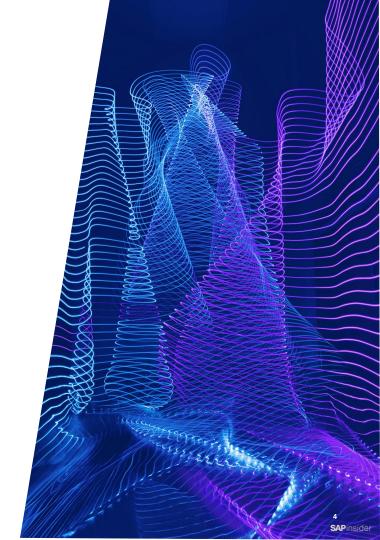


Attendee Poll (2 of 4)



Where is your organization on its S/4 journey?

- Already on S/4 HANA
- CFIN or other preliminary stage
- S/4 project is in process
- Starting in 6 months
- Starting in 12+ months
- I don't know



Attendee Poll (3 of 4)



How aware are you of SAP Cyber Security threats?

- I'm a pro bring on the threat actors!
- I know enough to be dangerous
- I don't know much teach me!



Attendee Poll (4 of 4)



What do you hope to get out of this presentation?



Goal of this session



The goal of the conference essentials session is to prepare you for the conference by providing a base knowledge on SAP Security, SAP AC/PC and SAP Cyber Security to allow you to dive deeper in future conference sessions.



What we'll cover

- SAP Security and GRC Why important?
- Introduction to SAP Security
 - · How security works in SAP
 - Differences between SAP ECC and S/4 HANA
 - Key design methodologies
 - Security key performance indicators / governance
- Introduction to SAP GRC
 - SAP Access Control (AC)
 - SAP Identity and Access Governance (IAG)
 - SAP Process Control (PC)
- Introduction to SAP Cyber Security
- Wrap up



SAP Security – Why important?

Why is securing your SAP environment so important?



Security is the gateway to your SAP system.



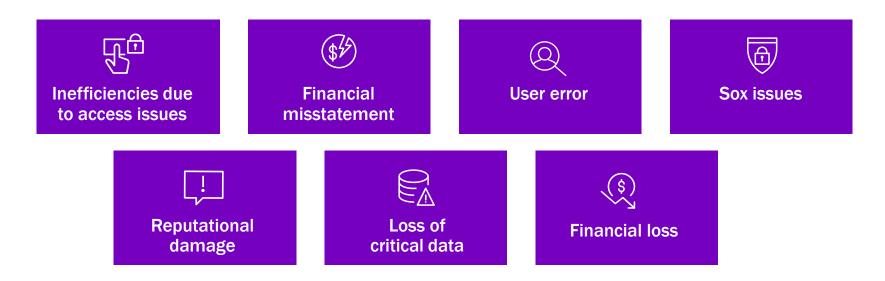
SAP system contains some of the most valuable information of the company.



SoX and other compliance related requirements (ITAR, HIPAA, GxP, etc.)

Impacts of poor security

Some of the impacts of poor SAP Security are as follows...what else have you seen?



Components of successful SAP Security programs

Best run security programs incorporate three components on top of a known list of critical assets.







Critical asset inventory

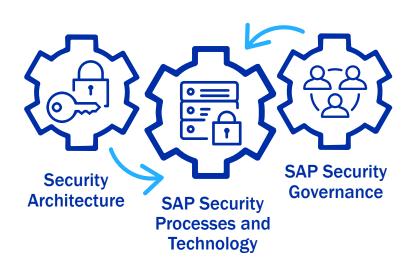
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What is SAP Security?

"SAP Security" is not just technical. It is made up of three main components:



- Focusing only on architecture can lead to faulty security via processes and governance
- Business governance is typically the hardest of the three areas to achieve success

Major security changes in S/4 HANA

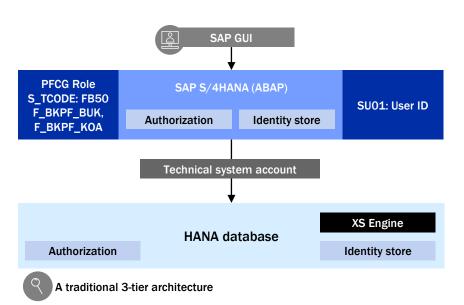
There are two major differences between SAP ECC and S/4 HANA Security:





Case study #1: SAP GUI – FB50 Transaction

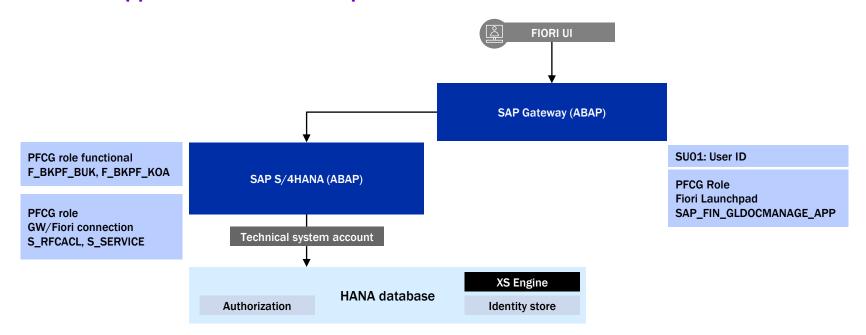
Traditional ways of accessing SAP still exist in S/4 HANA:





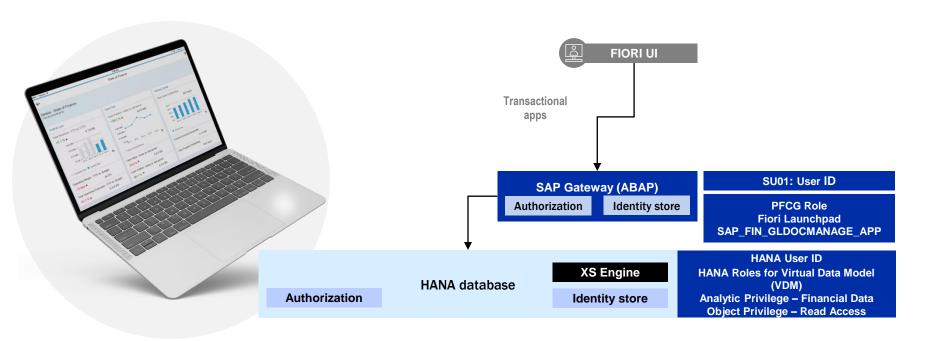
Case study #2: Fiori – Post financial document

Most Fiori applications do NOT require a HANA ID:

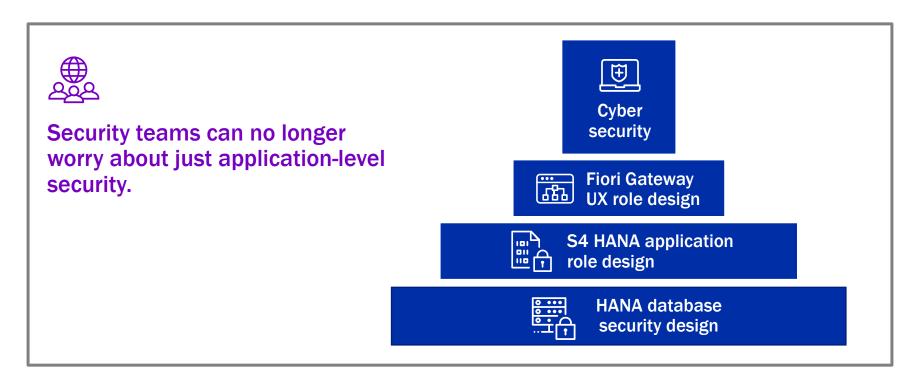


Case study #3: Fiori analytic - Closing dashboard

Analytic applications require an ID in HANA:



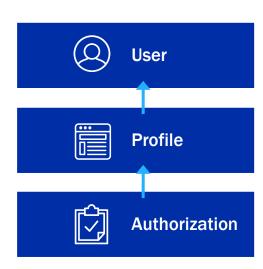
More than just application layer



Basics of S/4 Security



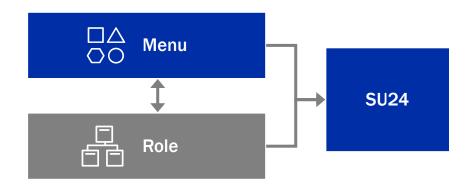
SAP Authorization Structure



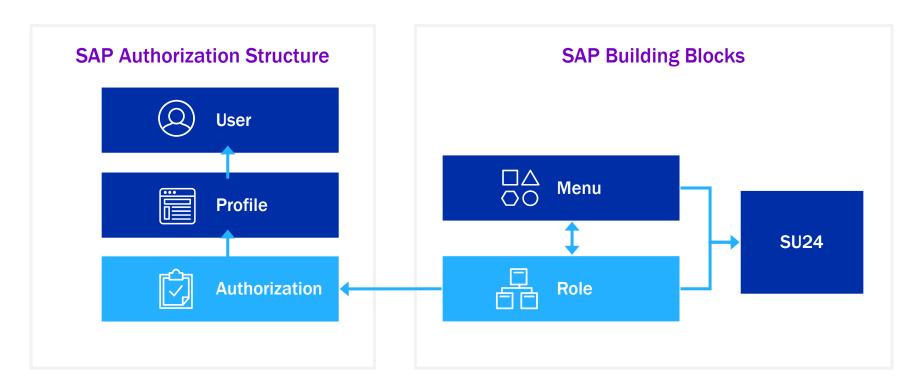
Basics of S/4 Security



SAP Building Blocks



Basics of S/4 Security



The Fiori Security approach

Business users will be given three types of SAP Fiori applications:



Transactional Applications: Access to activities like change, create or entire processes with guided navigation



Analytical Applications: Visual overview of a dedicated topic for further KPI (key performance indicator) related analysis



Fact Sheet Applications: View essential information about objects and contextual navigation between related objects

The Fiori Security approach

The following are the key steps which need to be implemented to enable security restrictions within the SAP Fiori applications:



Frontend server (Gateway System)

 UI PFCG roles for Fiori Launchpad (example – S_SERVICE) – contains assigned references to Fiori Launchpad catalog(s)



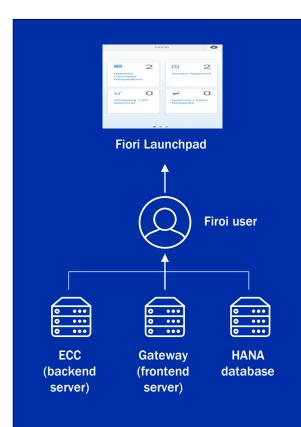
Backend server (ECC System)

- ODATA PFCG roles contains assigned references to ODATA service SU22 entries
- RFC authorizations S_RFCACL and S_RFC
- Business authorizations



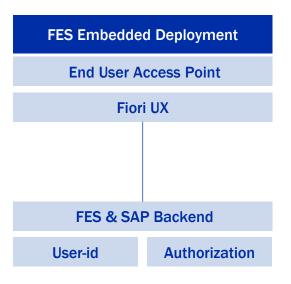
HANA database

- Privileges for analytical applications
- Test

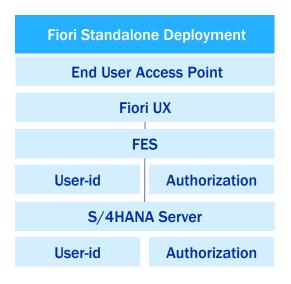


Fiori – Embedded vs. Standalone server

Embedded FES deployment is recommended for S/4HANA. The FES and SAP backend exist on the same server.

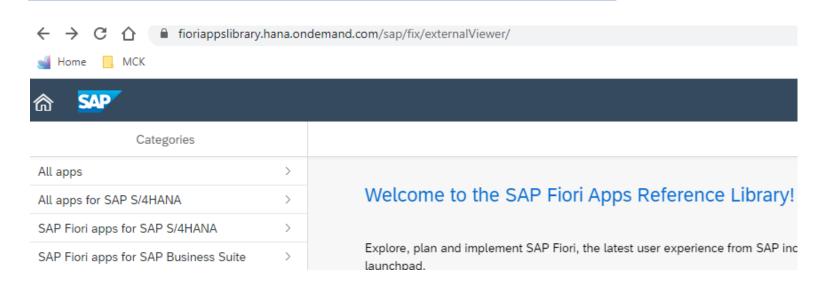


Standalone Server deployment is recommended for SAP Business Suite. The FES and SAP backend exist on different servers. This can connect to one or more backends.



Fiori – Adding standard Fiori App to role

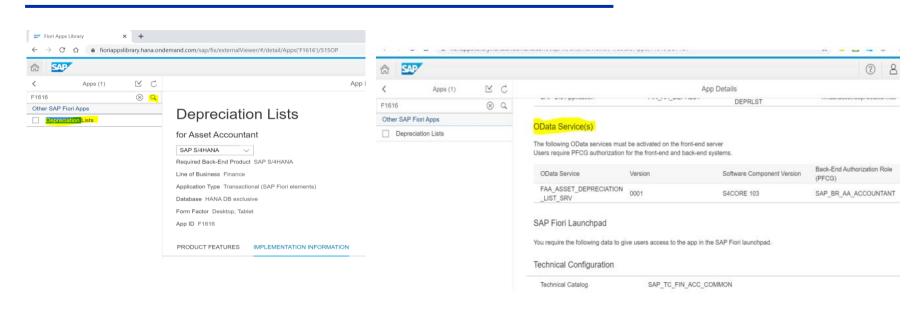
Fiori security requirements are publicly available on the Fiori app library



Fiori – Fiori app library Odata services

Go to FIORI APP LIBRARY in Chrome and search for the app: "Depreciation Lists "

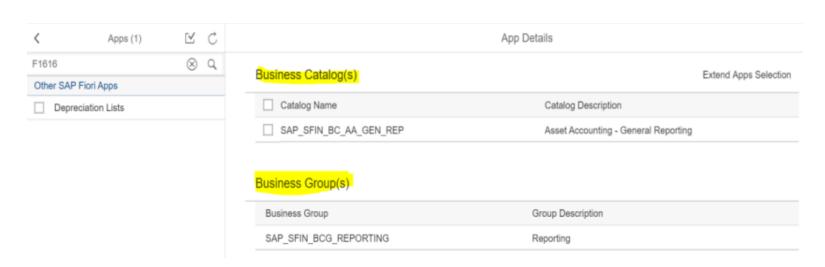
Below is the ODATA service for this app:



Fiori – Catalog and group from Fiori app library

Go to FIORI APP LIBRARY in Chrome and search for the app: "Depreciation Lists "

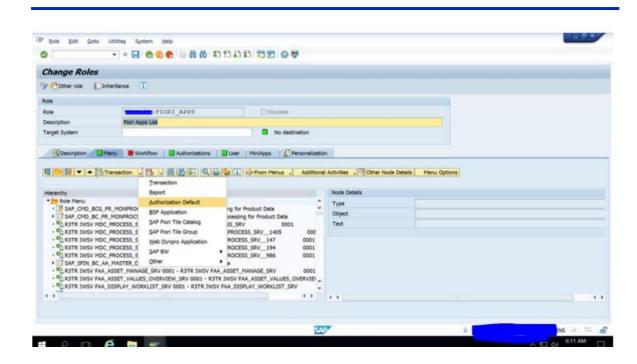
Below you can find the Group and Catalog information



^{**}Basis will need to activate the ODATA and SICF services in SAP system

Fiori - Security requirements and catalog

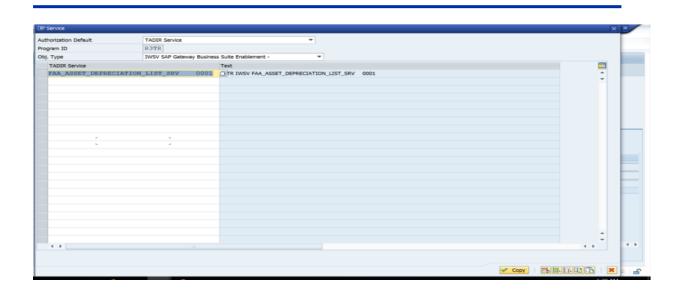
Adding ODATA Services To Role



Fiori – Adding Odata services to role

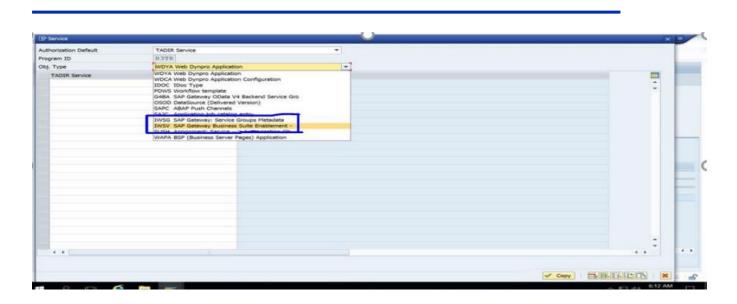
Enter the ODATA service name with prefix * and hit F4. Select the checkbox with 0001 version and APPLY.

Click on copy below and the ODATA service will be added to the menu



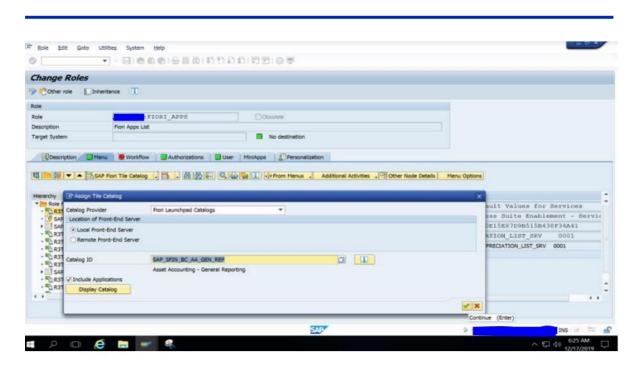
Fiori – Adding Odata services to role

We use IWSG and IWSV for adding ODATA services. IWSV is for backend and IWSG is for frontend Fiori Gateway. When we use Embedded Fiori setup, we use IWSG and IWSV in the same system, else we need to use IWSV in backend and IWSG in frontend system



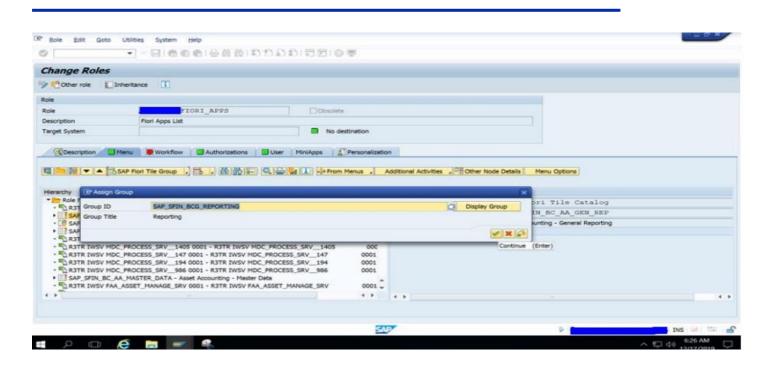
Fiori – Adding catalog to role

Enter the catalog we got from library with suffix * and hit F4. select SAP FIORI TILE CATALOG



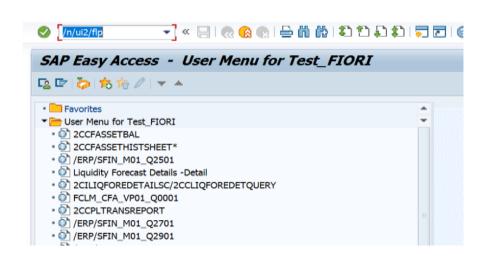
Fiori – Adding group to role

Select SAP FIORI TILE GROUP from dropdown as shown below



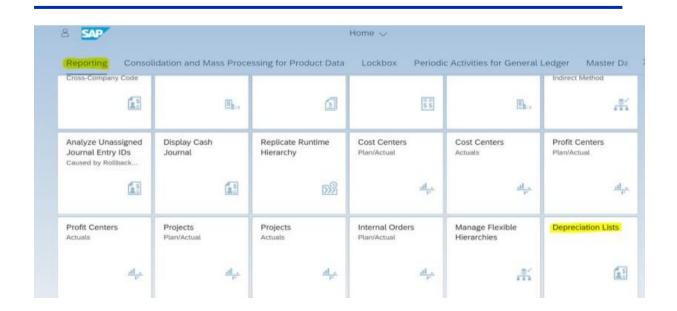
Fiori – Testing with user-id with the security role

Login with the test ID and password which is assigned to this role: Execute t-code /N/UI2/FLP:



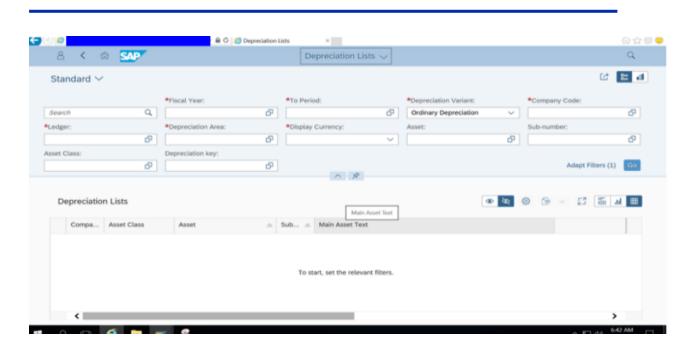
Fiori – Testing the Fiori app

You will be redirected to FIORI LAUNCHPAD as below: Reporting is the GROUP name, and "Depreciation List" is the tile catalog for app F1616.



Fiori - Testing the Fiori app

The app "depreciation lists" opens and we are able to see the screen below:



Security design methodology

1

Tier 1: General access

- Provisioned via one single role
- Non-critical transactions common to all users
- Includes items like: printing, inbox, SU53, etc.

2

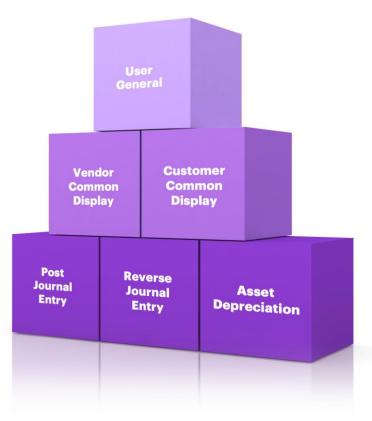
Tier 2: Display access

- Provisioned via a set of roles defined by functional area
- Allow display and reporting access intended to compliment the functional roles of a user

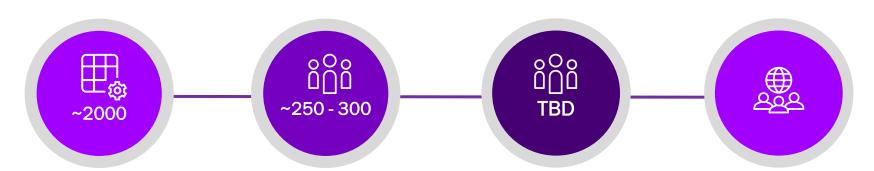
3

Tier 3: Functional access

- Privileges for analytical applications
- Test



Security design methodology



Transaction codes

 Transaction codes based on business requirements

Task roles

- Secured based on relevant control points.
- No duplicate transactions
- Free of SoD conflicts
- Building blocks for the job roles

Business unit job roles

- "Role of Roles" providing users access to do their job with relevant control points (ex. Account Payables Administrator, Inventory Manager, etc.)
- Based on the 3 tier security design methodology

Business users

- A user may have 2-3 job roles depending on the resource availability to perform the job.
- May have SoD conflicts but should be kept to a minimum of 1-2 SoDs.
- Controls should be developed and monitored to mitigate SoD conflicts

Security key performance indicators

How do you track the "success" of your SAP Security? Several companies have created Key Performance Indicators to track the health of their security.



Some metrics of success may include:

- # of transactions / apps in the security design
- # of roles with manual / change authorizations
- Intra-role SoD violations
- User-level SoD violations
- # of SAP users
- # of SAP roles
- Etc.
- Etc.

What we'll cover

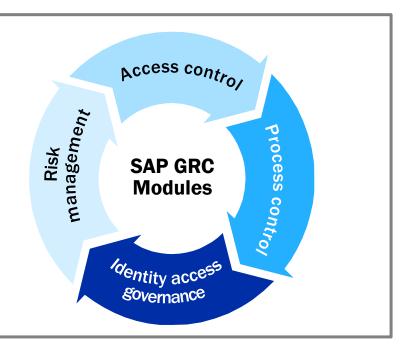
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SAP GRC Overview



SAP governance, risk and compliance (SAP GRC) is a powerful SAP security tool that can be used to ensure your company meets data security and authorization standards.



SAP GRC Overview

Access Control (AC)

- Access risk analysis (ARA)
- Access request management (ARM)
- Emergency access management (EAM)
- Business role management (BRM)



Process Control

- Risk and compliance document repository
- Manual and continuous control monitoring
- Issue and remediation management
- · Compliance evaluation
- Policy and procedure management
- Reporting

Identity & Access Governance
Access control for cloud systems

SAP Access control components



Access Risk Analysis (ARA)

ARA modules let you identify and detect access violations in the entire enterprise.



Features:

- Enables you to define access risks (via a rule set)
- Helps identify realized access risks (via risk analysis)
- Simulates and reports risk analysis on user and roles for potential risks
- Assigns and tracks mitigating controls

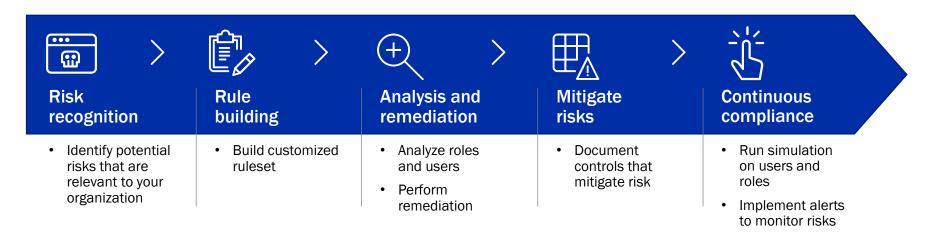


Benefits:

• Reporting risks at role and user level

Access Risk Analysis

Building a SoD ruleset, typically follows this process:



Access Risk Analysis

Segregation of duties involves separating steps in a business process to prevent errors or fraud.

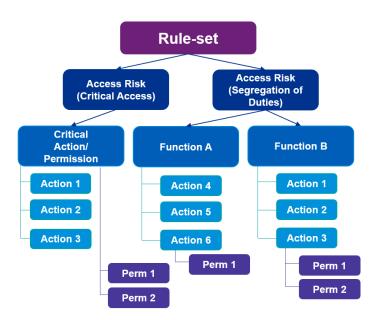
**No single individual/user role in the system has control over two or more phases of a transaction or operation that can lead to financial fraud.



Access Risk Analysis: SOD Ruleset

A ruleset is the basis for carrying out a risk analysis in the SAP system.

- A SOD risk is a set of conflicting business functions.
- A function is a set of actions that comprise a business function.
- Action and permission are the transaction and authorizations within.



Access Risk Analysis: Workflows

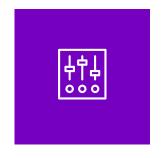
The following workflows may be configured to support ARA:



Risk maintenance



Function maintenance



Mitigation control creation



Mitigation control assignment



SOD/sensitive access reviews

EAM manages access of superusers when troubleshooting unplanned IT emergencies.



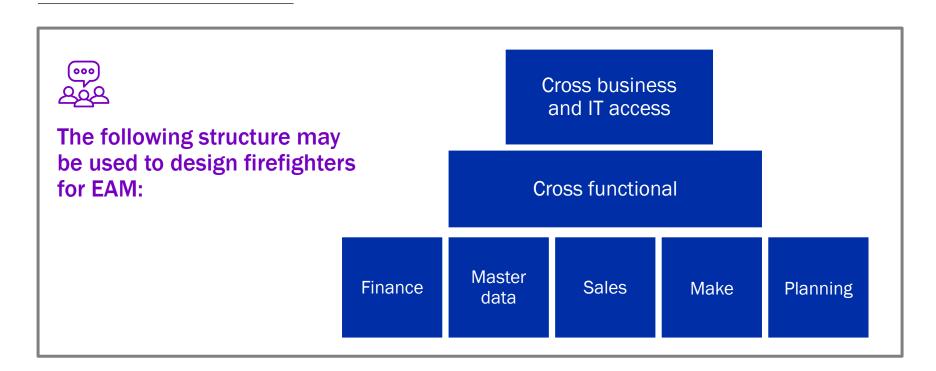
Features:

- Provides centralized access and administration of firefighter IDs
- Enables event-based logging for emergency access sessions
- Detailed audit trial of performed actions and web-based reporting
- Integrates with access request management module to support log review workflow and drives accountability and audit ability in the firefighter log review process



Benefits:

 Mitigates the most common open audit issue faced by virtually every company elevated access assignment



There are two ways of implementing firefighter:



Centralized emergency access management allows user to access firefighter IDs in plug-in systems from GRC Access control system. This avoids multiple logins in different systems.



Decentralized firefighting allows the user to leverage the emergency access management launchpad directly on the plug-in systems to perform firefighting.

The following are the approaches for emergency access assignment (Firefighter assignment) to users



On Demand firefighter access assignment: Firefighter access will be assigned to users when required via Emergency access request process. The valid from and valid to dates are determined by the requestor/approver based on the activity performed.



Pre-Approved Firefighter assignments:

Firefighter access is assigned to users to check out when required. The access is generally set to expire end of the year. All existing firefighters are reviewed at the end of the year and extended as required.

Firefighter workflows

The following workflows may be configured for emergency access management:



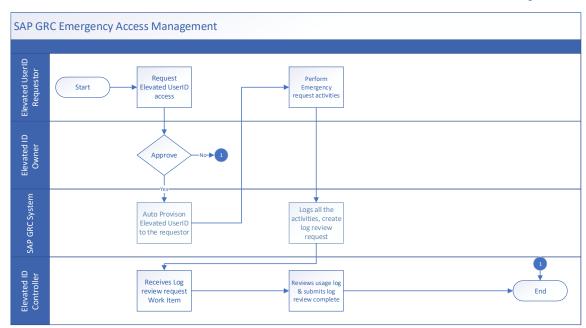
Emergency access provisioning



Emergency access monitoring and usage log review

EAM: Sample workflow

The workflow below shows how EAM could work in your environment:



Business Role Management (BRM)

BRM is used for role creation, maintenance and built-in workflow routing/approval functionality.



Features:

- Central management of roles from multiple systems with a unified role repository
- Supports business role creation methodology and actions involved (e.g., define role, analyze access risk, request approval, provisioning)

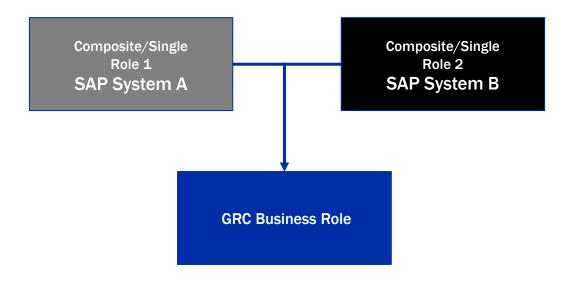


Benefits:

• BRM empowers role owners to be involved in the role-building process.

Business role functionality

GRC business role can encompass technical roles across multiple SAP systems.



BRM: Workflows

The following workflows may be configured for BRM:



Access Request Management (ARM)

ARM provides a workflow engine to automate the user provisioning process.



Features:

- Automate User provisioning, deprovisioning and maintenance activities
- Mitigation of critical risk prior to user request approval

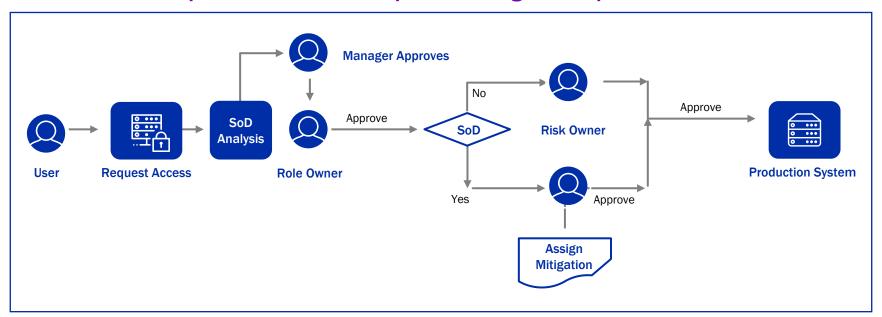


Benefits:

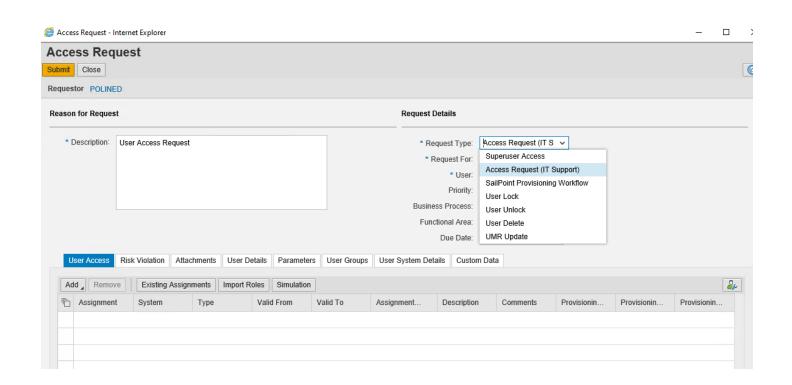
- Reduces manual effort involved in user provisioning
- ARM helps SAP system stay clean and in control
- Fiori enabled user interface for easy navigation

Sample ARM Workflow

Below is an example of the access request management process flow:



ARM Access request form



Access request management workflows

The following workflows may be configured for user provisioning / deprovisioning:



Create user



Change user



Unlock user



Terminate user



Password change



Mitigation control assignment to user



Preventive SOD check

User Access Review (UAR)

UAR feature automates the periodic user access review performed by business managers and/or role owners.



Features:

- · Automated process for periodic access review
- Workflow of requests for review and approval
- Status and history reports to assist in monitoring the review process



Benefits:

- A streamlined internal control process with collaboration among business managers, internal control, and information technology teams
- Improved efficiency and visibility of the internal control process
- Audit trail and reports for supporting internal and external audits

Types of User Access Reviews

Types of user access reviews performed within UAR:



Segregation of duties review

 Analyzes conflicting functions from the ARA ruleset. The purpose of the review is to remove or mitigate SoD conflicts.



Sensitive access review

• Analyzes users with access to critical SAP functions. The purpose of the review is to validate that only necessary personnel have access.

Types of User Access Reviews

Types of user access reviews performed within UAR:



Full user access review

 Analyzes the appropriateness of users and roles. The purpose of this review is to validate that a user's access is aligned with their job responsibilities, and that any unnecessary access is removed.

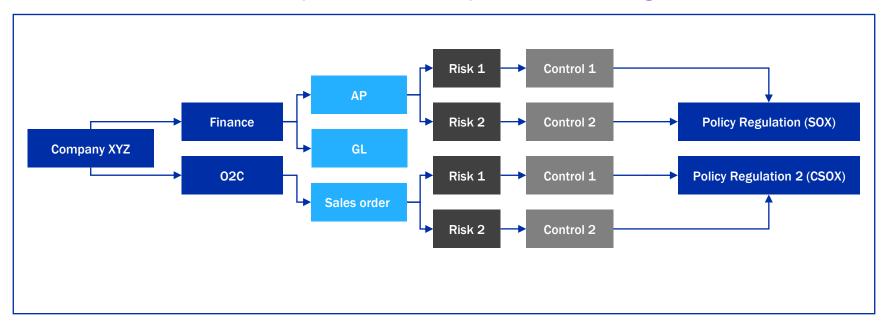
SAP Process Control (PC)

SAP PC automates control and compliance monitoring. It is comprised of the following components:



Risk and compliance repository

The risk and control framework provides a central place to store an organizations controls.



Continuous Control Monitoring (CCM)

Use business rules to automate control testing related to system configuration, master data, security and transactional data.



Features:

- Monitor master data, configuration settings and transactions in business applications via scheduled processes or in real-time
- Use MSMP workflow to support the alerts, reviews, approvals, and other process automation needs
- Continuously monitor SODs through AC-PC integration

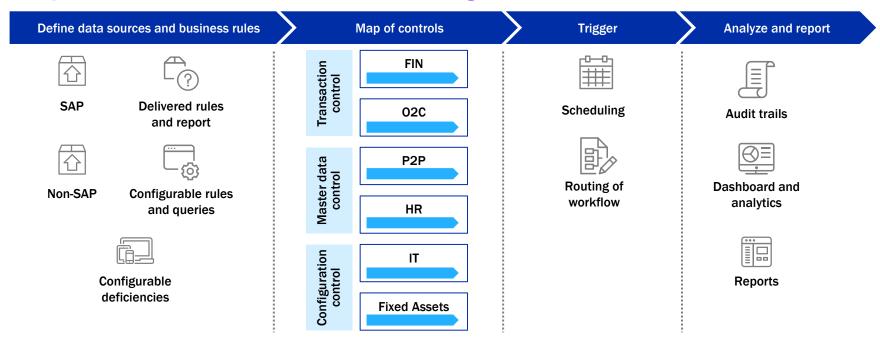


Benefits:

- Automated key compliance and control activities to prioritize resources and reduce costs
- Continuous insight into the status of compliance and controls for faster, more effective action

SAP PC: Designing CCM

The process for continuous control monitoring:

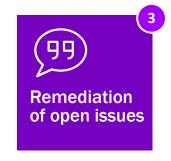


Issue and remediation management

Automate and predefine workflows to track issue remediation plans and associated activities

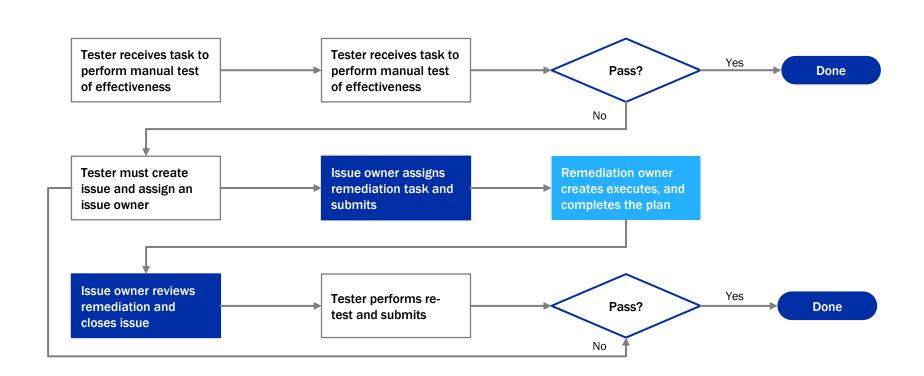








Issue and remediation management



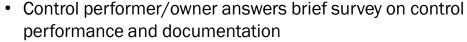
Compliance evaluation - Assessments

PC Assessments allow the design and effectiveness of controls to be tracked across the organization

Internal Controls Manager: Schedule assessments

Control Performer: Complete assessment

Internal Controls Coordinator: Review assessment



- Leverage process control native "self-assessment" workflow
- Custom-configure a PC report for easy results compilation



A control owner completes a self assessment for the effectiveness of controls.

Other Process Control (PC) Capabilities



Sign-off / Certification

SAP PC offers sign-off functionality to formalize accountability for the status of internal controls across the organizational hierarchy



Policy and Procedure Maintenance

GRC PC manages the life-cycle of policies from creation to publishing to distribution



Reporting

Drill-down capabilities around master data, testing results, issues/ remediation, assessment surveys, continuous controls monitoring, user access are delivered by SAP

SAP Identity Access Governance (IAG)

SAP IAG is a cloud-based application and is often referred to as access control for cloud systems.



Features:

- End-to-end access governance capabilities
- Risk-driven approach for determining access
- Auditable workflow, integrated risk analysis, and compliance related approvals
- Ability to manage access for on-premise and cloud applications
- Designed for a cloud first strategy
- Fiori based user experience

SAP Identity and access governance components



SAP Identity and access governance vs GRC 12

Functionalities supported by IAG and GRC:

Functionality	GRC 12 (on-prem)	IAG (on-prem & cloud)
Access request provisioning for SAP on premise		
Access request provisioning for SAP cloud		
Emergency access management		ABAP systems only
Access risk analysis		
Access certification (UAR)		
Role design		
Process control		
Risk management		

Comparison of GRC and IAG components

SAP access control module	SAP IAG module
Access risk analysis	Access analysis
Business role management	Role design
Access request management	Access request
Emergency access management	Privileged access management
User access review and SOD risk review	Access certification

^{**}GRC is more customizable compared to IAG **

IAG Standalone vs. IAG Bridge



Cloud driven/stand alone approach:

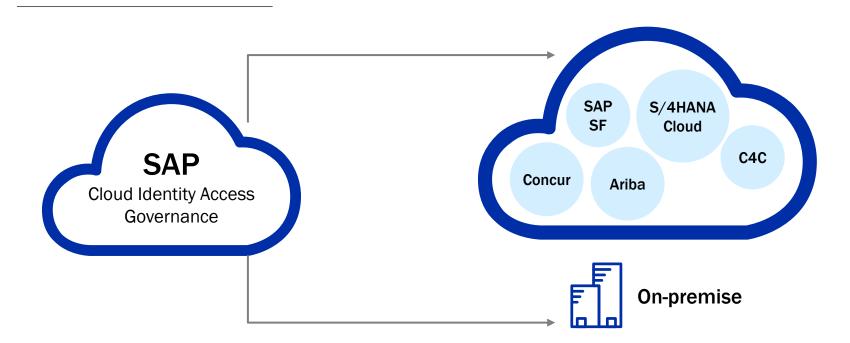
 IAG is used to govern on premise and cloud applications without SAP access control



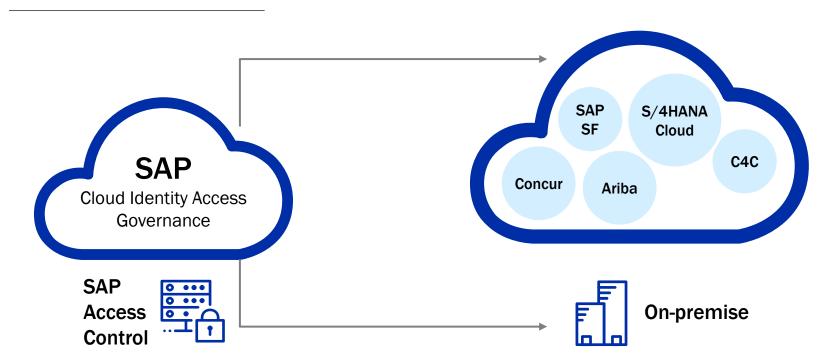
Hybrid approach:

- SAP IAG allows you to extend your SAP GRC access control to manage hybrid SAP landscapes with the IAG bridge functionality.
- Bridge functionality helps leverage SAP access control existing functionality to customize workflows

IAG Standalone



IAG Bridge



Identity management – SAP GRC Integration

SAP GRC can be integrated with corporate identity solutions (SAP IDM, Sailpoint)



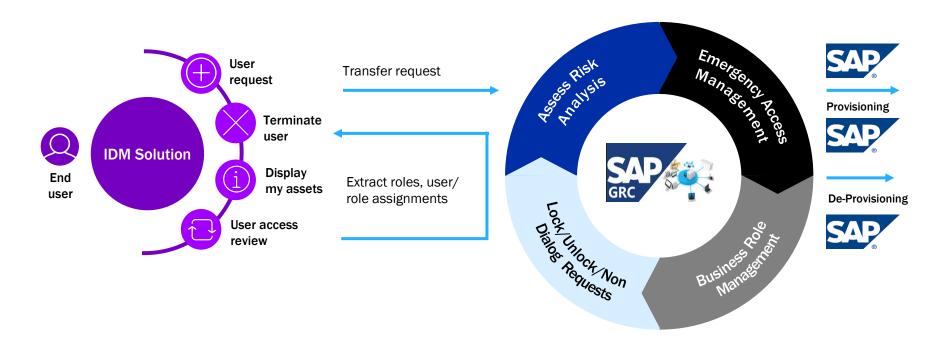
Benefits:

- Single user interface for employees to request or review application and/or system access, creating a one-stop-shop for all enterprise user access needs
- 360-degree view of user access and activity across the enterprise, especially to systems that hold critical or sensitive information
- Detective and preventive policy enforcement for separation of duties (SoD) across application boundaries

IDM and **SAP** Integration

	Logical separation of company's roles & user identities	Centralized system for access requests	SoD validation on SAP system	Centralized access certification	Audit trails
IdM Only	✓	✓	×	✓	✓
SAP GRC	X	X	✓	X	✓
IdM + SAP GRC	✓	✓	✓	✓	/

IDM and **SAP** Integration



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Comprehensive enterprise approach for your SAP Program

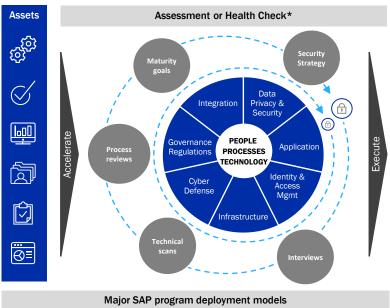
Define & assess service baseline

► Review security consideration

Map service

Run services

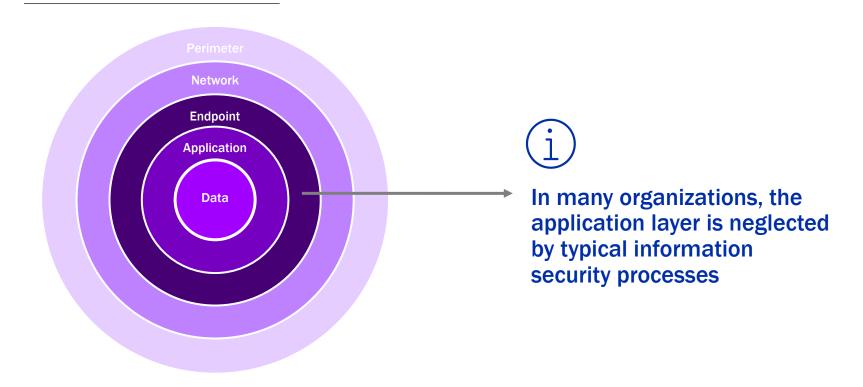
Integrated Delivery Model



Major SAP program deployment models			
SAP Cloud applications (SaaS/PaaS)			
SAP S/4HANA On-Premise	SAP S/4HANA Private Cloud (laaS)	S/4HANA Public Cloud (SaaS)	

		Securi	ty considerations	
Integration	Application			Data Privacy & Protection
Executive reporting &	User & Authorizations Mgt.		Data Discovery & Classification	
analytics	Security Loggia	ng & Monitoring		Data Access Controls
	, 55			Data Encryption
Central Network	Central Network Update & patch management		Data Masking	
Mgt. Governance Risi		sk & Compliance s	olutions	Data Archiving & Deletion
	Sogradation of	Duty (SoD) & Critic	al accord	Certificates and Key Mgt.
Certificate Authority	Segregation of	Duty (30D) & Critic	ai access	Data Access Audit Data Loss Prevention
	System Harder	System Hardening		Data Loss Prevention Data Anonymization
Cloud Security Service	Security Testing		Data Anonymization	
Catalogue	Business Control Validation & Automation		Identity & Access Management	
	Business Cont	rol Validation & Aut	omation	Identity Lifecycle Management User Access review
Provisioning	DevSecOps			Emergency Access Mgmt.
& Orchestration	tration		1	Role Management
	Application Co	ode Scanning	SAP Transport Management	Identity Intelligence (AI)
SOD Management Integration I Container Securi		curity	Secure Code Development	Authentication (SSO & MFA)
	L			Privileged Access Management
Priviledge Access Mgt	Cyber		Threat Mgt. & testing	Incident Response / XDR & Forensics
Integration	Defense		Cyber Threat Intelligence	Threat Monitoring & Hunting
Later white . N A mak	& Resilience		Vulnerability Mgt.	Vertical - Cyber Security Architecture
Identity Mgt. Integration	Hybrid	Resilience, BC,DR	OS Hardening / File Int.	Server/Endpoint (e.g. antivirus)
		KMS / Encryption	Update & patch Mgt.	Malware & Ransomware Protection
SAP Event & SIEM		Asset Protection	Firewall & Network Security	Posture Management
Integration			0 3 0 4 0 5	
SAR GROUNG Awareness &			Security Prg. & Framework	Strategy & Roadmap
SAF GITC/ IAG	Design		Awareness Training	Project Risk Mgt.
	- 00.Bn		Compliance Advisory	Design Authority

SAP Cyber security – Why important?



SAP Cyber Security – Why important?

The threat from cyber attack is one of the top risk factors:



Of companies have had their ERP system breached in the last 2 years



Of companies' ERP systems are accessible via the internet



Of companies report downtime would cost \$100k+ per HOUR



Of companies believe their ERP systems have critical vulnerabilities

10K Blaze example



10K Blaze is a known, high-risk vulnerability that can result in potential financial risk if not remediated.

US-CERT Alert (AA19-122A)

New exploits for unsecure SAP systems

Chronology

of Onapsis involvement with SAP Gateway and Message Server Misconfigurations

2005

SAP releases SAP Security Note #821875'
"Security Settings in the Message Server"
with details on how to properly set up an
access list for Message Server

2009

SAP releases SAP Security Note #1408081*
"Basic Settings for Reg_info and Sec_info"
detailing how to properly configure the
access list for SAP Gateway

2011

SAP releases Kernel 7.20, including the keyword internal for ACLs, allowing automatic identification of application servers in the access list for the SAP Gateway

2017

Onapsis evaluates SAP implementations and detects that 9 out of 10 SAP systems could be compromised through this new attack vector

APRIL 2018

Onapsis publishes a threat report to give all SAP outcomers the information they need to mitigate this critical risk

2007

Onapsis CEO Mariano Nunez discovers Gateway attacks and hosts the first public presentation about cyber threats affecting SAP applications at Black Hat

2010

SAP releases SAP Security Note #1421005/ "Secure Configuration of the Message Server" where it reinforces the relevance of properly configuring Message Server ACL

2016

Onapsis identifies a potential new attack vector and reports it to SAP, who states that the attack is not possible if SAP Security. Note #1421005* is properly implemented.

DECEMBER 2017

Orapsis reaches out to customers to ensure they have fixed the configuration and addressed the risk in their existing landscapes, through our Advanced Threat Protection service

APRIL 2019

Exploits are made available to the public during OPCDE Conference in Dubai

10K Blaze example

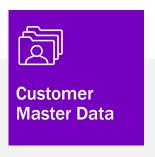


10K Blaze is a known, high-risk vulnerability that can result in potential financial risk if not remediated.



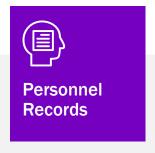
SAP Cyber security – Why important?

SAP normally houses your most critical information:











Yet many times, SAP is not subject to standard information security programs that many CISOs implement for their organizations (e.g. "SAP in a Silo")

Key SAP Cyber security considerations

SAP Cyber Security typically refers to:











Breach considerations

Most breaches occur because of:





Lack of patching

Inappropriate configurations



Most breaches are not complex. They typically occur because preventable actions were not taken by the system owner.

Know your information assets

In most SAP systems, critical information assets exist, such as the following:





Do you have an information security plan to protect these? Do you have the correct preventative and monitoring tools to avoid losses?

What we'll cover

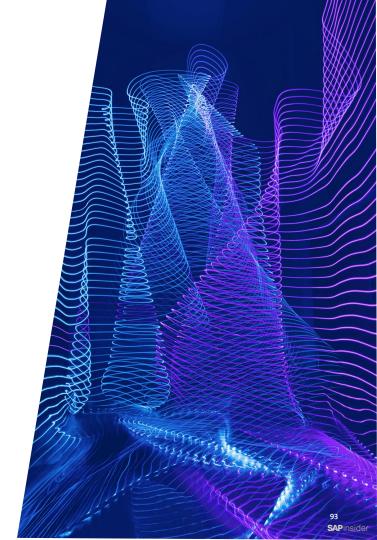
- SAP Security and GRC Why important?
- Introduction to SAP Security
 - · How security works in SAP
 - Differences between SAP ECC and S/4 HANA
 - Key design methodologies
 - Security key performance indicators / governance
- Introduction to SAP GRC
 - SAP Access Control (AC)
 - SAP Identity and Access Governance (IAG)
 - SAP Process Control (PC)
- Introduction to SAP Cyber Security
- Wrap up



Key points to take home



- The landscape of SAP Security is changing, which introduces new complexities requiring consideration.
- SAP AC's ARM and BRM functionalities can be used to bundle Fiori, S/4 and HANA entitlements into business roles for end users.
- SAP PC's CCM functionality is a powerful tool and should be utilized to improve control monitoring efficiency.
- SAP is a target for cyber criminals because of its information assets. internal threats must be considered.
- Breaches related to SAP are typically coming from simple fixes that can be handled via strong processes.



Where to find more information

- https://help.sap.com/doc/eec734dbb0fd1014a61590fcb5411390/2.0.05/en-US/SAP_HANA_Security_Guide_en.pdf
 - SAP S/4 HANA Security Guide 2022
- https://www.accenture.com/us-en/insights/security/cyber-threat-intelligence-report-2021-vol-2?c=acn_glb_brandexpressiongoogle_12906185&n=psgs_0322&gclid=Cj0KCQjwnNyUBhCZARIsAl9AYIERT5yujblD9mzqk65ll5oEd7RJRGg71oeGTs_HJw3zmLksR7zriYaAvfZEALw_wcB&gclsrc=aw.ds
 - 2022 Accenture Cyber Security Threat Report
- https://onapsis.com/resources/10kblaze
 - 10k Blaze Threat Report
- https://www.gartner.com/doc/reprints?id=1-26IYZ4BR&ct=210615&st=sb
 - Gartner Magic Quadrant for SAP S/4 HANA Application Services

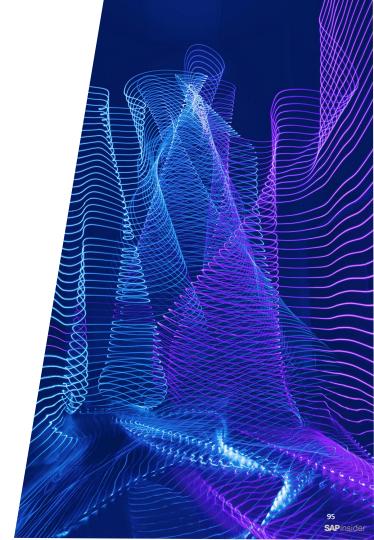
Thank you! Any questions?

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