Unlock the power of your SAP GRC Access Control solution

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In This Session

List the main GRC Access Control blockers for ease User Adoption
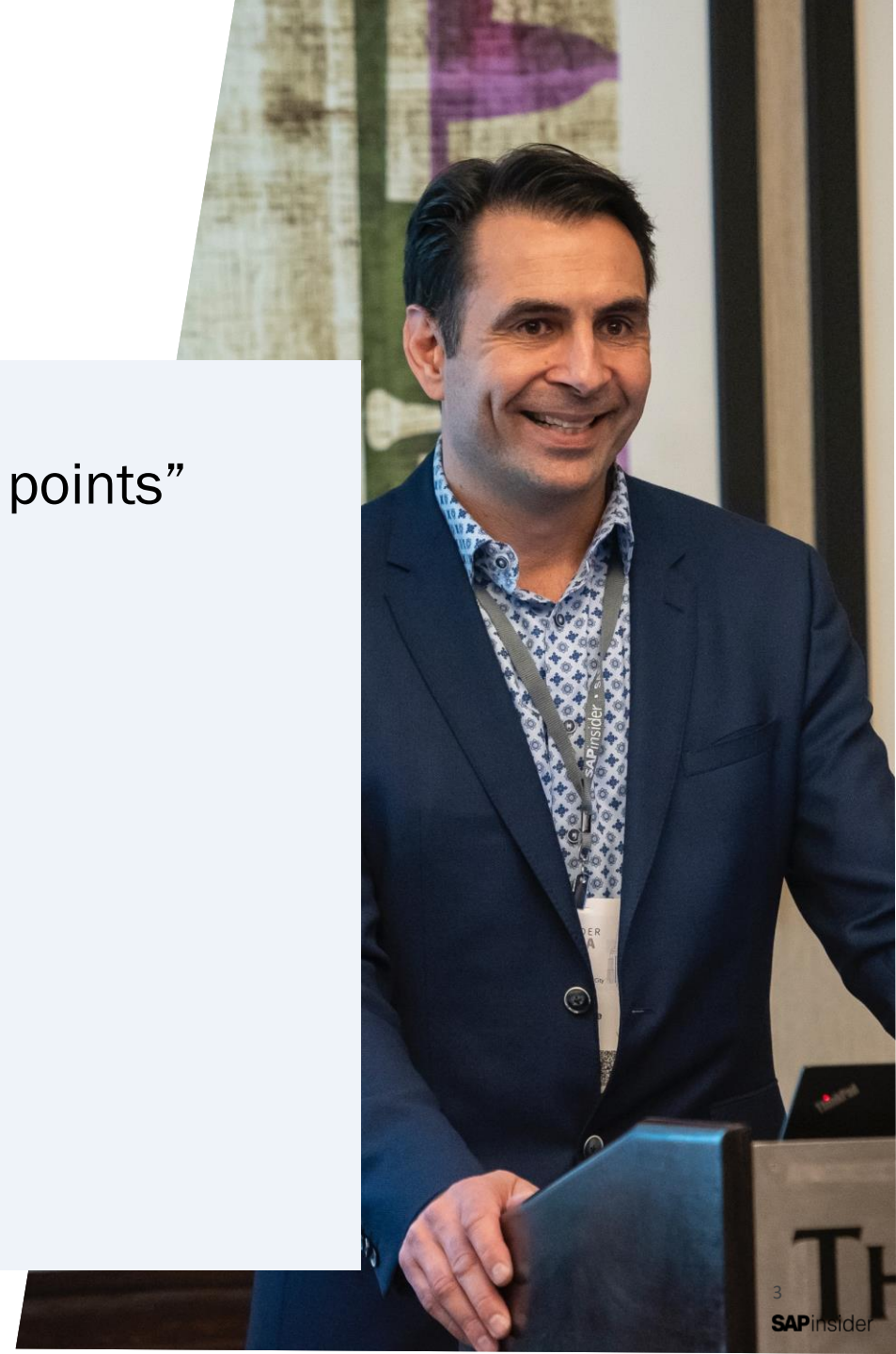
How to empower your User Onboarding and GRC usage

Enhance the risk identification and collaboration

Offer strong analytical and reporting functionalities

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What We'll Cover

- Discuss GRC Access Control "Pain points"

- Ensure the user adoption

- Smart Compliance Analytics

- Demo session

- Wrap-Up

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Pain points

- ❏ Complexity

- ❏ User Adoption

- ❏ Employee's onboarding

- ❏ Risk readiness

- ❏ Reporting & Analytics

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Overview – SAP GRC Access Control

Access Governance

SAP Governance Risk and Compliance (GRC) is the SAP solution implemented by for managing access risks and SoD controls for a range of SAP applications.

01 Analyze risk
Help to find and remediate SAP segregation of duties and critical access violations

02 Provision Users
Automate user access administration through a validation workflow to reach full audit traceability & compliance

03 Monitor privileges
Monitor emergency access and transaction usage by Consultants & Business

04 Manage roles
Define and maintain user roles in business terms, used for User Provisioning processes

05 Certify authorizations
Certify that access assignments are still warranted

06 Automated Risk Matrix Management
Risk Matrix Maintenance through a validation Workflow for Audit traceability & compliance .

Complexity

As of today, GRC AC is seen as a very complex tool regarding the usability :

❑ A poor "User Experience" :

- Navigation struggle is impacting usage efficiency through the compliance processes and slows down onboarding automation

❑ Long learning curve

- It is very technical tool and may take some time for business users to become **proficient** in using it.

❑ Training - handover

- Can be very **time consuming**, tricky and costly for organizations. Moreover, a risk of business pushing the user management and risk assessments **burden to IT departments** is also a major issue for stakeholders
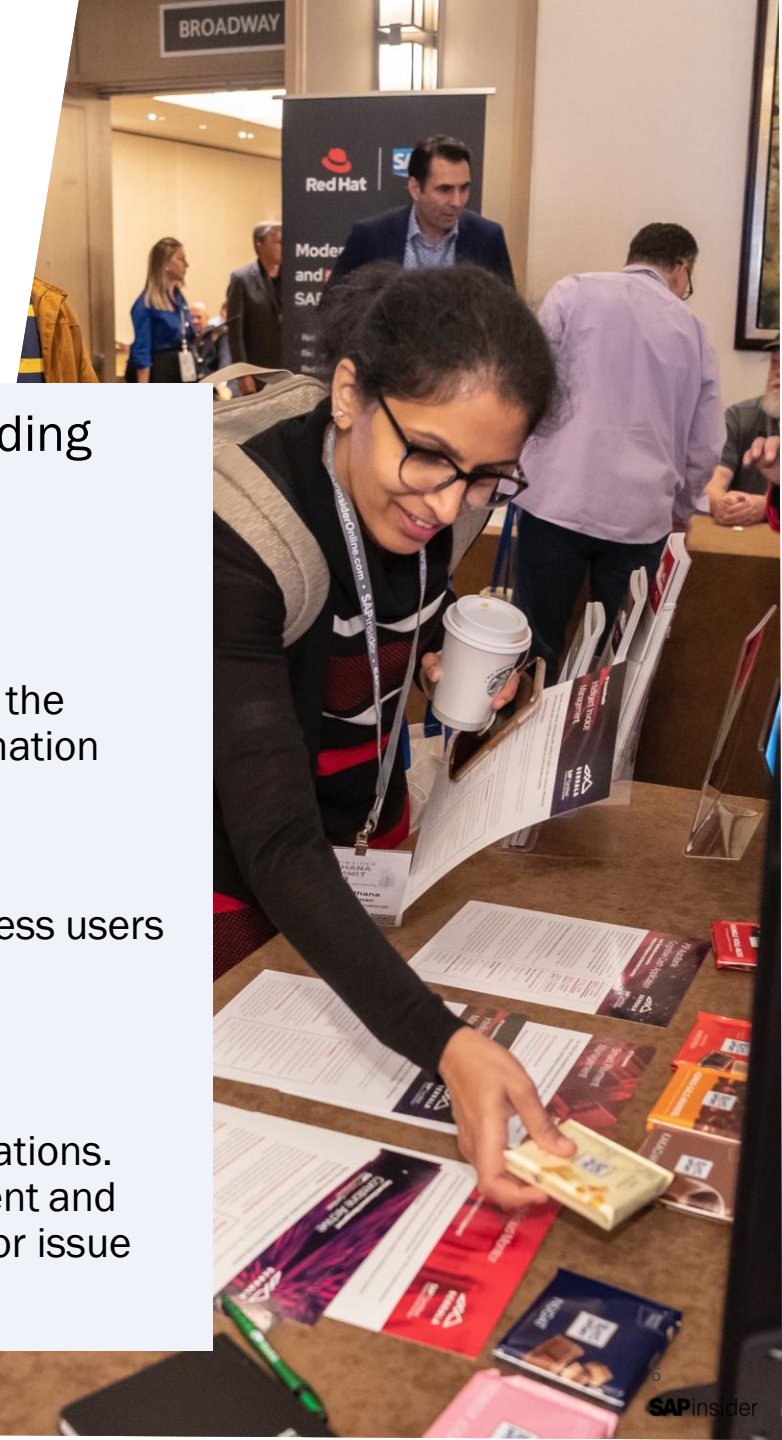
User Adoption

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❑ **Buy-in from business**

  ▪ The alignment between **productivity goals** and compliance objectives are the <u>key to success</u>

❑ **Rejection impact**

  ▪ Continue to use **manual or old methods** to complete tasks, which can be time-consuming, **less efficient** and prone to errors.

❑ **Control bypass**

  ▪ If users are not **fully engaged** in the new process, they may find ways to bypass controls, and open **security breaches** *(password sharing, user copy, anonymous access, …)*

❑ **Change resistance**

  ▪ Negatively impact organizational risk culture and reduce compliant **automation** which leads to **ineffective** organizations

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Employee's onboarding

- ❑ Required access

  ▪ Assigning **accurate** authorization to individuals is crucial to perform their **job profiles**

- ❑ Over-privileges

  ▪ Difficulties to verify existing access rights to data with granting additional access rights can lead to security breaches

- ❑ Preventive risk assessment

  ▪ Ensuring compliant user assignment before providing permissions and authorizations is always a big challenge

Risk readiness

❑ Risk exposure

- Lack of clear risk description for business users which could lead in **underestimating** the risk and not taking **appropriate action** to **mitigate**

❑ Complying with Policies

- Enable to develop and implement **effective risk** management strategies which can result in **ineffective controls**

❑ Additional risk identification

- Enhanced **documented** risk library will help identify appropriately the **security issues**, and cover potential **gaps** or weaknesses in the **control environment**

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Reporting & Analytics

❑ **Access control reporting**

  ▪ The interface output are a bit **intricated** and time-consuming, especially if an organization has numerous users and roles.

❑ **Restricted features**

  ▪ Reports are limited regarding business requirements to check role assignments, trends, and other pending items

❑ **Analytics**

  ▪ Absence of overall understanding and purpose, no high-level overview helping decision makers get an idea of how compliance is addressed across the organization. Globally lack of clear indicators

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Scenario 1 - NWBC

The onboarding process is cumbersome, and very technical , leading to incomplete or inaccurate access assignments.

- User Experience is very low

- Learning curve is high for the business users

- Multiple clicks to get to complete a single task

- Provide support is challenging

- User training is time consuming

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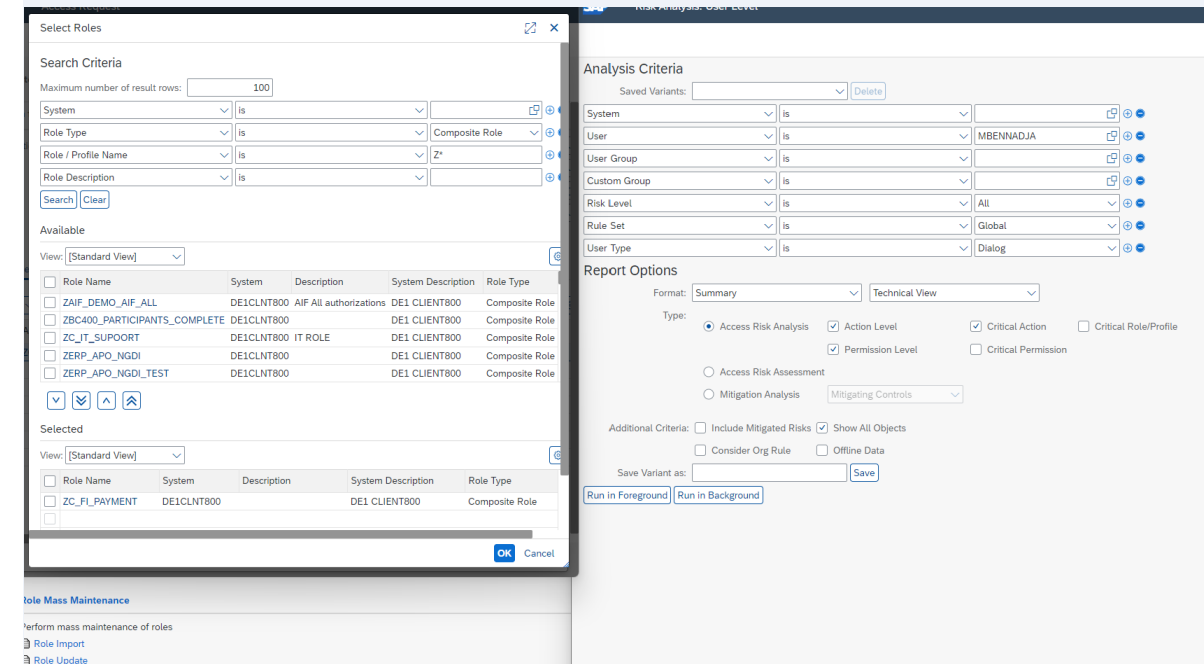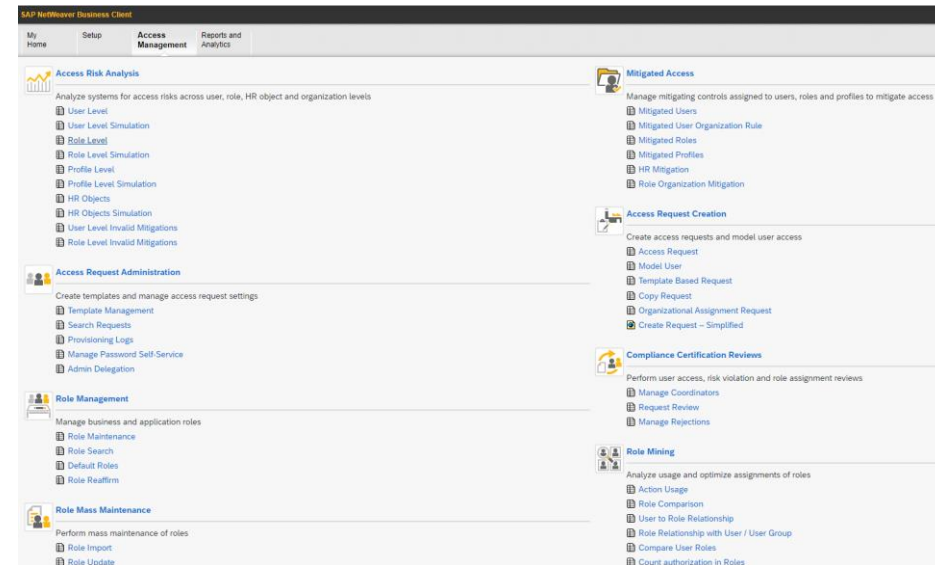
Scenario 2 - Fiori

The Fiori application provides a better user experience than NWBC, however the access requestor form is still not scalable to a wide organization

- Role Selection is truly complex to identify the job requirements and job profile

- Inbox Approval does not show SoD risk assessment is not clear

- Most of the Fiori apps are WebGUI applications

- Reporting and analytical have limited features for filtering, and poor drill-downs

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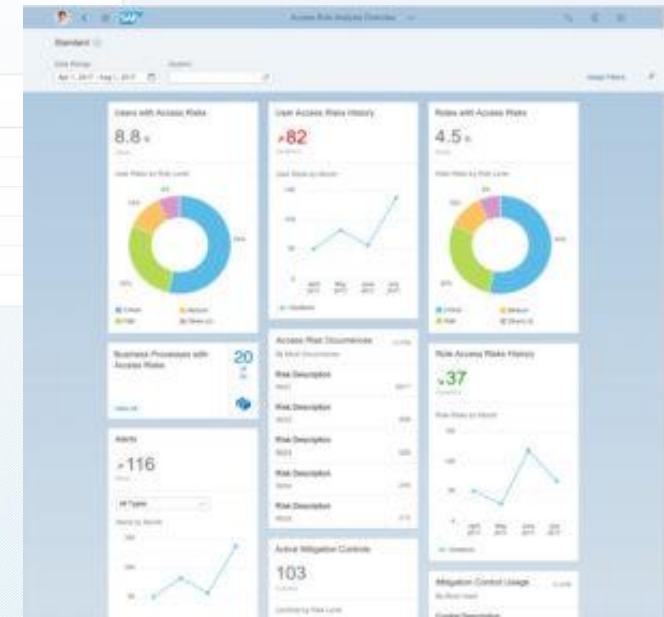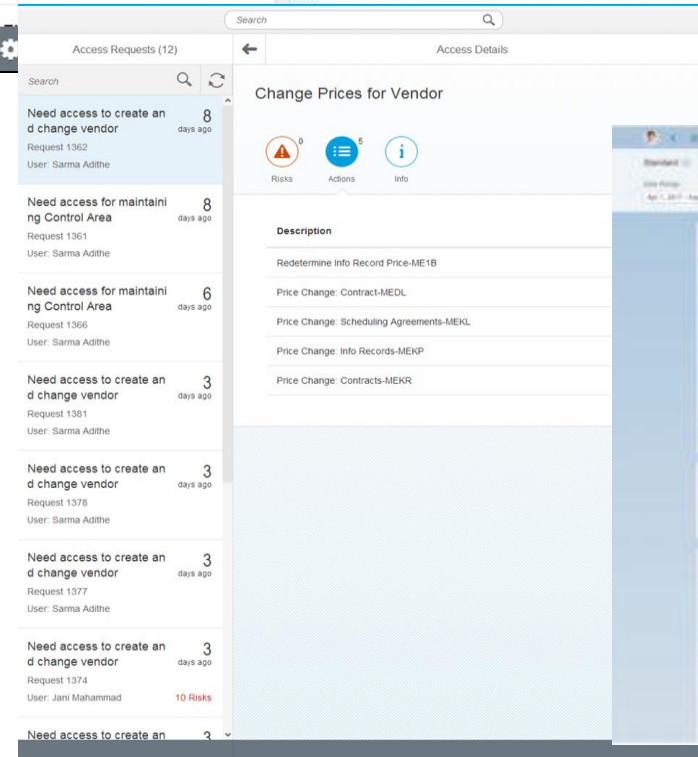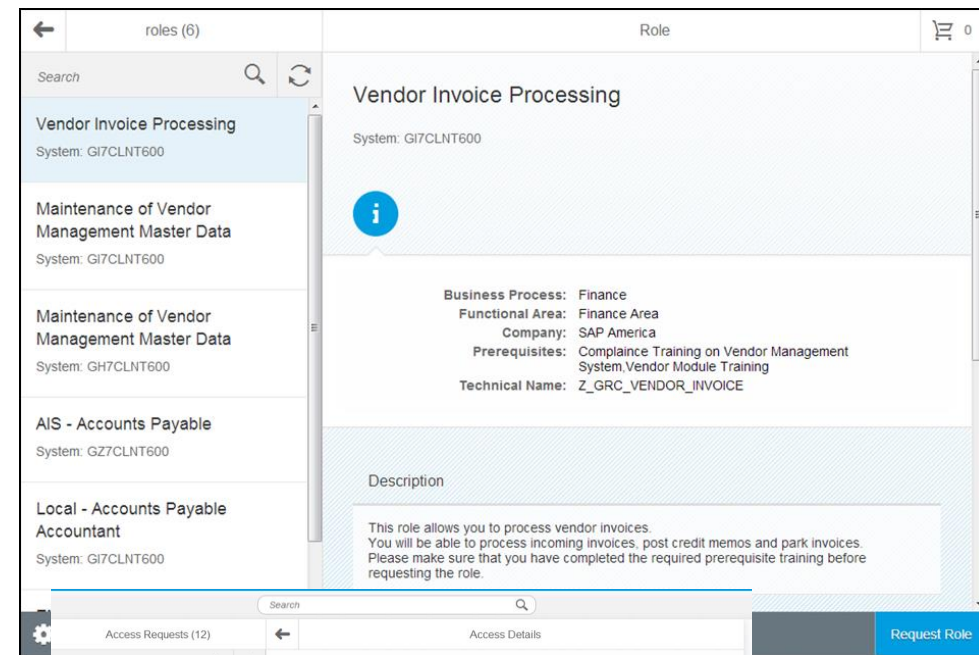
Scenario 3
- Our extensions

Fully scalable and branded design screens

- **Access Request Management**
  - ✓ Compliant Access Request
  - ✓ Inbox Approval

- **Access Risk Analysis**
  - Simple Risk Assessment
  - Compliance Register

- **Emergency Access Management**
  - ✓ FF – Self Service

- **Analytics & Reporting**
  - Risk Compliance Analytics
  - Access Compliance
  - Fire-Fighter Analytics
  - Pending Requests
  - Failed Requests
  - Business Roles & Users
  - Emergency Access Insights
  - Role Library
  - Transaction Usage
  - User Comparison

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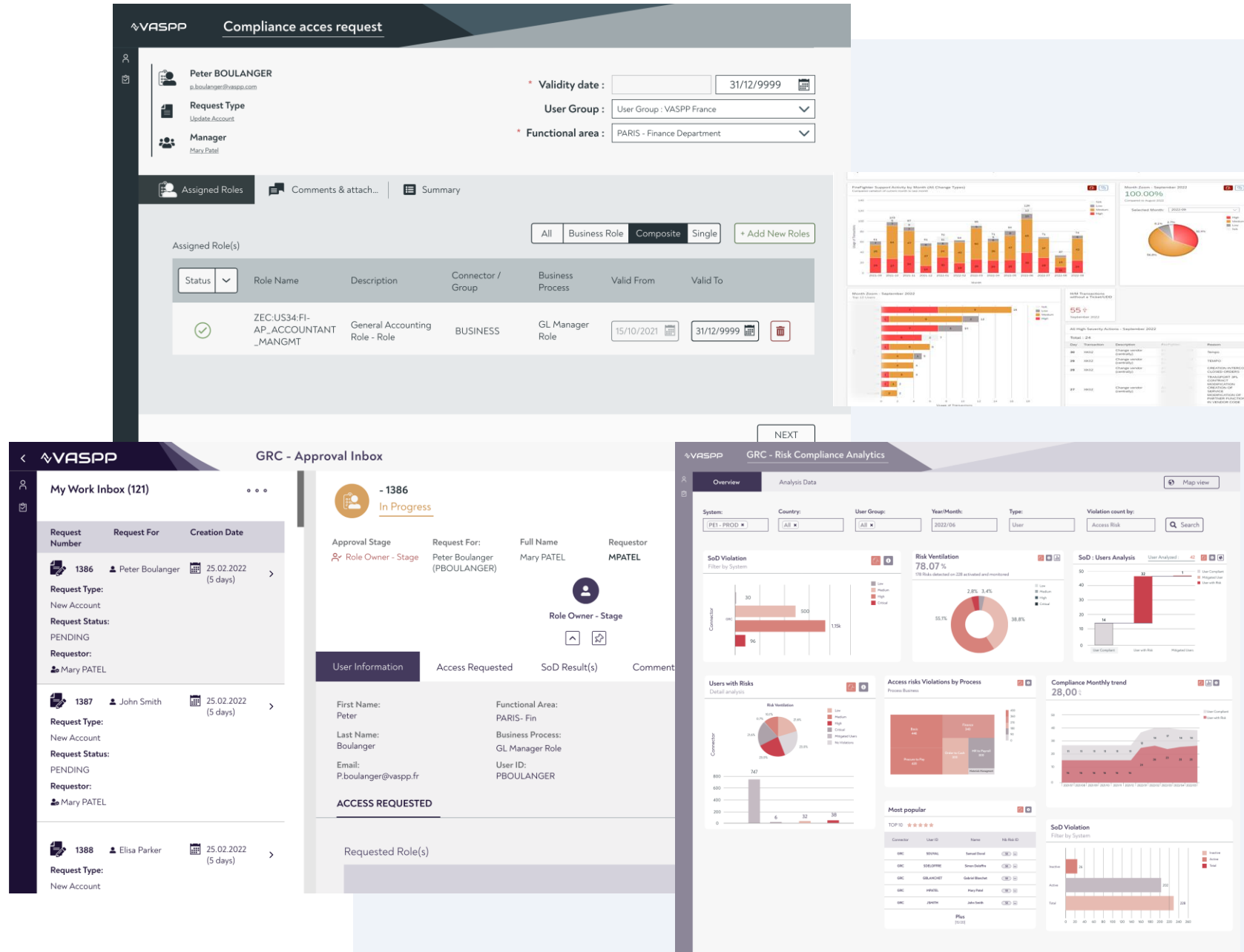
Scalability

Fully scalable and branded design screens

- Enable the screens adjustments as per your onboarding process

- Accelerates the job identification for all the individuals in the organization

- Simplifies drastically the SAP access request by reducing number of buttons required

- Ensure better compliance between the existing job profiles and what he needs

- New approach in listing and reviewing in the Approval Inbox

Builds trust and credibility by engaging with stakeholders and business users with a clear design and intuitive user experience. It demonstrates a commitment to drive innovation , building strong relationships and fostering mutual trust.

Launchpad - Design
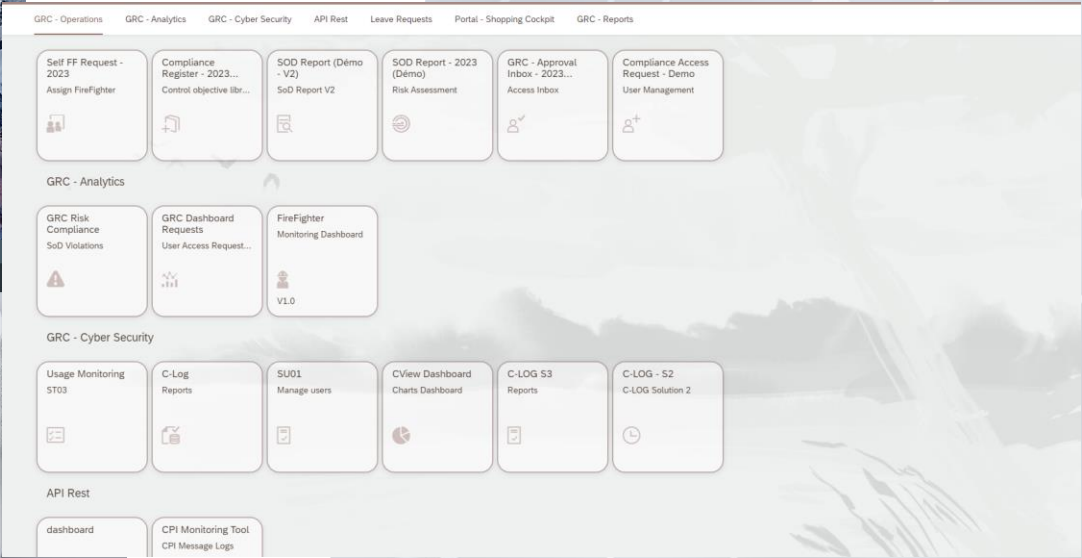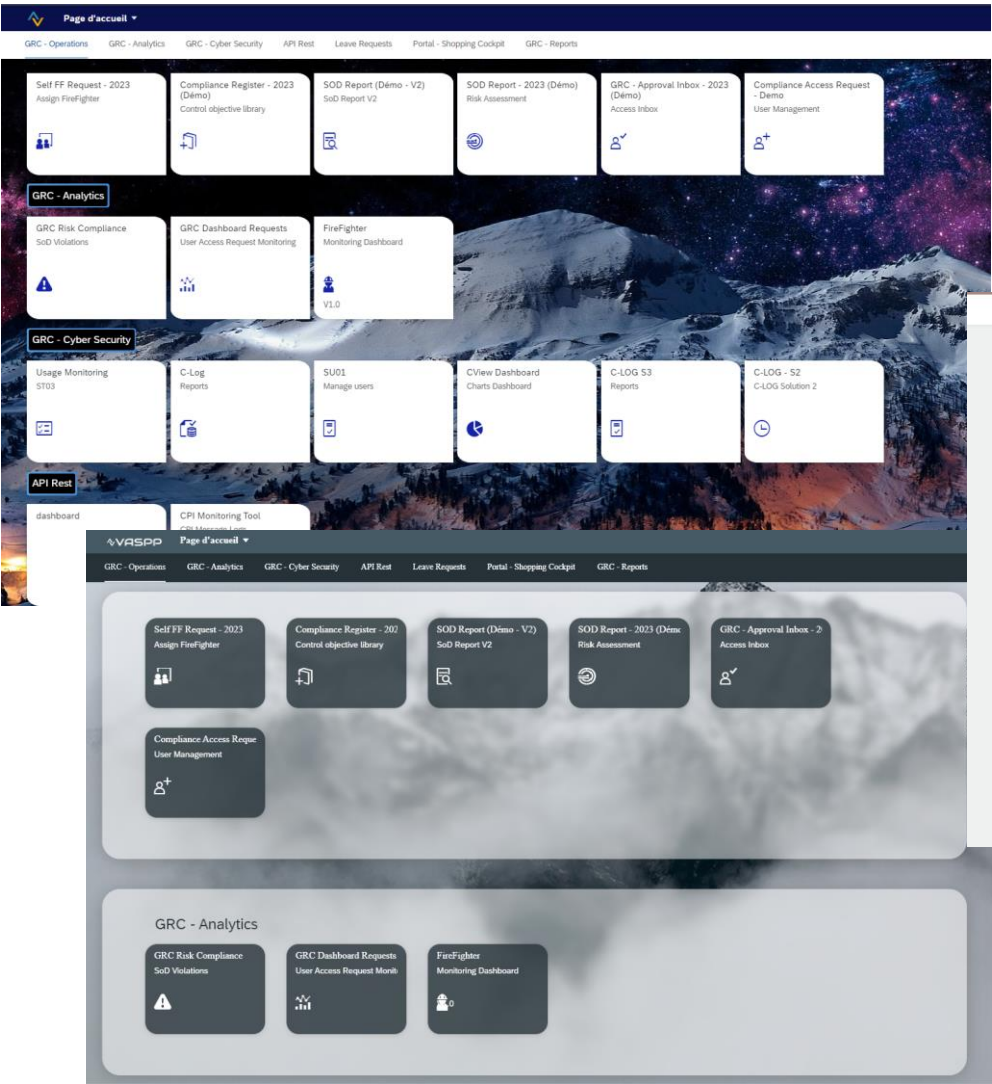
Demonstration

Live video demo

Wrap Up

❑ **Business User adoption is crucial**

▪ Automate, adjust and simplify processes for business users

❑ **Intuitive design is possible**

▪ Better interaction with the tool, faster buy-in, higher satisfaction and reduced request errors

❑ **Increase onboarding process**

▪ Intuitive design offers users a quick and more efficient way to complete access requests

❑ **Enhanced insights**

▪ Trends identification, and patterns to make more informed and better collaborative tool

❑ **Training effort reduction**

▪ Securing faster user training relying on modern design

Where to Find More Information

www.vaspp.fr/en

- Website for more information

https://sapinsider.org/vendor-showcase/vaspp/

More information on all our GRC solutions and articles.

https://www.vaspp.fr/en/news/

More SAP articles

Key Points to Take Home

- Accelerate drastically the user onboarding

- Provide a better role selection identification

- Increase risk readiness with an embedded library

- Enhance the access approval process

- Ensure a better User Experience for GRC users

- Empower smart reporting and analytics for your stakeholders

- Reduce time and effort for end-user training

Thank you! Any Questions?

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